



Application for reaccreditation as an Safe Community

July 2015



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Message from the Mayor

Mayor David Trewavas **TAUPŌ DISTRICT COUNCIL**

I am extremely proud to support Taupō's application for re-accreditation as an International Safe Community. The Taupō District is a vibrant, exciting, community-minded place and we pride ourselves on being a world-class tourist destination and event location. Our community values a district that provides a safe, healthy and welcoming place to live, work and visit.

The philosophy and core values that underpin the Safe Community Foundation of New Zealand reflect our own. We believe that safety is a fundamental human right and that everybody has a responsibility to promote and maintain their safety, and the safety of others. We also believe that people are at the heart of making communities safer places. By working together, our community ensures our district remains a safe and secure place to live and prosper.

Taupō Safe District is an inter-agency working group that strives to create a safe and caring community where people and the environment are valued and respected. The areas that they have focussed on are injury prevention, crime prevention, road safety and safety promotion through proactive, creative and innovative community programmes which our community enthusiastically supports. Since becoming accredited five years ago, we have continued to grow and develop as a Safe Community. We have celebrated some notable achievements, many of which are highlighted within this application.

As we prepare for re-accreditation, we acknowledge that the challenges we face as a community are somewhat different to those we faced five years ago. There are changes taking place throughout many public sector environments, notably police, councils and health, with considerable shifts in policy, structures and funding. This offers both opportunities and challenges for the local community. I am confident that our council and our community will embrace these and continue to develop a community safety programme that will enhance the Taupo District for residents and visitors alike.

David Trewavas
MAYOR



Message from the Chair, Taupo Safe District Coalition

On behalf of the Taupō District Safe Communities Coalition I would like to express our pride at reaching our first international Safe Community reaccreditation.

The coalition; comprising representatives from Tuwharetoa, community organisations as well as local and central government departments have combined to coordinate the application for reaccreditation. This process has presented a fantastic opportunity for the people involved in the coalition and their organisations to learn from each other and ensure that Taupo District operates in a fair and coordinated way concerning injury prevention and other safety initiatives.

Having the World Health Organisation (WHO) "safer district" accreditation in the Taupo District since 2010 has been valuable signpost for the Taupo District. The "safer district" accreditation allows all aspects of community safety to be part of an ongoing conversation within the Taupo District community at every level.

The reaccreditation process has served to remind and reinforce to the coalition members and the organisations they represent, the importance that all of us place on the notion of being safe.

The Taupō District is a diverse and dispersed community. The coalition recognises our differences as a strength that can be drawn upon. Many people, from all backgrounds, have come together with the purpose of making the people who live, work and play within the Taupo District safer. Examples include the work that the coalition and its partners have completed concerning a Taupo District suicide response, the "our neighbourhood" community events and the safer and warmer homes initiative.

The safer community's strategy 2010-2020 establishes a collaborative approach to ensuring that all those who live work and play within the Taupo District are safe. This approach allows for and builds on existing strategies and partnerships from within the Taupo District boundaries. A collaborative approach enhances our effectiveness, reduces duplication of resource and ensures that opportunities are identified and welcomed. As chair, I am pleased to be able to acknowledge and celebrate that approach. My fellow coalition members work tirelessly as a coalition and alongside the organisations that they represent to ensure that the community receives the best safety outcomes that we can.

Tony Jeurissen
Chair, Taupo Safe District Coalition
New Zealand Police, Taupo Prevention Manager



Paramount Chief Ngati Tuwharetoa KNZM

Tena koutou I nga ahuatanga o te wa.

The Tuwharetoa Trust has been involved with the Taupo Safe District Coalition since 2012. Our relationship has developed over the past few years and we have participated in initiatives such as Safe homes, Youth in Emergency services programme and Turangi alcohol harm reduction project.

Since 1926 with the formation of the first contemporary governance, Ngati Tuwharetoa has always prioritized health, education and the well-being of our people. The initiatives and projects highlighted in this reaccreditation document validate that commitment for our people and further take that commitment into the future.

Our Ngati Tuwharetoa ti kanga and as tangata whenua we are deeply connected to our taonga, with significance towards our Moana, Lake Taupo and Maunga, Tongariro, and the wider Tongariro National park with its world heritage status. Protecting and promoting the safety of these culturally significant environments and our people that live within them is paramount. Working alongside other government and non government organisations is the foundation for making this sustainable and achievable.

I endorse the collaborative approach of the Taupo Safe District Coalition and its overall commitment to making the Taupo District a safer place to work, live and play.

Kia tau nga manaakitanga o te runga ki a koutou katoa



Tumu Te Heu Heu, KNZM
Paramount Chief Ngati Tuwharetoa

Welcome to our Safe Community

The Taupo District is a growing, developing, vibrant and an exiting community. The Taupo District is made up three wards, Taupo Kaiagaroa, Turangi/Tongariro and Mangakino/Pouakani ward

Age group	Taupo District	New Zealand
Under 15	21.4	20.4
15-64	61.6	65.3
Over 65	17.0	14.3

Population

At the 2013 census of population and dwellings:

- The usually resident populations that live in the Taupo District are 32,907 and increase of 1.5%, since the 2006 census.

Age profile

Taupo District population is made up of 17 percent are aged 65 years and over, 21.4 percent under the age of 15 years

Our Legend

Legend has it that Ngatoroirangi was responsible for the lake's creation.

While searching for a suitable place to settle his followers, he climbed to the summit of Mount Tauhara, where before him lay a great dust bowl.

Ngatoroirangi, wanting to promote growth in this barren area, uprooted a totara tree from the mountainside and hurled it into the dust bowl. The west wind caused him to miss his mark and the tree landed upside down. Its

Our History

The original inhabitants (tangata whenua) of the area were the Maori tribe who remain here today: Ngati Tuwharetoa. The tribe claim descent from Ngatoroirangi, navigator and high priest of the Arawa migration canoe. After the Arawa canoe made landfall in Aotearoa/New Zealand in about 750 AD, Ngatoroirangi and a relative from the same

Cultural diversity

Ethnic group	Taupo District	New Zealand
European	76.9	74.0
Maori	29.0	14.9
Pacific	2.7	7.4
Asian	3.5	11.8

branches pierced the earth and fresh water welled up to form Taupo moana – "The sea of Taupo". This tree is said to be still visible under the water about 70 metres off the shore at Wharewaka Point.

After a thanksgiving service at the shores of the newly created lake, he then plucked strands from his cloak and threw them into the water where they became the native fish of the lake. One of these turned into an eel but after wriggling away a short distance it died. There are still no eels in the lake to the present day.

canoe, Tia, competed to be the first to explore the central plateau region.

Tia's version of events told of his arrival at the eastern side of the lake, where he noted a cliff formation resembling his heavy rain cloak (Taupo). He then set up an altar and claimed the place as Taupo-nui-a-tia "the great cloak of Tia". This was eventually abbreviated to Taupo.



Ngatoroirangi, however, also arrived at the same eastern shore line just on dusk and set up camp there. His descendants also claim the name Taupo came from tau (to settle or rest) and po (night). Ngatoroirangi set up his altar then claimed it was older than Tia's and so challenged him for ownership of the surrounding lands. Tia eventually conceded to

him and moved west to an area at the foot of Mount Titiraupenga, where he settled. In the 1980s the 10-metre high Maori rock carvings at Mine Bay were carved by his descendants in recognition of Ngatoroirangi, who was considered a visionary Maori navigator and tribal leader.

Kaupapa Maori

Within the boundaries of the Taupō District is the ancestral home to four iwi (tribes); Ngāti Tūwharetoa, Ngāti Tahu / Ngāti Whaoa and Raukawa. Each iwi has associated hapu or sub-tribes.

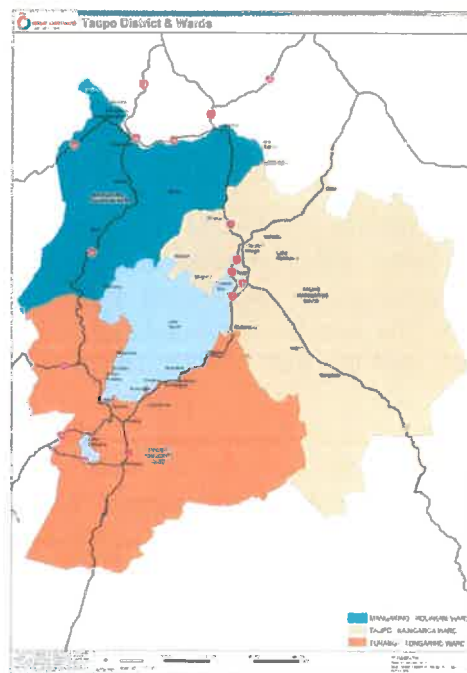
These 'tangata whenua' groupings play a vital role as kaitiaki (guardians) of natural resources, cultural sites of significance and waahi tapu. Hapu and iwi are connected to the whenua (land) through occupation and

whakapapa (genealogy).

The four main iwi hold mana whenua status for different parts of the Taupō District's land area and beyond. A branch of Ngāti Kahungunu from the Wairarapa also now resides on part of the Pouakani lands in the northern reaches of the district. All iwi help guide Taupō District Council with issues pertaining to their whenua tupuna (ancestral lands).



Ngatoroirangi Toa Matarau



Taupo District Map and Wards



Acknowledging our Journey, our partners....

In 2007 the Taupo District Council endorsed the Taupo Safe District project to be implemented and the necessary work to be carried out towards accreditation as a Safe community. Original partners included ACC, Lakes District Health Board and the New Zealand Police. In 2010 following the submission of an application to Safe Communities Foundation New Zealand, a site visit and ceremony, Taupo was accredited as an International Safe community.

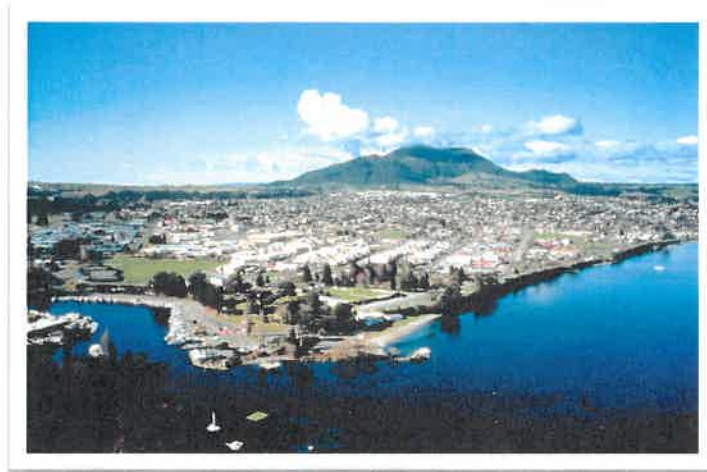
This is our community's first reaccreditation as a safe community which occurs every 5 years. Our application for reaccreditation as a Safe Community is with a sense of pride and achievement and a clear sense of direction in the future. In addition, the reaccreditation process enables us as a community to re launch, re engage and rejuvenate the Taupo District and our partners as a safe community.



The Taupo District is an extraordinary place to live, work and raise a family. We are the custodians of this land and like generations before us who raised families and dedicated their lives to making this place what it is today, we take responsibility for steering the way forward for future generations.

It is true that home is where the heart is. It's that sense of belonging to a place and a community that gives comfort and instils a sense of purpose. We are fortunate to live in such a stunning place and we continue that tradition of stewardship. We have a shared commitment and a strong sense of responsibility to nurture and sensibly grow this district for future generations.

Our district is made up of many diverse communities; that pride in diversity is what knits us together.



Taupo, Mt Tauhara and Boat harbor in the fore ground

Criteria One: Leadership & Collaboration

The Taupo District coalition members are made up of local representatives from agencies and community organisations that work in and have a vested interest in the community safety environment.

Since becoming accredited as an international Safe Community in 2010 the coalition has gained new partners. The current membership includes the following organisations and their representatives.

- Tony Jeurissen – Crime Prevention Manager, NZ Police, Taupo
- Casey Te Rangi – Operations Manager, Ngati Tuwharetoa Maori Trust Board
- Stu Cradock – Fire Risk Officer, NZ Fire Service, Taupo
- Gloria Eves – Coordinator, District Violence Intervention Network
- Joy Johnson – Coordinator, District Neighbourhood support
- Louise Kirk – Injury Prevention Consultant, ACC
- Lauren James – Maori Health, Lake District Health Board
- Zane Berghuis – Youth Representative, Tauhara College
- Te Takinga New – Safe Turangi, Coordinator
- Dana Thomson – Toi Te Ora, Public Health Services, Health Advisor
- Hellmuth Hartung – Taupo District Council, Community Projects



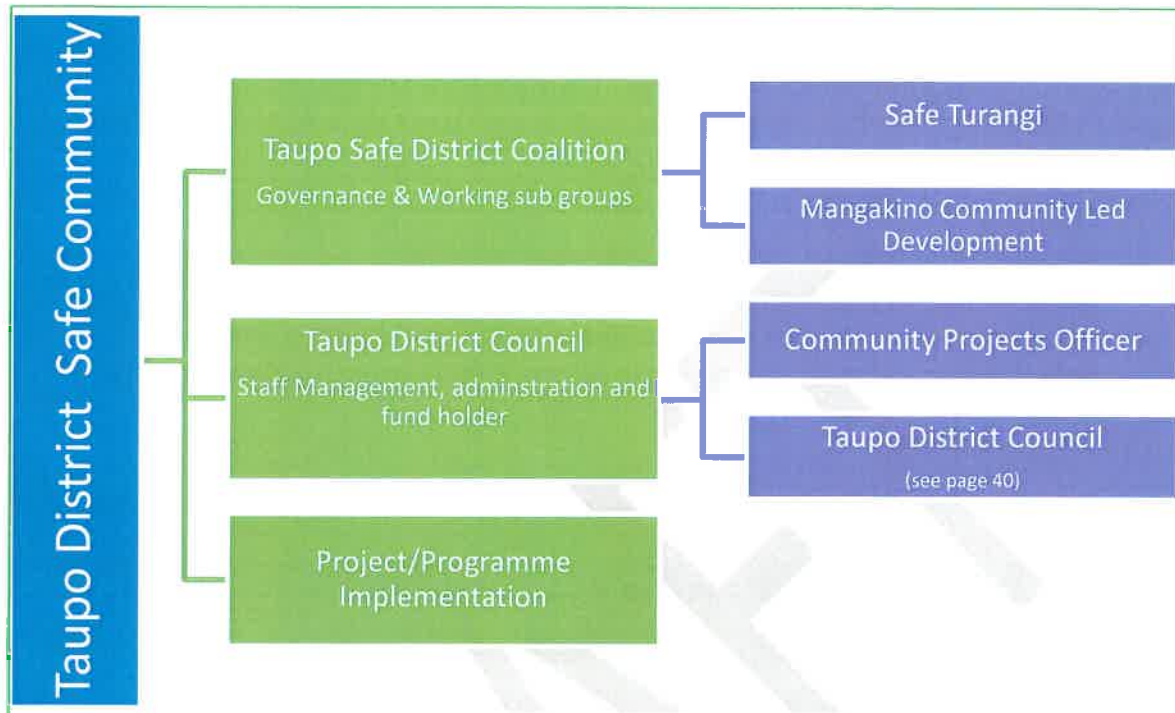
Back row L to R: Zane Berghuis (Youth Representative), Tony Jeurissen (Police), Hellmuth Hartung (Taupo District Council), Gloria Eves (Violence Intervention Network), Stu Cradock (Fire Service)
Front row L to R: Dana Thomson (Toi Te Ora, Public Health), Lauren James (Lakes DHB), Louise Kirk (ACC), Joy Johnson (Neighbourhood support)

Absent from photo: Te Takinga New (Safe Turangi), Casey Te Rangi (Tuwharetoa Maori Trust Board)

Result Card: Leadership & Collaboration

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Coalition meetings (as per terms of reference)	11 active coalition members	Monthly (except for January)	Coalition self-assessment survey 2013 to 2014. Scale 0 to 5 Increase in all areas: <i>Synergy 0.1</i> <i>Leadership 0.5</i> <i>Management 0.3</i> <i>Non fin resources 0.2</i> <i>Satisfaction/Participation 0.7</i> <i>Adopted safe practices 0.6</i>
'Working group meetings' Suicide Prevention Group	12 active coalition member, agencies and community groups	Monthly as required to complete plan.	Completed and implementing Taupo District Suicide prevention plan – see results card under Injury prevention.
'Our Neighbourhood' Coalition Partners	Neighbourhood support, Violence Intervention network, Police, Safe Turangi	Participated in 44 'Our Neighbourhood' events 2010-2015	Reflects coalition self assessment survey in collaborating and working together.
Regional meetings	Three regional meetings per year with Rotorua and Tauranga SC Coordinators	Held in each location, Taupo, Rotorua and Tauranga	Exchange best practice Initiatives and projects to implement locally "Safe homes" and 'Family Violence DVD' are recent example of shared initiatives implemented locally in the Taupo district.
Safe Communities NZ Forum	Community Projects Officer and one coalition member and/or community group member	Attended annually	Results based accountability training, implementing evaluation across programme where possible.
Safe Communities Webinar series	Communicated via Council website and Facebook, through coalition meetings. Total of 67 coalition members, community members attended.	5 webinars hosted at Council. <ul style="list-style-type: none"> • Crime prevention • Child Safety • Workplace Safety • Alcohol related harm • Falls Prevention 	Positive feedback on content and best practices, shared information and knowledge

Taupo Safe District Structure



The Taupo Safe District Coalition is overseen by a governance & working group made up of a cross section of representatives from community groups, government and non-government organisations.

Within the coalition is a representative from Safe Turangi, formerly Turangi/Tongariro Safer Community Council. The Taupo Safe District Coalition supported and assisted in Safe Turangi becoming an place based entity which can apply for funding and leverage resources and collaboration within its community. Safe Turangi operates under a constitution which utilizing the Safe Communities model and criteria.

The Mangakino/Pouakani Safer Community Council no longer operates as the primary mechanism for crime prevention and wider community safety initiatives in the Mangakino area. The Mangakino Community Led Development (MCLD) has completed two years of Department of Internal Affairs supported community-Led initiative. As part work streams within MCLD, identified Healthy homes project and CCTV cameras in the town centre. "The community is building around our strengths, and we have solid foundations that will keep Mangakino a healthy, safe and involved community for future generations (*MCLD Annual report 2014*)

In 2014 the Taupo Safe Community Trust formally amalgamated with the Taupo Safe District coalition. The scope and partners involved with both organisations felt that resources, time and funding could better be utilized within one organisation and the Taupo Safe District, accreditation with Safe Communities New Zealand had a sound model, social infrastructure and an integrated way of supporting community safety.

Collaboration

An informing resource for coalition members when practicing and reflecting on the coalition collaboration level has been 'Putting pen to paper'. There are some key ingredients which on reflection validate and support the coalition progress over the 5 years since accreditation in 2010. They are;

- High Trust
- Shared decision making
- Based on negotiated and agreed actions
- Provides an opportunity to add value to other organisations as well as your own
- Sometimes documentation is prepared to support different types of collaborative efforts

Partnering continuum



Craig & Courtney (2004)-Potential of partnerships

Shared: goals, power, resources

Member Orientation Pack

The coalition members over time and with changes in organisation and agencies have regular changes in those staff or persons representing those organisations and agencies.

Safe Communities foundation New Zealand developed orientation guidelines for communities in 2014. The Taupo Safe District adopted to suit our community and formally adopted the orientation guidelines in December 2014.

Note: See Appendix C

Funding

The primary funding for the Taupo Safe District coalition and projects 2010-2015 has been in partnership funding agreements with Taupo District Council, ACC, Ministry of Justice, Lakes District Health Board.

Contact Energy and local businesses have funded elements of projects such as Safe kids Expo transport, Prizes and equipment for "Our Neighbourhood", On License accord members with 'Bar Safe'.

Coalition Youth Representative

As youth representative on the Taupo Safe District Coalition, I am honoured to assist in the reaccreditation of our district as a safe community. As a youth in Taupo I have been offered many opportunities to assist in creating a collaborative community culture where youth are engaged, enthusiastic, and proud of their own collaborative efforts to raise these values. As a district, we have a strong grasp of the "ripple effect" concept and raise role models from all walks of life to create a safe and positive environment.

Two examples of youth programmes that I have been directly involved with are the Anamata CAFE A Team and the 2015 CACTUS programme. As a member of the youth advisory A Team for Anamata CAFE, I represent youth and promote health and safety for all youth and families in the district. Through the A Team, I have been involved in the 'Our Neighbourhood' events which bring our community together and are focussed specifically on health, safety, and fun. These events take place throughout all neighbourhoods in our district including Waitahanui village - a vulnerable area - which the A Team attended in March 2015. The neighbourhood events are about range and reach, bringing communities together and ultimately raising awareness for health and safety. The A Team also does presentations for schools, not exclusively on mental and sexual health, but also raises awareness for other programmes such as SADD (Students Against Dangerous Driving) and world suicide prevention day. The A Team correlates directly with providing services to promote safety and encouraging other youth in the community to do the same.

The CACTUS programme is all about empowering youth to be the best they can be and I find raises spirit for the youth involved in the programme. This change in mind-set for youth can spread as participants share their experiences with others. CACTUS involves around 25 students from each school every year from every walk of life. It targets especially on bringing youth together to help achieve a common goal. The ethics of CACTUS directly translate to the real world for students and can often bring youth who might have been slipping under the radar, back into focus. They work with their peers and strong bonds are made. I have found personally that students strive to create more bonds after CACTUS and are more actively engaged in the wider community. Troubled youth can then also inspire their friends who might be going through something similar, and ultimately create a more vibrant, less troubled population of youth in the community.



CACTUS 2013, Lake Taupo

These are a few examples of the programmes I have personally been involved with which promote a sense of safety and belonging and I know that there are plenty more available to other youth in our community. Our district strives to create ample opportunities for youth and I look forward to coordinating the Taupo district Youth in Emergency Services programme for 2015. Taupo has a bright future ahead of it, as it will continue striving to always be the most vibrant community it can be.

Zane Berghuis
Taupo Safe District Coalition Youth Representative, Year 13

Our Safe Community Strategic Plan

The Taupo Safe District Strategic Plan 2010-2015 sets out the 'medium to long term' direction within the five year accreditation period. Annually the coalition reviews and sets priority goals based on the Strategic plan direction; the current priorities for 2013-15 are as follows:

1. Injury prevention – in particular, suicide prevention plan, activities, Safety in the home including the elderly. Support 'Safety Networkx' seminars for employers and employees.
2. Alcohol related harm – in particular addressing issues in the CBD and its contribution to all injury fields, 'Bar Safe'.
3. Crime Prevention – continue to support the sustainability of programmes such as Neighbourhood support, community patrol, community ambassadors, CCTV upgrades and priorities, place based local community-led development initiatives.
4. Road Safety – continue to support the sustainability of existing collaborative programmes such as Driver directions, Safe Kids Expo, 'Ripple Effect'.

In addition to these priority areas, a particular focus on Safe and Healthy homes has been identified by the Community of Mangakino, coalition members Lake District Health Board and Taupo District Council alongside Mangakino community-led development are investigating and scoping the project, which aims to improve the health of local residents and whanau. Healthy and safe homes for the elderly have been identified by Safe Turangi as a need to be addressed in their community.

In addition the coalition is partnering with Council on the following identified areas in community safety;

- Dog safety awareness programme
- CCTV reorganisation, priority and renewal in the Taupo CBD
- Upgrade CCTV Turangi, CCTV Mangakino
- Spa road signage, Crime prevention to theft in vehicles.

Note: See appendix D for Terms of Reference and Strategic plan

Developing Safe Communities

Taupo Safe District encourages and supports the implementation of the Community-led principles as the guiding model with integrating Safe Communities objectives and criteria and working collaboratively with our community and partners. They are, with local examples;

1. **Place focus** – Safe Turangi, TCSI, Mangakino Community-Led Development, Our Neighbourhood series, Supporting Waitahanui community capacity (self managing community hall) and capacities (delivering community based events).
2. **Collaboration** – Taupo Safe District Coalition partners, working groups and community groups, see Coalition result card.
3. **Local voices** – building capability and capacity in Neighbourhood by working alongside community leaders and groups. Listening to issues and potential solutions then celebrating and acknowledging the successes.
4. **Strengths based** – where focus is on existing talents, knowledge and skills. Acknowledging challenges and barriers with pragmatic solutions. Mangakino Community-Led development.
5. **Intentional and adaptable** – Providing good information to coalition members and community where Taupo Safe District has priority settings and strategic plan, with an ability to be responsive to community needs when required.
6. **Systems change** – having a culture of continual improvements in programmes and initiatives, where sustainability of these enables long term change to environments and behaviors like Taupo Safe Kids Expo and Youth in Emergency Services. Continue with Safe communities annual reporting and reaccreditation processes as these mechanisms and framework validate best practices, accountability and collaboration.

For more information – see Inspiring Communities website.

<http://inspiringcommunities.org.nz/>

'Our Neighbourhood' is a series of events throughout the district which bring neighborhoods together on public reserves through fun activities. Aims of the events are to foster Neighbourhood pride, provide community Organisations and agencies with an opportunity to engage and participate with families in their environments, providing advice and support, being more connected with our community.



The series began in 2010 and has grown organically through out the period with some changes to partners and sponsors, however continues to be supported by Taupo District Council in the Long term plan and Taupo Safe District Coalition partners, in particular Neighbourhood support, Violence intervention network and Police.



Results Card: Our Neighbourhood

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
'Our Neighbourhood' events (excluding Waitangi Day 2013-15)	4780 Neighbourhood participants 15 community partners 11 sponsors	44 events District wide 2010-2015 18 supported community led events 2013-2015	Passports distributed Connected to our community Council NRB survey 2015 <ul style="list-style-type: none"> • Direct Neighbourhood support groups established • Direct Violence intervention sign up

The Our Neighbourhood passports are a mechanism to capture data and record details as well as a tool for agencies and community groups to connect and engage with families in that neighbourhood. The passports have a series of questions on the left side from each partner agency, which either explains the organisation or has a knowledge question. The right side has contact details, which are used to validate numbers at the neighbourhood events and levels of participation.



Event plans are developed with partner organisation, the sites are organized with local entertainment, interactive games zone for children and their parents to participate together. Taupo Safe District Coalition partners and community groups set up under gazebos with information, promotion and giveaways for the neighbourhood participants.



Our Neighbourhood series poster 2012

The Our Neighbourhood posters and schedule are developed with partner agencies, community groups and neighbourhood leaders. These are communicated to the community via website, facebook and radio. Individual posters are further developed for each event and mail drops are carried out to each home in that neighbourhood.

The organisations partnered for 2012 were Taupo Safe District, Sport Waikato, Life Education Trust, Neighbourhood support, Anamate Café Health, Civil Defence, VIN, Tuwharetoa Health, Midlands Health and Taupo District Council.

The sponsors for the 2012 series were Maxprint, Hirepool, Experience Taupo and More FM.

Tauhara Community Support Initiative (TCSI)





The Tauhara Paetiki area is one of the most densely populated areas of Taupo. It has the highest deprivation levels in Taupo which include levels of unemployment, crime and vulnerable and disengaged families and young people.

Tauhara community leaders alongside Taupo Safe District partners - Taupo District Council, Community Engagement team and the Neighbourhood Police Team formed a working group which has grown organically into 20 members. The group has led and partnered in many initiatives and projects over the past 2-3 years which include Alley way clean

ups/beautification, White Ribbon events, establishment of a curtain/tool bank, Twilight markets, development of community space/playground on a local reserve.

“A community understands its own needs, its own strengths and its own weaknesses. Its only by working together and creating a united voice, a community can move forward into their desired future”
(Tauhara Community Support Initiative TCSI)



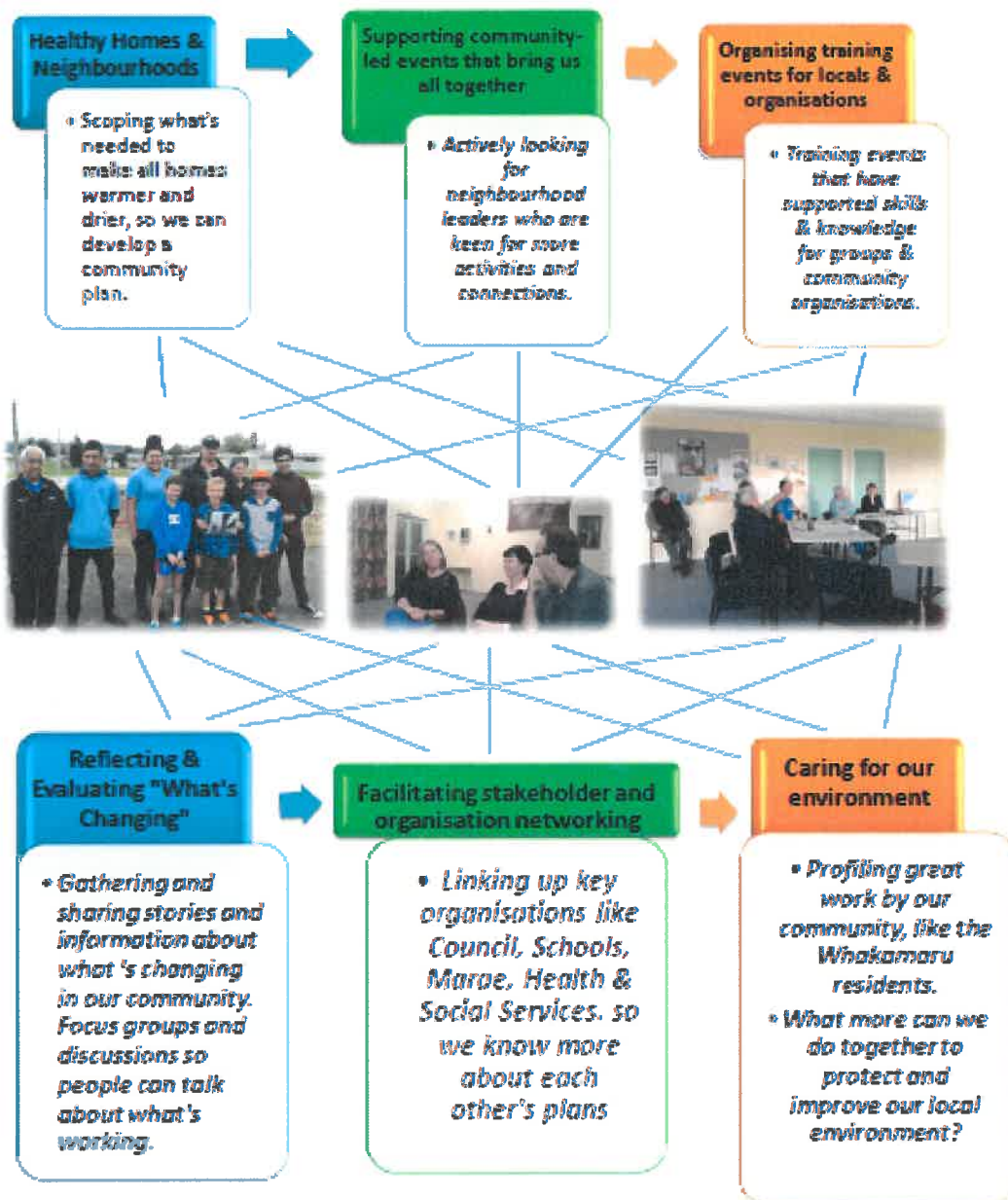
Before and after pictures of the Tauhara Community support Initiative, Alleyway clean up.

The Alley way clean up and beautification project is one of many Tauhara Community support projects. Members involved where local young people, Police, Council, local artists and businesses.

Funding sourced for project

- Bay Trust \$735
- Creative Taupo \$1000
- Taupo Lions \$600
- Taupo District Council \$1200

A Healthy Well and Forward Focussed Mangakino



Mangakino Community Led Development Group - Community of Choice

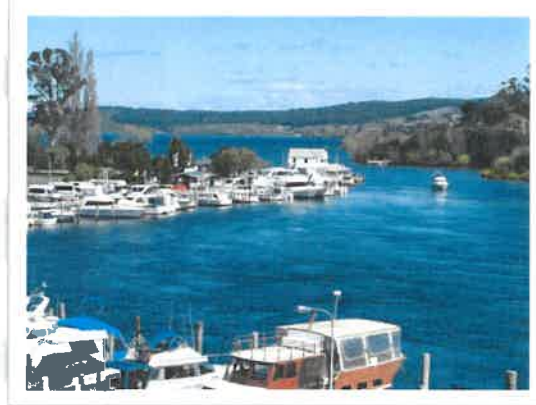
Criteria Two: Community Safety Programmes Range and Reach

Taupo is fortunate to have a wide range of community safety programmes in place which reflect the demographic characteristics of our communities. Some of these programmes can be long term Safe kids others are one off or as required needs and funding (Safe homes). All programmes are monitored to ensure that they continue to meet the needs of Taupo.

The programmes cover a wide range of safety initiatives covering the road environment, rural and work place safety, home safety, school safety, sports and leisure environments as well as interpersonal violence and suicide prevention. It is not an exhaustive list or complete by any means, but merely illustrates the magnitude of the subjects of safety, injury and crime prevention. To fulfil the criteria 2 requirements of the application for accreditation as a Pacific Safe Community, examples have been chosen under the four workings groups – Injury prevention, Alcohol related harm, crime prevention and Road safety.



Taupo, Great Cycle challenge



Taupo Boat Harbor

Crime Prevention



Our Aim as a National Organisation is to reduce crime and make our community a safer place to live. We have an MOU with NZ Police. Our partnership is in line with the Taupo Police objective of crime prevention plan and fits into the Taupö Safe District Plan.

Taupo Safe District

Organisations like Neighbourhood Support Taupo and Community Patrols having a representation in the Safe District committee give us a voice in ensuring the ongoing Safety of our District from the public point of view.

Our ongoing collaboration partnerships with NZ Police, TDC, Civil Defence, and The Violence Intervention Network, have strengthened our position in making Taupo a safer, friendlier place to live.

Successes

Increased Membership, credibility and accountability have been a huge advantage.

Neighbourhood Support Taupo has direct contact into 5231 homes both Urban, Rural and growing, NS has a valued communication tool. We have accessible, ongoing training given to 53 Groups we have added in this last 2 year period covering safety in the home and street also being prepared for a civil emergency, creating a safer environment. Members who are now able to look after each other of all ages in their own home created reassurance and strength within community.

Our Neighbourhood partnership: Involvement in these events has given us a platform alongside TDC and other partnership members at public events. We have been able to give a better understanding to the community in the work we do. A whole family takes part in these events eg. Egg throwing game fun activities.





Neighbourhood supporting and engaging with Neighbours and community at 'Our Neighbourhood events.

Civil Defence: All our members are trained in our programme to be prepared and know the communication system to assist them so they are confident they will cope should we be faced with a major event. This year we have taken part in trail evacuations to test the new on line registry for a welfare centre in an emergency and have found the residence confidence grow.



Civil Defence exercise, Richmond Heights



Seniors Expo, Great Lake Centre

Public events held in Taupo are an excellent vehicle to endorse to the community all of the advantages Taupo offers. The Seniors Expo organised by Age Concern is a great example and pictured below NS shared the stand with the Violence intervention network coordinator.

Community Patrol: A national organisation with a national training programme and a partnership with NZ Police. Community Patrols Taupo has a stronger partnership with the Police. Improving the organisations training with the CPNZ nationally is in line with Taupo Police objective of crime



prevention. Daily tasking of the patrols to hot spot areas is proving more effective than random patrolling.

Reducing crime by being present regularly works as a deterrent to crime. The organisation administers and operations the CCTV cameras. Overall membership is forty five patrollers 8 of these operate the cameras

Successes: Crime reduction when a patrol calls the police on seeing suspicious behavior .

As part of daily patrol Community patrol members talk to visitors and local alike to ensure all their belongings are out of site and locked in. Most of the patrols are directed by the police to hot crime spots and the presence of the prominently marked car is a very good deterrent. Patrols also enter the shops that are victims of shoplifting again a great deterrent.





Community patrol – talking with visitors at Spa park

- Future plans Expansion of Taupo group and continued training to keep abreast of trends in crime.
- Ongoing training to meet the community needs in line with our Police and community partnership.

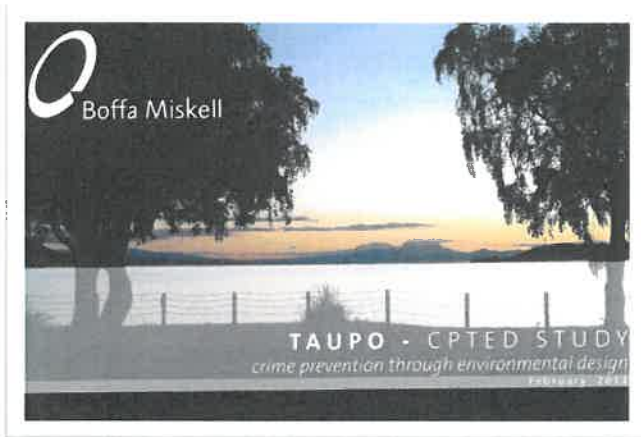
Joy Johnson Committee member Taupo Safe District,
Taupo Neighbourhood Support and on behalf of Taupo Community patrols

Results Card: Neighbourhood Support & Community Patrol

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?																								
Neighbourhood support	More Neighbourhood groups and individuals establish. Increased surveillance and communication in and around Neighbourhoods	<p>2014: Total contacts - 509 Total houses - 5460</p> <p>2013: Total contacts – 486 Total Houses – 4986</p> <p>Increased activities over the reporting period</p>	<p>Offence list for the period</p> <table border="1"> <thead> <tr> <th></th> <th>2014</th> <th>2013</th> </tr> </thead> <tbody> <tr> <td>Burglary</td> <td>217</td> <td>304</td> </tr> <tr> <td>Theft</td> <td>127</td> <td>195</td> </tr> <tr> <td>Theft ex Vehicle</td> <td>121</td> <td>159</td> </tr> <tr> <td>Taking vehicle</td> <td>38</td> <td>41</td> </tr> <tr> <td>Taking Bicycle</td> <td>9</td> <td>11</td> </tr> <tr> <td>Willful damage</td> <td>71</td> <td>115</td> </tr> <tr> <td>Domestics</td> <td>310</td> <td>369</td> </tr> </tbody> </table>		2014	2013	Burglary	217	304	Theft	127	195	Theft ex Vehicle	121	159	Taking vehicle	38	41	Taking Bicycle	9	11	Willful damage	71	115	Domestics	310	369
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Community Patrol And CCTV camera operation.	Increase in activity patroller hours worked, with camera hours and km's travelled with a minor decrease	<p>2014: Patroller hours worked 3769 Camera hours worked 1152 Patrol km's travelled 16261</p> <p>2013: Patroller hours worked 2963 Camera hours worked 1240 Patrol km's travelled 16877</p>	<table border="1"> <thead> <tr> <th></th> <th>2014</th> <th>2013</th> </tr> </thead> <tbody> <tr> <td>Vehicle incidents</td> <td>72</td> <td>31</td> </tr> <tr> <td>Property incidents</td> <td>28</td> <td>31</td> </tr> <tr> <td>Damage property</td> <td>10</td> <td>6</td> </tr> <tr> <td>Disorder incidents</td> <td>12</td> <td>22</td> </tr> <tr> <td>People incidents</td> <td>15</td> <td>12</td> </tr> <tr> <td>Service incidents</td> <td>432</td> <td>393</td> </tr> </tbody> </table>		2014	2013	Vehicle incidents	72	31	Property incidents	28	31	Damage property	10	6	Disorder incidents	12	22	People incidents	15	12	Service incidents	432	393			
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Crime Prevention through Environment Design

In 2011 Taupo District Council and the Taupo Safer Community Trust conducted an audit of the Central business district and high risk crime areas such as Spa Park. A particular focus was on night time activities. The key output of the audit was to provide design recommendations for the future development of the central business district.



Taupo CPTED Study completed in 2011

Results Card: Crime Prevention through environmental design

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Taupo CPTED study 2011	Review existing CBD Retail and commercial Spa Park Specific focus on night time activities	Taupo Safer Community Trust Taupo Police Taupo District Council Town Centre Taupo Toi Te Ora Public Health NZTA Boffa Miskell LTD Funded by the Ministry of Justice	1. MOJ funding for Spa park Picnic tables Skate park, Noise devices 2.Parks and Reserves -Limb up -open canopy -trimming To improve visibility, surveillance and sightlines 3.Improvements in public signage, crime and injury prevention 4.Design upgrades to Tuwharetoa, Heu Heu and Ruapehu street

The Taupo CPTED report is still utilised for any upgrades or new developments within the central business district.

Injury Prevention



*We have the right to a safe community. It is our responsibility to build it.
Ko te tika, kia noho tātou ki raro i te maru o te kākahu tiaki tangata. Ma tātou anō hei rāranga kia oti.*

The Violence Intervention Network is a collective of community and government services, who are committed to reducing Family Violence in our district.

The aim of VIN is to ensure all current community services are working together to create a multi-agency approach to raise awareness and promote zero tolerance towards violence in the community.

The VIN Coordinator provides advice, information, and resources about Family Violence to groups, agencies, organisations and communities who work with the effects of Family Violence.

She consults with Family Violence service providers to develop resources to increase reporting of Family Violence, plans and implements other strategies and supports all local Family Violence projects and events.

Collaboration between all the community groups is important because we all have a responsibility to help prevent FV. It's a public issue and everybody's business. It's about everyone playing their part and believing it can be done. Community action can change the culture of tolerance to FV.



Background:

The Violence Intervention Network was a collective of community and government services that met monthly but it was not until a Coordinator was employed in October 2007 that they gained real momentum.

Successes:

White Ribbon events have been held annually since 2008 and have grown from strength to strength with real community collaboration and growing awareness.

Due to relationship building with the prison staff and local Corrections staff, the White Ribbon riders also visit the local Tongariro/Rangipo Prison in Turangi.

For the last 2 years, the white ribbon event has been a Whanau Fun Day led by a partnership



between VIN, TDC and the Tauhara Community Support Initiative with support from others: Taupo Family Centre, local church groups, E Tu Whanau, Anamata CAFÉ, Maori Wardens, Police, Fire Service, Vintage Car Club, Te Whare Oranga Wairua/Maori Women's Refuge and others.

White ribbon event, South Domain, Taupo

Billboards:

<p>IS DRINKING HURTING YOUR FAMILY? IT'S NOT OK...</p> <p>FAMILY VIOLENCE IS NOT OK IN TAUPO 0800 456 450 www.areiyouok.org.nz IT IS OK TO ASK FOR HELP</p>	<p>KIDS ARE SAFER WHEN YOU'RE SOBER</p> <p>FAMILY VIOLENCE IS NOT OK IN TAUPO 0800 456 450 www.areiyouok.org.nz IT IS OK TO ASK FOR HELP</p>
<p>CAN'T REMEMBER LAST NIGHT? YOUR KIDS WILL</p> <p>FAMILY VIOLENCE IS NOT OK IN TAUPO 0800 456 450 www.areiyouok.org.nz IT IS OK TO ASK FOR HELP</p>	<p>IT'S NOT OK... EASE UP ON THE DRINK</p> <p>FAMILY VIOLENCE IS NOT OK IN TAUPO 0800 456 450 www.areiyouok.org.nz IT IS OK TO ASK FOR HELP</p>

Taupo

<p>CAN'T REMEMBER LAST NIGHT? YOUR KIDS WILL</p> <p>FAMILY VIOLENCE IS NOT OK IN TURANGI 0800 456 450 www.areiyouok.org.nz IT IS OK TO ASK FOR HELP</p>	<p>CAN'T REMEMBER LAST NIGHT? YOUR KIDS WILL</p> <p>FAMILY VIOLENCE IS NOT OK IN MANGAKINO 0800 456 450 www.areiyouok.org.nz IT IS OK TO ASK FOR HELP</p>
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Turangi

Mangakino

The Taupo campaign was based on one developed in Waihi and was implemented by the Taupo Violence Intervention Network, Taupo Police and the Taupo District



Council.

It was supported by the Alcohol Advisory Council (ALAC) now the Health Promotion Agency (HPA), the It's not OK Campaign and Taupo Safe District.

Growing up round violence and too much alcohol harms children and the effects can last a lifetime. Drinking to excess often results in violence that is witnessed by children. Children are affected whether they see it, hear it or just know about it and when it is happening in their home it can be the most frightening thing in the world.

The 'Ease up on the Drink' campaign was run by ALAC and its chief executive Gerard Vaughan welcomed the Taupo initiative.

"Drinking to intoxication is linked with a variety of harm including accidents, fights, relationship problems and family violence.

"Our campaign is about encouraging people to speak up and have the conversation if they are concerned about the drinking of someone they care about. This is one way we can help people make positive changes to the way they drink – which is good for our families, our communities and our country."



One of the billboards also features on a local taxi van.

Collaboration at work – localized participation in Taupo and Turangi working together on family violence.

The most recent Taupo billboards have included real champions.



VIN sponsors an 8-ball team. (Other teams in the competition have been sponsored by local businesses.) This team wears the VIN logo on the front of the uniform and has the 2x It's not Ok campaign logos and on both sleeves. This has created a lot of awareness and conversations at the club where they play. The champions are able to engage and assist other to seek help.



The Turangi billboard was collaboration between VIN and Te Punanga Haumaru Coordinator who runs Bully Proof Turangi. We came together to share the messages supported by the champions on the billboard representing: police, fire service, the local school/college (principal and teacher), Health Centre, Community Board representatives, Tuwharetoa Health and an Alcohol and Drug Counsellor – key people in the Turangi community.

The VIN Coordinator has been active in the Taupo Safe Kids Coalition and has been the Chair for the last 12 months. The coalition runs safety days as an annual event and is attended by children from schools from right across the Taupo District. Report attached.

Gloria Eves, District Violence Intervention Network Coordinator

New Zealand Fire Service

The New Zealand Fire Service has been a part of Taupo Safe District since its accreditation in 2010. We have a career station in Taupo and volunteer stations domiciled in the communities of Turangi, Kinloch and Mangakino.

Our Fire Service community safety programmes have been delivered within the Taupo Districts where the risks to the community are most prevalent. We use targeted and tailored resources to deliver our promotions and education activities.

Children are identified as our most vulnerable and at-risk groups as they are most likely to be victims involved in death and injury by fire. However, they are also key to changing fire-safety behaviour in the community in the long term. The New Zealand Fire Service has developed a suite of fire-safety education programmes to improve the fire-safety behaviour of children, and in turn their families.

The Fire Service's fire-safety education programmes include:

- Get Out! Stay Out! for pre-school children
- E Puta! E Noho ki Waho! for kohanga and puna reo
- Get Firewise for year 1 and 2 students
- Maui-tinei-ahi for year 1 and 2 students
- Firewise for year 7 and 8 students

Get Firewise, for year 1 and 2 replaces Firewise the original programme developed and used by many schools since 2000. It has been developed by educators and teachers following extensive evaluation and research of Firewise and other programmes. The programme focuses on the essential knowledge and behaviours students need to keep themselves safe from fire.

The Get Firewise programme is designed for use with the New Zealand Curriculum (2007) and is taught by teachers in the classroom.

It has a strong literacy focus with activities in the learning areas of Health and Physical Education, English, Social Science, Mathematics and the Arts (a cross-curricula approach).

The Fire Service has been involved in Taupo's Safe Kid's Expo in 2012, 2013, 2014. Our role has included facilitating education around being fire safe in the home. The integral components that are covered during the Expo are to reinforce our key messages of the Get Firewise program. Also, depending on the age group present, some components are aimed to cover additional subjects such as cooking safely in the home.

As part of the New Zealand Fire Service's mission of reducing the incidence and consequence of fire, the Home Fire Safety Check (HFSC) programme was introduced into career station areas from 1 July 2010. As part of our involvement in the Taupo 'Safe Homes' project through 2013/14, 304 homes were visited and assessed for safety. Homes were provided with safety resources and information to address identified issues. Our role in this project was to obtain referrals and engage in Home Fire Safety Checks.

A HFSC provides a targeted approach, ensuring we invest our time where it counts most, reaching those members of the public most at risk from fire. This programme builds on more than 695 such visits completed to date. There are four main aspects to the HFSC approach:

- Crews proactively offer 'at risk' householders in their patch an invitation for a crew to visit to conduct a safety check
- Targeted households will be given an 0800 number to call to request a visit



- A checklist will be provided to ensure a consistent approach to fire safety advice (available as a download)
- A free 10 year alarm photoelectric alarm will be installed in each home visited and HFSC specific collateral has been produced to leave with the householder.

In our at risk communities within the rural sectors, funding applications were initiated to extend this programme. This was managed by the Central Lakes Fire Risk Management Team. Evaluation Consult, an external research agency has assessed this programme as being very effective overall, and there is sufficient evidence to demonstrate it has played a key role in reducing our fire statistics. Marae Fire Safety is another program which is driven by our Maori Liaison Officer in the Central Lakes Area. This program has been developed in partnership with Ngati Tuwharetoa through their marae forum, Korowai Awhina, and involves visiting marae to provide free advice including a marae fire safety report.

The Fire Service regularly and actively attend Taupo Safe District meetings and Taupo Safe Kids Coalition meetings, working collaboratively with government non government agencies and community groups in delivering fire safety in the community initiatives.

Stuart Cradock
Fire Risk Management Officer

Safe homes project

Safe homes is a district wide collaborative and community programme that focuses on making homes safer. The programme aims to develop and implement a programme which will deliver environmental change to families, their behaviours and homes.

Results Card: Safe Homes Project

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
'Safe homes' project	<p>ACC, Neighbourhood support, Police, Fire Service, Council, Taupo Safe District</p> <p>Feedback/comments: "It is not often you get things for free, Making the home a safer place for me and my children is priceless!" "Friendly faces that are in our home to help, certainly didn't realize all the dangers at home" "I feel better already with safety latches on the cupboard"</p>	304 homes in Taupo and Turangi visited including 43 pensioner flats in Taupo and 9 in Turangi.	<p>Prevention resources distributed: Information/Education Safe homes magnet 304 ACC home safety check 304 Anti-Theft marker pen 304 Neighbourhood support packs 304</p> <p>Environmental changes to home: Anti-slip bath mats-97 Non trip rug tap – 21 Sensor lights – 52 Window safety latches – 19 Poisonous cupboard latches – 36 Curtains – supplied and hung in 9 homes.</p>

Safe homes are a district wide collaborative and community programme that focuses on making homes safer. The programme aims to develop and implement a programme which will deliver environmental changes to whanau and their homes.

Method:

1. Hold a Neighbourhood event as a launch, invite households to participate. Then encourage households to sign up to have their homes assessed for safety.
2. Conduct home visit and home assessments with participating partners.
3. Talk through with households on safety aspects in the home, providing households with education and required resources.

Funding:

ACC funded the initiative \$13,100

Partners in the project were New Zealand Fire Service, Neighbourhood Support, Police, Taupo District Council



SAFE HOME TAUPO

- SMOKE ALARM
- ALARM FITTED
- EASY CLEAR ACCESS
- CIVIL DEFENCE PREPARED
- EVACUATION PLAN
- SENSOR LIGHTS
- SAFE DRIVEWAY

- IT'S NOT OK 0800 456 450
- VICTIM SUPPORT 0800 42 8446
- NEIGHBOURHOOD SUPPORT .. 0800 483 444

111 POLICE
CRIME HAPPENING NOW
AMBULANCE
FIRE SERVICE

- DR _____
- NEXT OF KIN _____
- NEIGHBOUR _____



Safe homes fridge magnet 2014

Tauhara Community Curtain and Tool bank

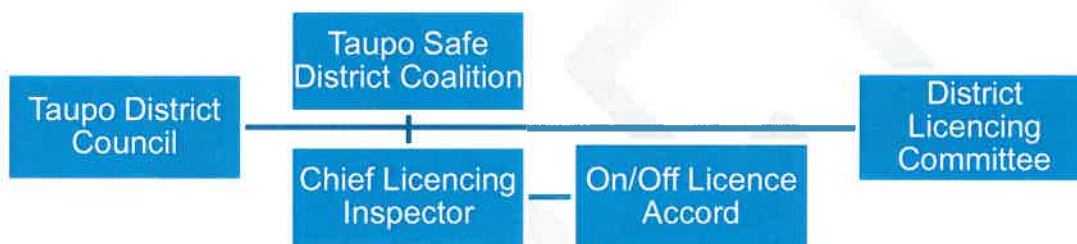
The Safe homes project delivered a great outcome for the community. As part of the Safe homes assessment it was identified that many home were lacking curtains, an opportunity to make homes warmer. A curtain bank was established, adverts taken out in the local newspaper. 48 sets of curtains have to date been donated, 9 have been redistributed to homes.



Tauhara community curtain/tool bank. Volunteers from the Royal New Zealand Airforce

Reducing Alcohol Related Harm

The Taupo Safe District Coalition collaborates and supports funding for initiatives which reduce all alcohol related harm incidents and prevention activities in the community. The below diagram illustrates the integrated structure of how the Taupo District informs, communicates and collaborates regarding alcohol related harm deduction projects and initiatives.



In 2013 the On license accord led the 'Bar Safe Initiative' to provide licensed premises in the central business district with Radios to communicate to one another, identifying intoxicated persons, and early intervention to anti-social behavior, and also communicate with the community patrol and police. High-visibility jackets were provided to increase the visibility of security staff as an intervention and deterrent to poor behavior.

Results Card: Bar Safe Initiative

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
"Bar Safe" Provide licensed premises with Radio communication and High Visual jackets/vest	Funding from Taupo Safe District Coalition with six licensed premises contributing \$500 each: <ul style="list-style-type: none"> • Finn MacCuhals • The Shed • Mulligans • Pitch Sports • Element • Vertigo 	10 licensed premises participating in the initiative	" It has bettered the communication between bars, we know which drunks to look out for" "I suppose we can all be on the same page with regards to standards" "We stand out down Tuwharetoa street .can't miss our presence!"



The Alcohol accords both on license and off license have been operating in Taupo since around 2005. They have both build membership consistency over the 10 years of operating.

Results Card: On/Off License Accord

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Alcohol accord On License Off License	40 on licensed premises participating, Police, Hospitality NZ, BoPDHB, Council 30 off licensed premises in the accord, Pak n Save, Countdown, Four Squares, Independent liquor outlets	Quarterly meetings Workshops alcohol act Workshops common standards	Increased communication between licensees and regulatory agencies. Increased relationships Common standards adopted

The Turangi Alcohol reduction project was implemented in 2012/2013. Local schools and young people participated in the project, making their own DVD and resources to distribute and facilitate workshops at their school and advocate in their homes.

Funding:

The project was funded by ACC \$10,000.
Community partners were Tongariro school, Hirangi kura kaupapa, Tongariro whanau support, Safe Turangi and Tuwharetoa Health

Results Card: Turangi Alcohol related harm project

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Turangi Alcohol DVD Produced and developed by the Whanau and young people of Turangi	Safe Turangi Te kura o Hirangi, Tongariro school, Turangi Police, Tuwharetoa Health Tongariro whanau support	Present and watch DVD at Tekura O hirangi school, Tongariro school Turangi Christmas parade and Safety Expo, big screen approximately 1000 residents attended Distributed 350 DVD's to individual students and whanau	<i>Insert comments</i> <i>Insert feedback</i>



ID pads for Off License accord

The Identification pads for off-licences were distributed to bottle stores, taverns and hotels and premises that failed controlled purchase operations (CPO's) in the past. During the CPO's it was identified that staff were having difficulties in assessing the minors age especially when they were 17 years of age. We envisage the reduction in CPO breaches as a result of staff using this tool.

Major supermarkets and some stores already have age identification software installed at each counter which once alcohol is scanned the age of the purchaser is required to be input manually by the operator and supervisor.

Funding:

Taupo Safe District Coalition funded the initiative \$950. Partners were Taupo District Council, New Zealand Police and Toi Te Ora



Turangi alcohol awareness DVD, and Turangi and Taupo Alcohol related family violence DVD

DRAFT

Road Safety

Road safety in the Taupo District is coordinated by the Taupo District Council and New Zealand Police. A Road Safety Coordinator is employed within Council in conjunction with a Police road safety Manager, both roles coordinate and delivers road safety programmes and initiatives in the District.

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Portable Speed trailer, Raise awareness of drivers travelling at speed around schools and busy holiday periods	Taupo District Council Police Participating schools Local residents associations Tongariro Corrections facility	Deployed at 14 schools in the District. Acacia Bay residents group during holiday periods.	Reduction in perception of speeding drivers. Reports for school
The 'Ripple Effect' Youth Road Safety Expo. Educate all year 10 and 13 students on making good choices as drivers and passengers.			



Portable speed trailer Kiddle drive, Taupo



Truck stop 'rest and relax', Turangi

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Driver Directions (Youth) Educate drivers on how to operate a vehicle safely/road rules.	Taupo Motor Sport Park Taupo District Council, Police, Fire services, St John, All local secondary schools in the Taupo District	4 driver directions programmes per year, 40 students holding a learners or restricted license and 40 parent/caregivers per programme.	Highly successful programmes with full internal and external evaluation and reporting mechanisms.
Driver Directions (Aged persons) Enhance, reinforce and refresh driving skills and knowledge.	Taupo Motor Sport Park, Taupo District Council, Police, Fire service, St John, Age concern, Local Rest homes, Grey power	2 driver directions programme per year, 40 over 65's holding a full license.	Highly successful programmes with full internal and external evaluation and reporting mechanisms.



Driver directions – Taupo Motorsport park, Car maintenance workshop



Driver directions – Taupo Motor Sport park

Road safety priorities link with the following strategies

New Zealand Police Safe Journeys 2020

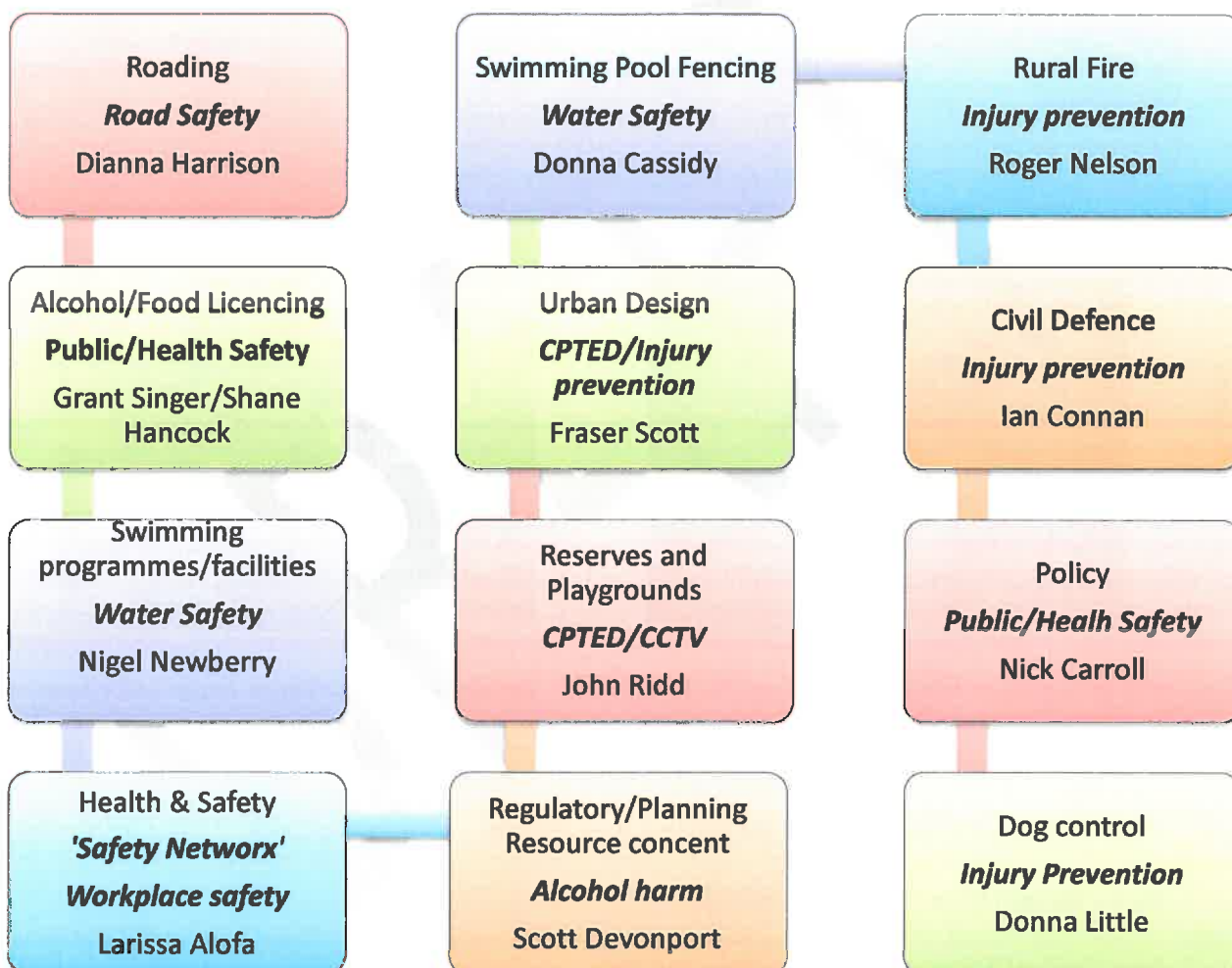
New Zealand Transport Authority Safer Journeys



Taupo District Council

The Taupo District Council supports the Safe Communities framework in two areas;

- **Structurally** – Safe communities' accreditation is embedded in Councils Long term plan, part position for the administration, coordination, strategic planning and reporting is appointed within the Taupo District Council Community Engagement Team.
- **Council business** – Community safety and injury prevention has historically been significant business for Taupo District Council see below the areas and people that are involved within Taupo District Council and the 'Safe Community areas'.



Criteria three: Case Study One

The Taupo Safe District Coalition has identified the following as high risk and vulnerable groups and/or environments to focus on based on our population demographics and higher representations in the ACC, Health and emergency department admissions. These are:

- Maori and young people
- Children under 7
- Older persons and visitors
- Suicide

The Taupo District has a Maori population of Maori of 29%, with this increasing significantly in Turangi and Mangakino to 55% respectively. 21% of the total population is under 21, and 17% of the population being over 65. In addition, Taupo is the events capital of New Zealand, being voted 2014 TNT Golden Back packers winner for Best destination. The Taupo District also has a holiday home ownership of 40%. Major international events such as IRONMAN, Great Lake Cycle Challenge, Summer Concert and the spectacular natural environment means that Taupo regularly doubles in population with visitors during events, long weekends, public and school holidays.

Appendix I and J show data from the Taupo District regarding ACC community profile and Police Crime statistics.

Case Study One

Programme run in 2014. Planned for 2015, programmes for at risk and vulnerable groups. Maori and young people

Youth in Emergency services (YES) is a programme designed to strengthen the connection between young people and their communities by the way of hands-on engagement with the work of the volunteer and professional emergency services in their area.

The YES programme also supports the governments Suicide Prevention Action Plan 2013-2016, and Taupo Safe District Suicide prevention plan 2013, a key feature of the plans is a stronger focus on supporting families and communities. YES has been designed to help build resilient communities.



Three participants of the Turangi/Mangakino Yes programme are now trained volunteers

The YES programme also reflects the National Civil Defence Emergency Management strategy by promoting individual and community responsibility and self-reliance in managing local hazards and risks.

Celebrating success – the YES programme finished with a unique graduation at the Tihoi venture centre, to highlight and acknowledge the value the young people. The graduation involved their whanau, emergency services and guests, such as the Mayor and Councilors of Taupo District Council.

The following website and documents form the foundation for Taupo Safe District practices regarding the high risk groups of young people.

<http://www.myd.govt.nz/working-with-young-people/youth-development-approach.html>

- *Youth Development Strategy Aotearoa*
- *Youth Work Code of Ethics*
- *Harts Levels of Participation*



St John, Turangi, first aid responder training



National Fire Training centre, Extinguisher training



Redcross Welfare centre, Tihoi venture centre



Rescue stretcher exercise – Tihoi venture centre



Coastguard – recovery man over board/rescue



Turangi Coast Guard, Lake Taupo

Results Card: Youth in Emergency Services

What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
<p>Youth in Emergency Services programme Two locations Turangi and Mangakino</p>	<p>16 young people attended the 6 week programme, 16 graduated. 9 from Turangi 7 from Mangakino</p>	<p>16 young people 6 participating agencies Fire services, St John, Coastguard, Civil Defence and Rural Fire, Taupo District Council</p>	<p>The community gained 4 volunteers to the emergency services Self assessments 94% increased connection to community 100% increase sense of resilience 94% increase in emergency preparedness and knowledge 100% increase in skill and knowledge</p>



The graduation of Turangi and Mangakino YES participants with Mayor and Councillors, Ministry of Youth Development Central, Civil Defence, Fire Service, Red Cross and Rural Fire.

The Taupo Youth in Emergency services programme will be run in 2015 with 16 local based participants. Emergency services have already indicated their support and willingness to participate in the programme.

Improvements to the programme from 2014 will include a orientation session prior to commencement of the emergency services workshops. Better coordinated and challenging activities and scenarios for the final two exercise scenario. Separate the graduation to the week after to be held at Taupo District Council chambers.



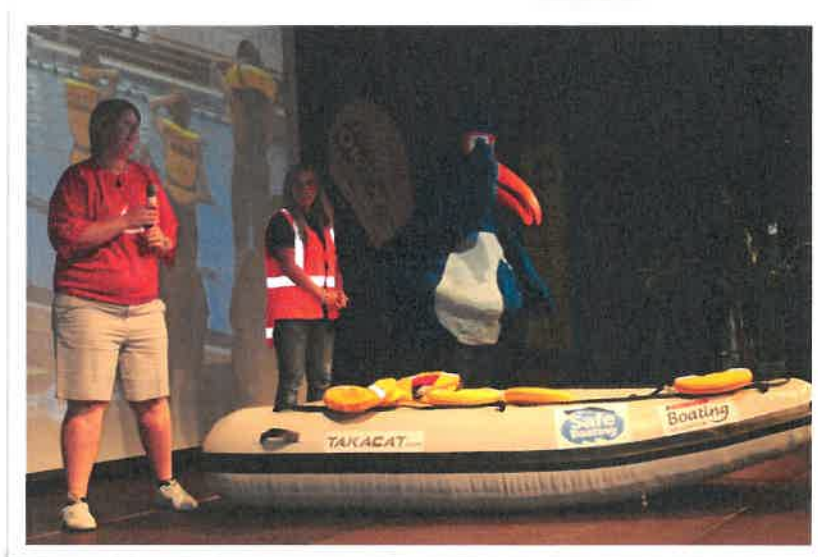
Taupo Youth in Emergency Services Programme



Date	Organisation	Event	Location/Remarks
Week One			
1730-1930 Wednesday 22 nd April	St John	Training	St John Station
1000-1400 Sunday 28 th April	St John	Scenario	St John Station
Week Two			
1730-1930 Wednesday 29 th April	Coast Guard	Training	Boat harbour/Coast guard HQ Nukuhau
1000-1400 Saturday 2 nd May	Coast Guard	Scenario	Boat harbour/Coast guard HQ Nukuhau
Week Three			
1730-1930 Wednesday 6 th May	Fire Service	Training	Taupo Fire Station
0800-1400 Saturday 9 th May	Fire Service	Scenario	National Training centre, Rotorua
Week Four			
1730-1930 Wednesday 13 th May	Rural Fire	Training	Owen Delany Depot
1000-1400 Saturday 16 th May	Rural Fire	Scenario	Owen Delany Depot
Week Five			
1730-1930 Wednesday 20 th May	Civil Defence	Training	Owen Delany Depot
1000-1400 Saturday 23 rd May	Civil Defence	Scenario	Owen Delany Depot
Week Six			
1730-1930 Wednesday 27 th May	LandSAR	Training	Taupo Police Station
1000-2359 Saturday 30 th May	LandSAR, Civil Defence, Red Cross, Rural Fire	Final Scenario Combined Exercise <i>Earthquake, Rural Fire, Missing person(s)</i>	Owen Delany Park (am) Taupo Airport(pm) - Set up Red Cross welfare centre
0001-1400 Sunday 31 st May	Red Cross, St John, Coast Guard, Fire service	Final Scenario Combined Exercise <i>Fire/MV/AC incident</i>	Taupo Airport, MV/AC accident/fire
Friday 5 th June invitations to be sent out	Council Chambers	Graduation, Minister CD & YD, MP, Mayor, Councillors, Principals	Taupo District Council VIP invitations, whanau, Agencies managers

Case Study Two: Safe Kids Expo

Programme run in 2012, 2013 and 2014. Planned for 2015, programmes for at risk and vulnerable groups. Children under the age of 7.



Background Information

The SafeKids Expo 2014 was organised by the Taupo Safekids Coalition. The coalition is a group of organisations in the Taupo District- whose goal is to reduce the incidence and severity of preventable injuries to children aged zero to 14 years - Children's safety is their core business.

The target age group for this particular expo seven to 10year olds.

There is strong support from Safekids Aotearoa, based at Starship Hospital, Auckland.

The Safekids Taupo Coalition organisations include:

Violence Intervention Network

Taupo District Council – Road Safety Coordinator, Civil Defence, AC Baths

Tuwharetoa Health

Central Plateau REAP

Te Punanga Haumaruru

Plunket

Taupo Parents Centre



Sport Waikato
Police
Fire Service
Bike Taupo
Family Start
Birthright
Pregnancy Help
Early Years Hub (Mangakino)
Lakes DHB paediatrician
Safer Communities Taupo
Safer Districts Taupo

The Safekids expo was designed to educate the largest number of children effectively and efficiently for all of the agencies.

Having all our messages conveyed in one place also allowed easier access for schools, especially the smaller rural schools.

Funding

The Safer Community Trust contributed \$1000 toward venue hire.

The Safer District Trust agreed to cover any shortfall towards covering bus hireage, as it was estimated to cost more than budgeted.

A funding Application for the cost of the buses was made to Contact Energy for \$2,500. The outcome of which is still unknown.

Blue Light Taupo is also willing to help cover any shortfall should it occur.



Safe kids pack for the children



'Stan the dog' Civil Defence earthquake readiness



Water Safety, practical demonstration



Water Safety group participation with schools



Anti-bullying demonstration and participation from Tongariro school students

SafeKids

Keeping kids safe
at home, at play
and on our roads

safekids
Contact



Programme Wednesday 5 and Thursday 6 November

TIME	PRESENTER/SHOW		
9.30am	Welcome/Karakia/Whakatau Sonny Garmonsway MC: Ross Humphrey, Neighbourhood Policing Team Sponsor: Contact Energy		
9.45am	Be Roadwise Featuring Bryan and Bobby, Taupō District Bluelight Mary Hodren, Taupō Police		
10am	Water Safety Julia Bryant – Safe Boating Trainer, Andrea Southgate – AC Baths Koru the Kiwi – Water Safety NZ		
10.15am	Shimmy		
10.20am	Be Firewise Senior Station Officer (fire safety) Stu Cradock New Zealand Fire Service		
10.35am	Civil Defence – Natural Disasters Phillip Parker, Emergency Manager Taupō District Council		
10.50am	Shimmy		
10.55am	Bullying with Fenella Davis – Te Punanga Haumarū Coordinator -Te Punanga Haumarū Taupō Violence Intervention Network	 1800 456 450 www.unyack.org.nz	
11.10am	Conclusion/wrap up – mihi/ whakamutanga Finish by 11.20am		

Case Study Three: Community Ambassadors

Programme run 2010 – 2015. Planned for 2016. Programmes for at risk and vulnerable groups. Older persons and visitors to the District.



The Community Ambassadors were developed in 2010 for the primary purpose of Safety for visitors to Taupo. However over the past two years and the development of the Age friendly concept, the Ambassadors have developed into a programme which meets the needs of visitors, but also provides the ambassadors as role models in civic participation.

This work highlights the overseas visitor numbers to the Central Business District who were helped in some way by the Taupo Community Ambassadors. It will show collated data of the numbers of visiting nationalities, the activities chosen and the length of time stayed in Taupo during the summer season between December 2014 and February 2015. The data is based entirely on the information recorded by the Ambassadors during their individual work schedules and their interaction with various visiting peoples to Taupo. Due to some unrecorded and missed information the true number and accounts of visitors approached by the Ambassadors are incomplete and not shown.

The 2014-15 summer season's activities for the Taupo Community Ambassadors has certainly had variety to it. Well over 250 visitors and locals were helped and supported by the Ambassadors. Diverse requests ranging from where to access free toilets, to directions to any wild bird-life walkways, and safe places for overnight campervanning and at one point being asked to sing the Moari waiata Pokarekare Ana to the enjoyment of a couple of German visitors.



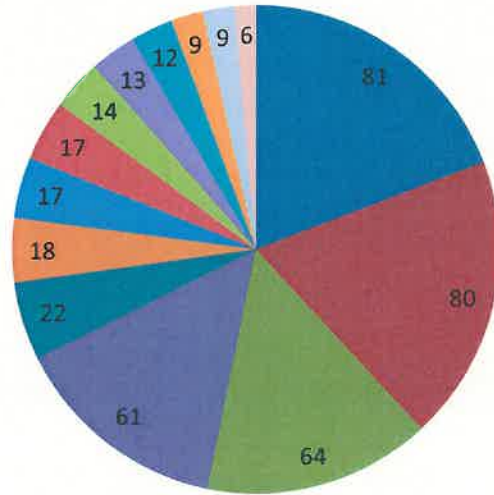
The Community Ambassadors were supported through short training workshops that included Health & Safety procedures alongside regular debriefing times.

Community Ambassador Supporters 2014/15

- ✚ Taupo DeBretts - VIP Vouchers for pool & spa entry (for every voucher given out and redeemed the programme was to receive a small percentage of sale)
- ✚ Taupo Library - Venue (meeting & storage for resources)
- ✚ Age Concern - Administration support
- ✚ Taste Café - Free tea/coffee (with muffin) for ambassadors

Numbers of Visiting Nationalities 2014/2015 (Dec - Feb)

- Germany
- England
- Australia
- Aust/Prag/Switz/Den/
Holl/Pol/Nor/Nethers/
Swed/Belg/Fin
- USA
- Braz/Argent/Russia/Pe
rsia/Itlay/Tahiti/Bermu
da/Israel/Spain/Iran



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Case Study Four: Suicide Prevention

Injury – Suicide and Self Harm

Suicides and self harm in the Taupo District has presented challenges to the community and also a call for action. The following statistics are for the Lake District Health board area and Taupo District.

The trending Self harm statistics for the Taupo District have maintained around a quarter of all Lakes DHB presentations which is high in comparison to population size of the district. Significant increase in suicide clusters in 2012, which were three quarters of all Suicides for the entire Lake DHB area.

	2010	2011	2012
Suicides	Lakes DHB 14 Taupo District #	Lakes DHB 17 Taupo District 5	Lakes DHB 11 Taupo District 8
	#	30%	73%
Self harm (presentations to emergency departments)	Lakes DHB 192 Taupo District 46	Lakes DHB 152 Taupo District 26	Lakes DHB 146 Taupo District 34
	24%	17%	24%

Source: *Lakes District Health Board, Suicide prevention 2013*

The Taupo Safe District Coalition identified Suicide and Self harm as an issue of priority. Data was collated by the Lakes District Health Board in 2012/13 from variety of sources, Emergency departments, Police and Coroner. The data and information was presented to the coalition at a monthly meeting. A decision was made to address the issue by forming sub working group of government, non-government Organisations and community groups. The Taupo District Suicide prevention plan was developed and implementation was in late 2013. The plan has since been reviewed informally in 2014.

The Taupo Safe District Suicide prevention plan links with the Ministry of Health, Suicide Prevention plan 2013-2016. With key elements such as having both prevention activities along with post-vention cluster group activities. Currently a regional suicide prevention plan is being developed by both Waikato District Health board and Lakes District Health board. Taupo Safe District Coalition members and groups are actively participating in the development.

See appendix E and F

Results Card: Suicide Prevention activities

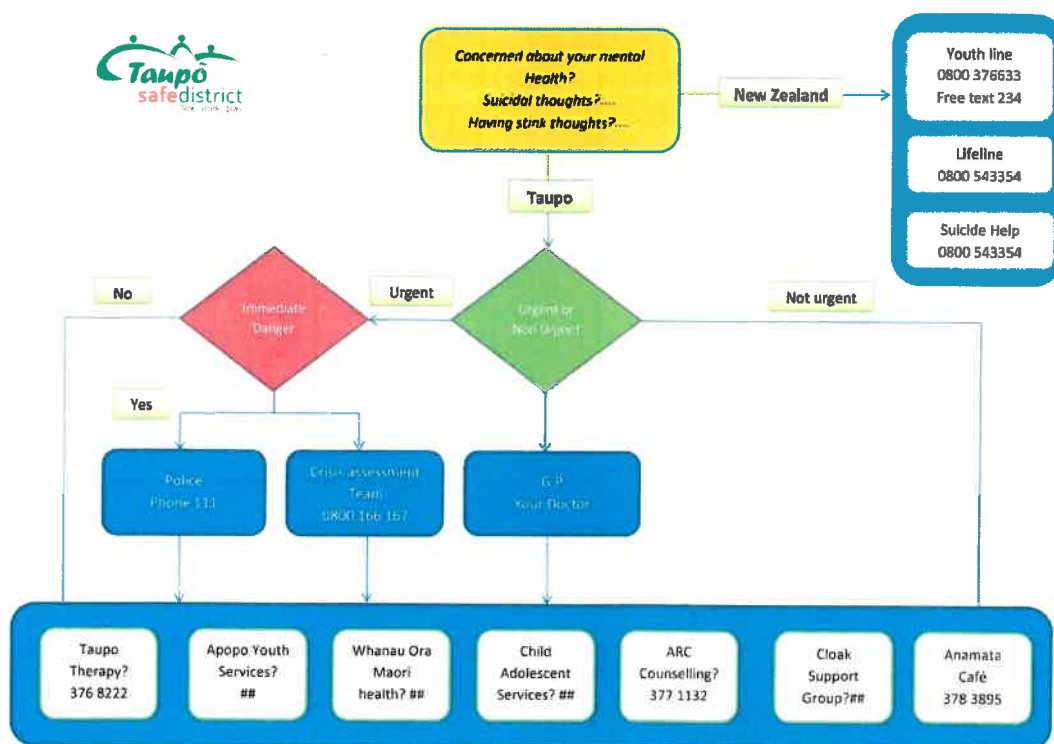
What did we do?	How well did we do it?	How much did we do?	Is anyone better off?
Taupo District Suicide Prevention plan	Taupo Safe District Coalition partners Lakes District Health Board	Participated in 9 meetings and workshop to develop the plan	The community have a localised plan
Suicide Prevention day September 2014	Taupo Safe District Coalition Taupo Therapy	Yellow ribbons and cards 1000 distributed Editorial front page both	Survey 88% of respondents indicated valuable information



	Cloak group Lakes District Health Board	Taupo Times and Taupo Weekender	and aware of the issue in the community. Suicide awareness discussion groups at schools with peer support leaders.
Suicide Prevention Day Concert	Taupo District Council Cloak group Taupo Therapy	600 people attended the concert at the Great Lake Centre	Social services organisation reported great participation of attendees with their services, highlighting awareness and where to go for concerns on suicide.
Suicide Prevention Pathways	Taupo Safe District Coalition partners	Developing pathways guide for young people and families to utilize.	Still in development – to be implemented

Taupo District Suicide Prevention Pathways

The Taupo Suicide prevention pathways for individuals is envisaged to be displayed on flyers, websites, safe communities pages, Health providers as a guide for people in need in order to access the services as required.



Criteria four: Data Analysis & Strategic Alignment

The Taupo Safe District Coalition identified three areas of data which showed key trends in Suicide, Injuries and crime in the home which include falls, trips, domestic violence and burglary's. The three data sources were analyzed and reviewed from ACC community profile, Lakes District Health Board statistics on self harm and suicide and NZ Police crime statistics for the district.

Injury - Home

For the Taupo District the main scene for all new injuries were in the home at 51.5%, with the 5 year trend slightly increasing and above the New Zealand comparison. The Safe homes project was a direct result of the analysis of the data in identifying priority projects for 2013/14. For information the next scene for all new injuries was sport and recreation at 20.6%.

By Scene (physical location of accident)	Total percentage of accidents
Home	51.5%
Sport and Recreation	20.6%
Commercial/Service location	8.1%
Road or Street	6.1%
School	5.6%

Source: ACC Community profile 2012/13

Work injury comparisons were significantly lower in comparison to New Zealand numbers with the 5 year trend maintaining a steady course through 2011 – 2013. As a result no priority was given to initiating new or developing programmes and initiatives in this area. However the continued Safety Network seminars were continued as part of the business as usual for work place prevention, and Safe Communities webinar series "Work place Safety" were well attended by local businesses.



Crime – Injury, Homes and Assaults

The overall crime recorded in the Taupo District has reduced by 2.9% comparing the 2013 and 2014 years statistics and is overall trending downward for the past three years. With the exception of areas 2,3 and 6, which will inform the coalition on projects and/or programmes to address these areas. The data has however informed decisions to integrate a crime prevention element to the Safe homes project with particular references to marking property and people safer in their home with education and resources like ID marker pens, warning stickers, sensor lights, CPTED principles (lines of sight) hedge and tree trimming to allow organic and structured Neighbourhood support and community patrol activities to be most affective. Areas 4 and 5 were noted in the Safe homes project data as increases in activities from 2012 – 2013. The decreases in these same areas post Safe homes project 2013 - 2014, which along with increased Neighbourhood support, community patrol activities (see results card, Crime prevention) and increased Police prevention first initiatives all contributed to the collaborative efforts in decrease in crime in areas 4 and 5.

Taupo District Areas of crime description	2012	2013	2014	Variance 2013/14
1.Total recorded offences	6,208	5,797	5,628	-2.9%
2.Acts intended to cause injury	798	670	703	+4.9%
3.Fraud, Deception & related offences	82	67	94	+40.3%
4.Intend/Burglary	756	945	842	-10.9%
5.Theft/related offences	1,710	1,851	1,745	-5.7%
6.Abduction, Harassment & related offences	192	198	206	+4.1%

Source: Bay of Plenty District Crime Statistics, April 2013, 2014 & 2015

Alignment of local and national strategies

Strategy/Plan	Relevance/links
Taupo Safe District Strategic plan	Place based community safety plan
Taupo District Council Long Term Plan Draft 2015-2025	Community Services Safe Communities Accreditation
Turangi/Tongariro Community Plan	Strategy 7. Community Safety links to Safe community accreditation
Ministry of Transport Safe Journeys 2010-2020	Road Safety programmes
ACC Statement of Intent	Injury prevention programmes
NZ injury Prevention Strategy (NZIPS)	Injury prevention
NZ Police Prevention first Strategy	Crime prevention
NZ Fire Service Strategy 2010-2015	Injury prevention
NZ Suicide Prevention Plan	Suicide prevention and Injury prevention
Taupo District Suicide Prevention Plan	Suicide prevention and Injury prevention
Sale and Supply of Alcohol 2012	Alcohol related harm

Council's statutory obligation in relation to preventing harm through the enforcement of:

Strategy/Plan	Relevance/links
Dog Control Act 1996, Control of Dogs By Law 2014	Community Safety and Injury prevention
Resource Management Act 1991	Community Safety
Building Act 2004	Injury prevention
Fencing of Swimming Pool Act 1987	Swim safety
Gambling Act 2003	Community and Family Safety
Civil Defence Emergency Management Act 2002	Injury prevention
Forest and Rural Fire Act 1977	Injury prevention
Forest and Rural Fire regulations 2005	Injury prevention
Liquor control 2013 (under local government act 2002)	Alcohol related harm

Prostitution reform Act 2003	Community safety
Speed Limit by Law 2011	Road Safety
Traffic by Law 2014	Road Safety
Taupo District Council General By Law 2014	Community Safety
Solid Waste By Law	Public Health
Trade Waste By Law	Public Health

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Criteria Five: Evaluation

Taupo Safe District coalition is committed to the monitoring and evaluating the effectiveness of our safety programmes and the impact on safety in our district.

The key data that is used for analysis and monitoring is the ACC community profile and New Zealand Police Crime statistics for the district, and Lakes District Health Board, Emergency departments admissions.

The evaluation of individual programmes and projects to monitor effectiveness, lessons learned to improve quality in future programmes such as Safe kids Expos, Ripple effect and YES programmes.

Overview on how programme areas are measured:

Programme	Evaluation method	Monitoring and Reporting
Safe kids Expos	Feedback forms from parents and teachers Injury data	Reporting to sponsors Safe kids coalition analyze data
Youth in Emergency Services programme	Pre programme survey young people Post programme survey young people Agency evaluation self and peer performance	Reporting to Ministry of Youth Development Monitoring of data locally and nationally comparisons
Road Safety programmes	Surveys general population Participant Feedback Injury data	Reporting to Council Reporting to NZTA
Community Ambassadors	Surveys visitors Surveys businesses CBD Feedback of ambassadors	Reporting to Age Friendly steering committee Reporting to Destination marketing
Crime prevention programmes	Community spirit NRB Neighbourhood feedback Crime data CBD community patrol data Neighbourhood support data	Monitoring data to inform programmes, initiatives and target areas. Reporting to Ministry of Justice
Alcohol related harm initiatives	Crime data Injury data Lakes DHB emergency	Monitoring trends Responsive to community needs
Injury Prevention	Participant surveys pre & post Crime data Injury data Lakes DHB emergency	Reporting to ACC Monitoring trends Responsive to issues

The use of injury data to measure effectiveness of Safety programmes has its limitations. The data is time delayed and therefore the appropriateness of implementing programmes based solely on injury data can be limiting. Inputs such as stakeholder and community response to incidents or events causing injury and death, can also determine likelihood of processing programmes and implementing new projects.

The Taupo Safe District utilises Results Based Accountability (RBA) for the programme it leads or has significant collaborative input with. RBA training has been held in the District both in Taupo and Turangi by the Ministry of Social Development(MSD) for providers of their contracts.

Outcome based evaluation are used when programmes involve individual participants, where we measure pre and post programme state using surveys/questionnaires to ascertain the effectiveness of the programme through reported behavioral changes, mental change, confidence, skills and knowledge learnt and application to similar events or incidents.

The local data used to inform community safety and injury prevention strategies is derived from multiple organisations and sources including:

- New Zealand Police
- New Zealand Transport Authority
- Lakes District Health Board
- Toi Te Ora Public Health Service
- ACC
- Fire Service
- Harbour Master
- NRB Community surveys
- Surveys of groups, Youth, Elderly, Neighbourhood specific.
- Violence intervention Network
- Neighbourhood Support
- Community Patrol

Evaluation findings and refinements to plans.

The Taupo CCTV camera network of 16 cameras in the CBD is under going refinements based on the analysis of data from the previous three years.

Cameras 1,2,3 and 17 will get a priority upgrade from Analogue to digital to increase picture resolution, speed and connectivity with the control room.

Low results Cameras 9 and 20 will be relocated to identified hotspots on the corner of Roberts and Ruapehu street, as requested from feedback of local business owners and request of Police.

Results Cards.

Please refer to criteria 2 and 3 for specific project and programme results based accountability tables.

Camera Number	Number of results recorded per year
1	203
2	92
3	975
4	56
5	11
6	49
7	33
8	66
9	1
17	112
18	29
19	8
20	6
21	11
22	41
23	28



Criteria Six: Networking, Local, National & International

Taupo Safe District Coalition is committed to the participation in national and international safe community networks.

Regionally within the Bay of plenty an informal network has been occurring with Treasure Rotorua and Tauranga Moana safe communities. The main purpose is to share knowledge of safety programmes and the varied experiences of differing safe communities and how safety programmes can be replicated or adapted to local communities. This has also been useful in supporting accreditation and annual reporting functions.

Nationally, Taupo Safe District has attended all of the National Safe Communities forums since accreditation in 2010. In 2014, Taupo Safe District Coalition was attended by two representatives, one being from Safe Turangi participating and networking at a national level.

Internationally, Taupo Safe District coalition members have hosted other community groups the Pan Pacific webinar series. This have been well attended through the various topics and highlights the Pan Pacific and International Safe communities network to members of the community. (See results card criteria one)

The following table lists the specific networks and groups in the Taupo District that work directly in the safe community space that have linkages through the Taupo Safe District Coalition.

District networks, partnerships and relationships	Meeting frequency and Purpose	Member organisations/agencies
Taupo Youth Network	Monthly Action group that collaborates to meet the needs of Young people in Taupo	BBBS, TDC, Youth town, Waiariki Institute of Technology, Youth Services, Youth aid, VIN, 24/7 mentoring, School councillor, Café for Youth, Apopo, Sports Waikato, Budget advice
Liquor Accord, On and Off Licence	Quarterly Consistent bar practices, licencing issues, safety of patrons and visitors	Police, TDC, Fire service, Hospitality NZ, Public Health, Licenced premises – Finn MacCuhals, The Shed, Element, Lone Star, Bistro Lago, Wairakei resort, Jolly Good Fellows, Plateau, Corporate Angels, Kaz, Pitch, Vertigo, Mulligans, Four Squares, Independent Liquor outlets, Countdown, Pack n Save.
Taupo Council of Social Services (TCOSS)	Monthly Social service agency and community networking, Health and wellbeing focused.	Age concern, REAP, CYF, TDC, WINZ, Taupo Hospital, Budget advice, Supporting families in mental illness, Family works, Te Whare Oranga Wairua, Family start, Supported employment agency, Taupo Woman's refuge, Epilepsy NZ, Autism NZ
Turangi Rangatahi	Monthly	Tuwharetoa sports, Tuwharetoa health,

Network	Action group that collaborates to meet the needs of young people in Turangi	Freedom youth, Youth Aid, Blue light, Tuwharetoa trust board, TDC, Bluelight, Tongariro and Hirangi school, VIN
Tauhara Community Support initiative	Monthly Neighbourhood led initiatives to address issues and celebrate community achievements	Any local community members, local NGO's, Police
Age Friendly Committee	Monthly To implement WHO Age friendly programme, overall health and well-being of the older person.	Age concern, Neighbourhood support, Grey power, Tuwharetoa Health, TMARG, Women's club, Manager Liston Heights Rest home
Safe Turangi	Monthly Collaborate to promote safety and crime prevention related issues in Turangi	Turangi Fire Service, Turangi/Tongariro Community Board, Turangi sports council, Freedom Youth, TDC, independent community members, Tuwharetoa Health, VIN, Neighbourhood support
Road Safety partnership	Quarterly All matters relating to road safety	TDC, Police, NZTA, South Waikato District Council, CVIU
Mangakino-Community Led Group	Monthly Community led initiatives in Mangakino, and celebrate community connectedness	Nominated local community members, school, police, Iwi, Department of Internal affairs
Taupo mobility access reference group (TMARG)	6 weekly Advising council on the needs of people with disabilities	TDC, Tuwharetoa health, Age concern, Lakes DHB, members of the community, Ruapehu education activity provider, Town Centre Taupo,
Emergency services Network	Quarterly Collaborative approach and network in responding to emergencies	Fire service, Police, St Johns, Taupo Hospital, TDC Rural Fire and Civil Defence, Rescue Helicopter, Land SAR
Taupo Business Safety Forum	Quarterly Promote and exchange best safety practices in the workplace	Contact energy, Mighty river power, Safety management, Safety works, Department of Labour, ACC, Lakes DHB, Iceland drilling, Plateau health, NZ Drug detection agency
Safe Kids Coalition	Quarterly Promote and provide safety services for children	REAP, TDC, Fire, Police, Pregnancy help, Sport Waikato help, Violence intervention network, Civil defence
Violence Intervention	Monthly	VIN, Police, Womans refuge, Maori Womans

Network	Domestic and Sexual violence	refuge, Whanau ora, CYF, MSD, Health and Social service providers
Safety Network	Monthly Promote health and Safety seminars Best practice for work place safety	Various logging contractors, Engineering firms, Small to medium businesses.
Council Team meetings Health and Safety	Fortnightly Promotion of Health and Safety practices Community Safety initiatives	Parks and Reserves, Emergency management, Rural Fire, Venues, Water operations, Road operations, Community services

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Glossary of Terms

TDC	Taupo District Council	NPT	Neighbourhood Policing Team
TTCB	Turangi/Tongariro Community Board	MoE	Ministry of Education
MPRG	Mangakino Pouakani Representative Group	TTSCC	Turangi Tongariro Safer Community Council
ACC	Accident Compensation Corporation	LDHB	Lakes District Health Board
TSD	Taupo Safe District	MCLD	Mangakino Community-Led Development
VIN	Violence Intervention network	ST	Safe Turangi
MoH	Ministry of Health	TCSI	Tauhara Community Support Initiative
MSD	Ministry of Social Development	SCFNZ	Safe Communities Foundation New Zealand
MoJ	Ministry of Justice	NZTA	New Zealand transport Authority
CYF	Child, Youth & Family	NZIPS	New Zealand Injury Prevention Strategy
NGO	Non Government Organisation	SC	Safe Communities
CLD	Community-Led Development	YDSA	Youth Development Strategy Aotearoa
RBA	Results Based Accountability	CD	Civil Defence

Appendix A: Taupo District Council Long Term Plan



Community Services

Council supports our community in a number of ways through the provision of community grants, working with communities to make changes in their neighbourhoods, and developing working relationships with community organisations to promote co-operation and collaboration. Council provides regulatory services to make sure rules and regulations are adhered to for things such as food safety, animal management and building. We also provide emergency services including a rural fire service and civil defence. The activities in this group are Community Engagement, Regulatory Services and Emergency Services.

Council's neighbourhood programme, 'Our neighbourhoods, our future' focuses on regenerating the social and physical attributes of our communities' neighbourhoods. We will continue this programme, focusing on the contribution of young people as emerging leaders for local decision-making; families and their collective contribution to the district and its identity, and residents and the information circle that enables the community.

The many organisations that contribute to the well-being of Taupo district communities are crucial as partners with Council. Their ability to target resources from their specialised field ensures relevance in responding to the community's needs. This method of working together coupled with Council's role as a representative and an advocate for the district will build a foundation from which communities can begin to recognise their ambitions and their potential.

Council provides regulatory services to ensure that residents and visitors can safely enjoy all that is available here. Over the next three years we will look at shared service options with other local authorities to create efficiencies in our service provision. Based on the forecast growth and current economic conditions we expect the current demand on regulatory services to remain at the levels experienced over the last two years.

We provide emergency management for community wellbeing and safety, including development and support for volunteer rural fire crews in Taupō and the southwestern lake settlements.

Working with our communities and developing relationships creates positive and negative effects. Potential positive effects include reducing truancy and vandalism and creating strong relationships that enable neighbourhood projects to progress smoothly. Potential negative effects include the risk of alienating groups. We will manage relationships very carefully to ensure that this does not happen.

This group of activities contributes to the Engagement and Environment community outcomes.

Community grants

Council supports groups and organisations every year through the provision of community grants. These grants are made on the basis that the groups and organisations activities are of benefit to the wider community. Council has a Community Grants policy which sets out how grants will be allocated and distributed. For example Council has a social services grant pool which is distributed on its behalf by Waiora House. Some of the grant funding is for service contracts that Council has in place with various groups. For example Council provides funding to Bike Taupo for services undertaken on our behalf. Council has agreed to a total grants pool of \$481,000 for 2012/13.

Community engagement

- Work with community groups, organisations and central government agencies to address issues affecting the community's well-being
- Support the community through grants and the facilitation and co-ordination of community groups
- Encourage safer communities with the work we do to maintain our WHO Safe Communities Accreditation
- Working alongside Maori to help ensure their needs are met and help empower them to engage with Council. The role also involves building capacity of other Council staff to engage with Maori.

Regulatory services

- Register, enforce and/or ensure compliance with regulatory functions relating to food premises, liquor outlets, gaming, animal control and other bylaws and statutes.
- Enforce limited time parking spaces in the Taupo CBD
- Process resource consent applications and ensure compliance with the District Plan and consent conditions.
- Process building consent applications, inspect buildings, and monitor and enforce the Building Act 2004

Emergency services

- Maintain district-wide emergency management plans and promote community preparedness for emergencies
- Maintain an Emergency Operating Centre and ensure civil defence capability from this headquarters. This includes civil defence staff training and the development and on-going review of civil defence plans and operating procedures. Council also has the ability to set up welfare centres in Taupo, Mangakino and Turangi in the event of an emergency.
- Issue fire permits, respond and manage fire callouts in rural areas

Projects over the next three years

- Continue to regenerate the social and physical attributes of our communities and their neighbourhoods. The goal is to develop the social networks in order to address social issues that affect communities, and strengthen their sense of pride in their neighbourhoods in the district.

- Install an integrated emergency management information system as part of the national implementation programme, to enhance community emergency response capability and to improve integration at local, regional and national levels.
- Prepare community response plans, in collaboration with interested communities for activation at a local level at times of emergency.
- Continue with the Waihi Hill thermal monitoring programme and imaging project in conjunction with WRC and other interested stakeholders.

PERFORMANCE MEASURES

What we want to know	Performance measures and targets
Community engagement and development	
We continue to support the development of community identity, connections and relationships among and within our communities.	Council will facilitate a series of neighbourhood events throughout the District. We will use these to provide informal opportunities for local residents to engage with Council and provide feedback on topical issues for monitoring purposes.
We ensure that community grants are shared fairly and used effectively	<p>Community grants are annually allocated among:</p> <ul style="list-style-type: none"> • Welfare/ social services • Sports • Arts and culture • Mangakino/ Pouakani community grants • Turangi/Tongariro community grants <p>The distributing agencies will report annually to Council on:</p> <ul style="list-style-type: none"> • the distribution of funds • the cost of service for the distribution • the expected benefits of the funding
Regulatory services	
We process resource consents consistently, efficiently and to a high standard, ensuring that property developments are in line with District Plan policy goals.	<p>100% of resource consents are processed within statutory timeframes.</p> <p>100% of resource consents will be monitored to ensure compliance with consent conditions.</p>
We provide an efficient and reliable building consent and inspection service.	<p>100% of building consents are processed within 20 working days</p> <p>100% of Code of Compliance Certificates are issued within 20 working days</p> <p>20% of buildings on the WOF register are audited annually</p> <p>We retain our Building Consent Authority accreditation every year</p>
We work with building owners to develop a reliable risk assessment programme for earthquake risks.	In 2012/13 we will develop an earthquake risk assessment programme for buildings in the District, with performance measures and targets.
We inspect premises regularly	<p>Liquor outlets 100% of premises are inspected annually</p> <p>Food premises 100% of premises are inspected annually</p>
We respond efficiently to requests for service	<p>Response rate to service requests</p> <p>Food safety initial response within 48 hours</p> <p>Dog control initial response within 24 hours</p> <p>Excessive noise initial response within 2 hours</p>
We enforce parking times to ensure as many people as possible can access parking spaces, and that the roading network is free of obstructions.	We enforce parking time limits Monday to Saturday
Emergency Management	
We educate our communities on preparing for emergencies.	The Waikato Region has recently adopted the Waikato Region Civil Defence Emergency Management Plan. Council will develop a detailed work programme and performance targets. (For example, a target might be the number of groups with Emergency Plans within the District.)
We recruit, train and support a rural fire response service.	Council maintains sufficient volunteer capacity to provide rural fire response crews in Taupo and the southern settlements.

HOW WE FUND COMMUNITY SERVICES

	Community benefit		Private benefit	
	Uniform charge	General rate	Targeted rate	Fees & charges
Community engagement		100%		
Community grants		100%		
Animal control	50%			50%
Building compliance and development		60%		40%
District Plan compliance		50%		50%
Food and environmental safety; liquor licensing		40%		60%
Parking		100%		
Emergency Management	100%			
Rural fire service		100%		
Whakamaru fire protection			100%	

Appendix B: Job Description – Community Projects

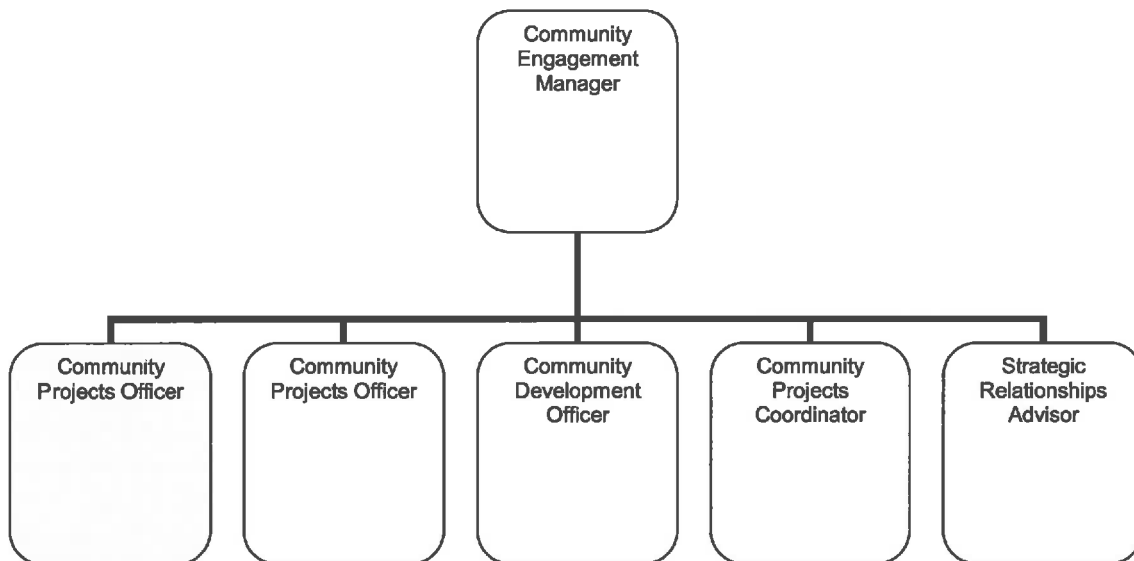


TAUPO DISTRICT COUNCIL

JOB DESCRIPTION

Job Title:	Community Projects Officer
Department:	Community Engagement
Responsible To:	Community Engagement Manager
Responsible For:	Nil
Location:	Taupo District Council, Main Office
Job Purpose:	This job exists to: <ul style="list-style-type: none">• To undertake the necessary requirements to maintain WHO designation as a Safe District• To implement and develop initiatives that builds Youth leadership in the District• Build relationships and partnerships with the community acting as facilitator, leader, advocate or provider where a need is established
Date Last Updated:	June 2011

Organisation Context:



Functional Relationships:

External

- General Public
- Government Agencies incl. Police
- Community Groups
- Other Local Authorities
- Media
- Schools and Training Agencies
- Contractors/Service Providers
- Health Workers, Doctors
- Tangata Whenua / Iwi

Internal

- Infrastructure and Open Spaces Team
- Strategic Team
- Venues Team
- Finance Team
- Elected Members
- Mayor
- Information Management Team
- Admin Team
- All Appropriate Taupo District Council Staff

Key Result Areas:

The position of **Community Projects Officer** – encompasses the following major functions or Key Result Areas:

1. Community Safety
2. Developing Youth Leadership
3. Community Relationships and Partnerships
4. Business Management & Administration
5. Corporate Contribution

Community Projects Officer.doc

Jobholder is accountable for	<i>Jobholder is successful when</i>
<p>KRA 1 Community Safety</p> <ul style="list-style-type: none"> o Develop and formulate an appropriate strategic plan to ensure the sustainability of the WHO Safe Communities project o Initiate, participate in or implement projects that are identified as achieving and maintaining Safe District Designation. o Undertake all requirements that maintain Taupo Districts WHO designation as a Safe District o Maintaining good relationships with Community Groups and Government Agencies so effective partnerships are formed to respond to identified community safety needs, that fit with Council's strategic direction. 	<ul style="list-style-type: none"> o Taupo District retains WHO designation as Safe District o Effective relationships are maintained with Safe District partners o Reporting to report partners in Safe District Designation are achieved within deadlines to standard required o Community initiatives and activities that achieve the objectives of the Safe District strategy are achieved. o Partnerships are developed and maintained and achieve identified outcomes
<p>KRA 2 Developing Youth Leadership</p> <ul style="list-style-type: none"> o Co-ordinate, develop and implement effective mechanisms for consultation between council and young people in the district o Appropriate skills, support and direction is provided to young people to ensure they have the skills and confidence to participate in addressing local issues that impact on them either now or in the future. o Source funding where necessary for the initiatives and manage the auditing process 	<ul style="list-style-type: none"> o Youth have regular input to council direction and initiatives o Young people have the necessary skills and training to confidently have an input to the development of their community o Funding is sourced and auditing requirements met

Jobholder is accountable for	<i>Jobholder is successful when</i>
<p>KRA 3 Community Relationships and Partnerships</p> <ul style="list-style-type: none"> o Provide appropriate advisory services, coordination and facilitation to Community Groups, organisations and individuals to enable them to build their capacity to strengthen and enhance the services they provide and build sustainability. o Initiate, respond to and support community initiatives, that fit with Council's strategic direction by consulting and partnering with organisations and groups both community and government in the delivery of sport, leisure, recreation, educational, arts, cultural programmes, activities and services o Build and maintain good relationships with Community Groups and Government Agencies o Responding to queries / requests from internal and external customers in matters relevant to Community Development o Developing partnerships with Government Agencies and Community Organisations that may help support and or fund Community and Council projects o Seeking grants/sponsorship funding for projects when necessary and manage the auditing process o Liaise with District Events staff regarding the use of space and possible integration or conflict of programmes to ensure a seamless customer service. 	<ul style="list-style-type: none"> o Positive feedback received that Community Groups working more effectively in common areas of interest and partnerships developed o Partnerships are developed and maintained o Community initiatives / activities/programmes are initiated and achieve their purpose/objective o Requests for information are responded to in a timely, accurate and professional manner o Grant / funding applications prepared in a timely and professional manner o Sponsorship partners identified o Grants/sponsorship obtained and all auditing requirements met o A team approach is achieved and win-win solutions achieved when working with other Venues and Council teams.

Jobholder is accountable for	<i>Jobholder is successful when</i>
<p>KRA 4 Business Management & Administration</p> <ul style="list-style-type: none"> o Provide timely and appropriate reports as required o Work to achieve the outcomes in the team Business Plan o Contribute to the research, development and / or review of Business and Strategic Plans as required o Communicate information and networking with all involved groups/partners to ensure all affected parties are informed and supportive o Keep up to date with local and national trends. o Maintain and update relevant databases o Lead/participate in Council established committees and teams when directed o Manage funding contracts and allocation committees 	<ul style="list-style-type: none"> o Reporting timeframes are met o Business Plan objectives are implemented and completed. o Work is completed successfully and within timeframe required all in accordance with Council's procedures o All enquiries are dealt with promptly and in accordance with Council's policies and procedures o Feedback indicates satisfaction with information supplied o Relevant information is available for planning projects o Responsibilities are undertaken in a consistent, timely and effective manner with committees and teams achieving their purpose. o All funding criteria, procedures and monitoring requirements are met within timeframes

Jobholder is accountable for	<i>Jobholder is successful when</i>
<p>KRA 5 Corporate Contribution</p> <ul style="list-style-type: none"> o Being a team player relative to support for, adherence to, and compliance with Council’s governance and corporate plans, policies and strategies, management plans, policy and procedure manuals, strategic and business plans o Showing support for organisation development initiatives e.g. customer focus improvement, culture change o Participating in Performance Development process o Fulfilling required H&S tasks/responsibilities o Fulfilling required emergency management contribution o Participating in and contributing to corporate projects and inter-departmental initiatives as agreed o Ensuring proper care of company plant and equipment o Fulfilling administration-reporting requirements (eg. timesheets, vouchers, reporting) o Corporate records are captured into Council’s official document management system. 	<ul style="list-style-type: none"> o Corporate responsibilities are undertaken and completed accurately, meeting specified standards and within agreed timeframes o Contribution to projects and corporate initiatives is effective and valued o Administration requirements are completed in a timely and accurate manner o Council’s official document management system is adopted and used.

Note

The precise performance measures for this position will need further discussion between the jobholder and manager as part of the performance development system.

Person Specification:

Qualifications

Essential:

5yrs experience in community support/development field

Desirable:

Degree, Certificate or Diploma in relevant areas, e.g. project management, community work etc

Knowledge / Experience

Essential:

Project management skills
High level of communication skills both verbal and written including report writing
Problem solving ability
Computer skills
Organisational skills
Drivers Licence
Financial and Budget knowledge
Supervisory skills relevant to dealing with people
Able to work under pressure and to timelines
Research skills

Desirable:

Local Government experience
Local community awareness and developed network relationships within community groups and government agencies
Knowledge on funding applications and sponsorship proposals
Work experience with developing and implementing asset and or strategic management plans
Policy Development experience

Key Skills/Attributes/ Job Specific Competencies

The following levels would typically be expected for the 100% fully effective level:

Expert	Project Management - able to work effectively and productively with people in government agencies and community groups to research data, statistics etc and from that write relevant project management plans, implement and oversee/manage them Oral communication skills Working under pressure
Advanced	Written communications skills – report writing/funding applications/proposals etc Time management and organisational skills Able to co-ordinate and supervise people Computer skills Identify and resolve potential conflicts of interest
Working Knowledge	How to develop and maintain networks internally and externally Development and management of budgets Sourcing information/research/resources
Awareness	Cultural differences and requirements Public speaking Local authority policies and procedures

Key Behaviours for all staff as part of Performance Development:

- **Communication**
 - *We communicate openly and clearly*
- **Integrity**
 - *We are consistent, trustworthy and honest in our dealings with self and others*
- **Respect**
 - *We value others for their contribution*
- **Teamwork**
 - *We work together, supporting each other, to stay focused and on track*
- **Customer Focus**
 - *We empathise with and respond to the needs of all customers*
- **Leadership**
 - *We all have clear directions and are empowered*
- **Innovation**
 - *We initiate positive change and develop more effective ways of working*

Other Requirements

- Drivers Licence
- Availability for occasional after hours meetings and some weekend work
- Preparedness to travel district wide.
- Preparedness to travel to and attend out of town meetings/conferences/training seminars when required

Hazards Associated with the Position

Taupo District Council is committed to ensuring that health and safety will not be compromised by either the work environment or work process and procedures by:

- PROVIDING A SAFE AND HEALTHY WORK ENVIRONMENT;
- Reducing the risk to employees arising from identified hazards.

Taupo District Council will take all reasonable steps to ensure that an individual is not appointed to a position that will endanger their health, by ensuring that significant hazards associated with the position are identified.

Activity	Hazard
This position requires extensive key board work	VDU Work station
A lot of Public/Staff contact	Verbal/physical abuse
Driving of Various Council Vehicles	Hazards associated with Driving
Fluctuations of work load	Stress
Working with sensitive and emotive issues	Stress
Hours of work	Stress, long and unsociable hours.

Change to job description:

From time to time it may be necessary to consider changes in the job description in response to the changing nature of our work environment– including technological requirements or statutory changes. Such change may be initiated as necessary by the manager of this position. This Job Description may be reviewed as part of the preparation for performance planning for the annual performance cycle. (A review in job size and possible impact on remuneration structure of the position will only be considered where change to the position is significant (guideline: significant would typically involve a 25% change in the complexity / accountability of the role.)

.....
Approved: (Manager/Supervisor)

Date:

.....
Employee:

Date:

Appendix C: Member orientation guidelines



Taupo Safe District Member Coalition Orientation Packet

The packet may be contained in a simple 2-pocket folder or be contained virtually on your website (with pages that actually turn).

- ✓ Coalition History
- ✓ Coalition Vision, Mission & Objectives
- ✓ Organisational Chart – Roles and responsibilities
- ✓ Coalition Terms of reference (and/or Coalition Guidelines/Principles, Trust Deeds)
- ✓ Steering Committee & Work Group Members
- ✓ Annual Meeting & Events Calendar
- ✓ Minutes of Recent Annual General Meeting and last two meetings
- ✓ Resources:
 - WHO Safe Community Model factsheet
 - Copy of SCFNZ information sheet
 - Copy of re/accreditation application
 - Copy of latest Annual Report
 - Copy of latest Coalition Survey Report
 - Newspaper Article or Success Story
 - Sample Coalition Product (educational or advocacy tool)



PANPACIFIC
Safe Communities Network





Appendix D – Terms of Reference & Strategic Plan



Terms of Reference

Taupo Safe District Coalition

People focused – respectful, holistic
Partnership
Community focused

The following terms of reference were updated at the Taupo Safe District Coalition meeting December 2014 at Taupo District Council:

1. Purpose

The Taupo Safe District Coalition is a cross-sector group that will contribute to the planning and implementation of injury prevention, crime prevention and safety promotion projects within the Taupo TLA area, which includes Turangi and Mangakino.

The group aims to improve the quality of life of local residents and visitors to the district through its actions.

2. Vision, Mission, Values

Vision	Taupo District is a safe and caring community where people and the Environment, are valued and respected.
Mission	Planned approaches towards achieving sustainable improvements in safety in our community.
Values	Transparency of systems and processes

3. Function

The Taupo Safe District Coalition provides guidance, information, specialist advice, support and governance to

(A) **Responsibilities – Strategic**

The Taupo Safe District Coalition is responsible for providing support to the Project Manager – specifically:

- Input to projects within Safe Communities boundaries
- Receiving and considering reports submitted by Project Manager advising of project progress, issues and concerns, including data gathering
- Facilitating the flow of information with regard to the project with partners and key stakeholders
- Make decisions by general consensus on issues to progress the project
- Contribute to local, regional and national discussions about community safety injury and crime prevention needs and sharing best practise
- Provide liaison opportunities between agencies



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(B) Responsibilities – Operational

Support Project Manager to:

- Build on existing services and networks in the manner that meets local needs and progresses activities to achieve re-designation in 2015
- Promotion of Taupo Safe District activities at a national level
- Develop resources needed by project.
- Contribute to the development of opportunities for collaborative projects under the umbrella of the Taupo Safe District.

(C) Conflict of Interest

- A conflict of interest could arise if a member's duties or responsibilities to the Taupo Safe District Steering Group were affected by some other entity or duty, which the member may have.
- The member with the conflict of interest is obliged to identify it, and disclose it to the relevant people in a timely and effective manner.

4. Membership

The Taupo Safe District Coalition comprises of representatives from organisations with an interest in improving the Safety, health and wellbeing of local residents. Membership in the group is voluntary. The group may also draw upon other appropriate organisations for membership when need indicates, if agreed by all members.

Core Members: As at December meeting 2014,

Lakes District Health Board
Accident Compensation Corporation
Taupo District Council
New Zealand Police
Neighbourhood Support
Violence intervention network
Iwi Representation
Safe Turangi
New Zealand Fire Service
Youth Representative

And others as appropriate to the TSD direction

Terms and Appointment

Membership will be reviewed annually at the same time as the TOR review.

Quorum

This will consist of 5 members

Meetings

The Taupo Safe District Coalition will meet monthly and/or as required as part of Coalition working groups supported at the



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meetings and/or based on the Coalition strategic priorities. Regularity of meetings will be set at the beginning of each year by the Coalition.

Minutes and Documentation

- Will be the responsibility of the Taupo District Council.
- Agenda Items will be sought a week prior to the meeting.
- Agenda will be circulated at least 3 clear days before meeting
- Reports to be considered at meetings also to be sent out.
- Minutes will be circulated within 2 weeks of meeting.

Procedures of the meetings

- Apologies.
- Minutes of Previous Meeting.
- Matters arising.
- Project Officers report/update.
- Presentations if required.
- Current Projects
- General Business.

Accountability and Reporting

- The activities of the group will be reported in accordance with the requirements of each of the participating organisations.

Annual Review TOR

- To be completed by Mid-June of each year. Last reviewed June 2014.



TAUPO SAFE DISTRICT STRATEGIC PLAN 2010 – 2015

Background

The Taupo District made a formal commitment to pursue International Safe Community accreditation in 2008 with the formation of an inter-agency Steering Group. This group has overseen the project through to the “International Safe Community” designation from the World Health Organisation in April 2010.

The Taupo Safe District project is now focussed on building on this momentum over the next 5 years with a view to maintaining Taupo Safe District status as a designated “International Safe Community”.

This Strategic Plan sets the direction and focus through to achieving re-designation in 2015.

Vision

“Taupo District is a safe and caring community where people and the environment are valued and respected.”

Mission

Planned approaches towards achieving sustainable improvements in crime, injury and safety in our community.

Values

- Community and people focused – respectful and holistic
- Transparency of systems and processes
- Partnerships
- Sustainable
- Collaborative

Taupo Safe District Community Outcomes

The Taupo Safe District Project supports the main community outcome for Taupo District: Promoting the environmental, social, economic and cultural well-being of residents and ratepayers, under the five cluster themes

- Lakes, Rivers, Landscapes – places we are proud of
- Healthy People, Healthy Communities
- Safe and Secure
- Thriving and Prosperous
- Vibrant and Diverse

(See State of the District 2010 document – attached)

“Taupo Safe District – Live Work Play”



Objectives

In order to meet the criteria for “International Safe Community” re-designation and to demonstrate that effective targeted programmes, activities and initiatives are in place (that are aligned to national strategies), six key objectives have been developed.



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1. Continue to improve the evidence base for injury prevention initiatives by monitoring injury issues in the Taupo District
2. Continue to identify and support effective injury prevention and community safety programmes that address the highest priority areas of concern.
 - o Reduction in alcohol-related harm
 - o Reduction in Crime and Violence
 - o Road Safety
 - o Injury Prevention
3. Continue to evaluate programmes to monitor effectiveness.
4. Continue to develop relationships with coalition partners and identify new opportunities for partnerships, collaboration and advocacy (funding)
5. Continue to raise awareness, commitment, and motivation to improve injury prevention throughout the community.
6. Maintain "International Safe Community" designation.

International Safe Community Criteria

1. An infrastructure based on partnership and collaborations, governed by a cross-sectional group that is responsible for safety promotion in their community.
2. Long-term, sustainable programmes covering both genders and all ages, environments and situations.

3. Programmes that target high-risk groups and environments and programmes that promote safety for vulnerable groups.
4. Programmes that document the frequency and causes of injuries.
5. Evaluation measures to assess programmes, processes and effects of changes.
6. Ongoing participation in national and international Safe Communities networks.

Priorities

The Taupo Safe District Steering Group used an initial analysis of injury and crime statistics as well as feedback from the communities of Taupo, Turangi and Mangakino to identify the priority areas for Taupo District.

As shown in the diagram the priorities fell under three main categories –

- o Injury and Safety Prevention
- o Road Safety
- o Crime and Violence Reduction

An overarching goal is the reduction of alcohol-related harm across all of these areas. There is also particular focus on the groups that are over represented in our injury and crime statistics, i.e. youth, low socio-economic Maori, elderly and tourists (visitors). These priorities will continue to be reviewed on an annual basis using the most recent data available.



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REDUCTION OF ALCOHOL-RELATED HARM

Violence & Crime

- * Violence-free families
- * Fewer burglaries
- * Safe & violence-free public spaces

Road Safety

Reduction of road casualties caused by:

- * Speed
- * Lack of restraints
- * Drink Driving

Injury Prevention

- * Safe homes & fewer falls
- * Suicide prevention
- * Safe Workplaces
- * Leisure & recreational safety

OVER REPRESENTED GROUPS

Youth

Maori

(low socio-economic)

Elderly

Visitors

Governance and Funding

Governance Group

The Taupo Safe District Project is overseen by a Steering Group made up of a cross section of representatives listed below. Up until accreditation the Steering Group has overseen the work of the Project Manager – Safe Communities. Partners included:

- o New Zealand Police
- o Accident Compensation Corporation
- o Lakes District Health Board
- o New Zealand Fire Service
- o Bay of Plenty District Health Board
- o Taupo Safer Community Trust
- o Taupo District Council
- o Iwi representation

Terms of Reference

These are attached and will be reviewed annually.

Purpose

Following designation the Taupo Safe District Steering Group will continue to operate as an umbrella group to keep a watching brief on all of the major safety groups operating in the district. Membership will vary depending on ongoing funding collaborations. The group will meet as required and oversee the implementation of the strategic plan.

Funding

The project up until accreditation has been jointly funded by the Taupo District Council, ACC, Lakes District Health Board and the NZ Police. This provided the appointment of the Project Manager – Safe Communities to August 2010, based within the Taupo District Council. Beyond August 2010 the Taupo Safe District project will continue to be overseen by the Community Development Manager within the Taupo District Council.

Ongoing, in-kind support will continue to be offered by the original funding partners, and Taupo District Council will continue to provide a venue for meetings and be responsible for agendas and minutes.

Funding will be sought for the continuity of the project and when required for ongoing safety projects. Potential sources of funding have been identified as:

- o ALAC Community Action on Alcohol Fund which supports community action projects that reduce alcohol related harm.
- o Taupo Safer Community Trust



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- Accident Compensation Corporation
- Other sources of relevant funding

Safety Work Groups

Taupo has a very strong network of intersectoral safety groups. The process towards the International Safe Community designation has encouraged greater collaboration between these groups. Whilst each group has a specific focus relating to one or more of the identified priority areas for the Taupo District, all are working toward the same goal of making Taupo a safe and caring community. Further work is currently underway to put working protocols or memorandums of understanding between the Taupo Safe District Steering Group and these major safety groups, which will demonstrate an ongoing commitment by all parties to collaborate through the Taupo Safe District Project.

Within the agreed protocol each of the existing safety working groups will continue to work with Taupo Safe District Steering Group and the Project Manager – Safe Communities to

- Maintain a current database of services and programmes
- Identify evaluation mechanisms and share information about what works well
- Identify gaps and work together to fill these where possible
- Co-ordinate applications for funding – help each other in completing these, writing letters of support etc.
- Support current safety initiatives through participation, in-kind support and funding where possible
- Promote safety initiatives through existing communication channels. e.g. newsletters, websites

- Use the Taupo Safe District Branding (logo) where appropriate.
- Perform a regular review of Taupo District's safety priorities.
- Maintain clear lines of communication to ensure all groups are moving in the same direction.

Timeline

A timeline of key safety promotion, crime and injury prevention methodology to be implemented over the next 3 years is outlined in the tables to follow.

The tables include the objectives of the Taupo Safe District and how these relate to International Safe Community criteria and the objectives of the New Zealand Injury Prevention Strategy.



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OBJECTIVE 1	LINK TO SAFE COMMUNITY CRITERIA	LINK TO NZIPS
Continue to improve the evidence base for injury prevention initiatives by monitoring injury issues in the Taupo District	Programmes that document the frequency & causes of injuries (4)	Advance injury prevention knowledge & information (6)

ACTION	WHO IS INVOLVED?	TIMELINE	MEASURE(S) OF SUCCESS
1.1 Liaise with organisations and gain annual reports on injury/crime data	Taupo Safe District Group (TSDG) Lakes DHB Police SCFNZ ACC Land Transport NZ Injury Prevention Research Unit Water Safety NZ NZ Fire Service	July-Dec 2010	Reports received and injury profile updated annually
1.2 Analyse data from the above agencies to update injury profile and to determine if injury priorities for the district need to be modified	TSDG	Every three years	Taupo's safety priorities are updated every three years
1.3 Disseminate injury data to partners	Taupo District Council (TDC) Neighbourhood Support Other safety groups	Monthly/bi-monthly	Members of the public have access to injury data

OBJECTIVE 2	LINK TO SAFE COMMUNITY CRITERIA	LINK TO NZIPS
Continue to identify and support effective injury prevention and community safety programmes that address the highest priority areas of concern; <ul style="list-style-type: none"> • Reduction of alcohol-related harm • Reduction of crime and violence • Road safety • Injury prevention 	Long-term, sustainable programmes covering both genders and all ages, environments and situations (2) Programmes that target high-risk groups and environments, and programmes that promote safety for vulnerable groups (3) Programmes that document the frequency and causes of injuries – both unintentional (accidents) and intentional (violence and self-directed) (4)	Integrate injury prevention activity through collaboration and coordination (5)

ACTION	WHO IS INVOLVED?	TIMELINE	MEASURE(S) OF SUCCESS
2.1 Maintain data on existing services and programmes and update as necessary	TSDG All safety groups	Jan-Feb 2011 through to Jan-Feb 2015	Database of safety programmes remains up to date
2.2 Where appropriate support safety programmes that address the highest priority areas of concern	TSDG All safety groups	Review at monthly meetings	Safety programmes addressing highest priority areas are well supported
2.3 Identify gaps within the priority areas and in collaboration with partners work to address these gaps. <ul style="list-style-type: none"> A) Visitor Safety B) Alcohol related harm C) Falls D) Health and Safety forums 	TSDG, ACC and identified partners	Deadlines set when projects planned and implemented.	Measure of success identified as part of project plan and could include things like. Attendance numbers Feedback from participants Reduction in ACC falls claims Awareness of safety issues in the home increased (as measured by feedback forms)
Raise the profile of innovative and unique	Project providers	Ongoing	Newsletters, press releases and

safety projects operating in the District			the website contain information on effective safety projects.
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OBJECTIVE 3	LINK TO SAFE COMMUNITY CRITERIA	LINK TO NZIPS
To continue to evaluate programmes to monitor effectiveness	Evaluation measures to assess programmes, processes and the effects of change (5)	Advance injury prevention knowledge and information (6) Develop and implement effective injury prevention interventions (7)

ACTION	WHO IS INVOLVED?	TIMELINE	MEASURE(S) OF SUCCESS
3.2 Identify interventions without current evaluation measures and help to put these in place to ensure the achievement of planned outcomes can be assessed	TSDG All safety groups	July – Dec 2010 and ongoing	All safety interventions have evaluation measures in place
3.3 Identify safety programmes that are working well for high-risk populations and promotes these amongst safety networks	TSDG All safety groups	July – Dec 2010 and ongoing	Uptake of successful programmes is increased Increase in the number of successful programmes offered
3.5 Monitor data for changes that will show safety initiatives are making a difference	TSDG	Annually	Over next three years, monitor for: <ul style="list-style-type: none"> • Reduction in ED attendances and hospital admissions for injuries • Reduction in numbers of drowning deaths • Reduction in fire fatalities and injuries • Reduction in road fatalities and injuries • Decrease in reported crime • Reduction in ACC claims and costs • Perceptions of safety increase as measure by the annual Taupo District Perceptions of Safety Survey

OBJECTIVE 4	LINK TO SAFE COMMUNITY CRITERIA	LINK TO NZIPS
Continue to develop relationships with coalition partners and identify new opportunities for partnerships, collaboration and advocacy (funding)	An infrastructure based on partnership and collaborations, governed by a cross sectional group that is responsible for safety promotion in their community (1) Long-term, sustainable programmes covering both genders and all ages, environments and situations (2) Programmes that target high-risk groups and environments, and programmes that promote safety for vulnerable groups (3)	Integrate injury prevention activity through collaboration and coordination (5) Develop and implement effective injury prevention interventions (7) Ensure appropriate resource levels for injury prevention (8)

ACTION	WHO IS INVOLVED?	TIMELINE	MEASURE(S) OF SUCCESS
4.1 Develop clear lines of communication between TSDG and other safety groups in the district <ul style="list-style-type: none"> Regular reporting to other safety groups about current projects and data updates Members of safety groups are invited to TSDG meetings where appropriate 	TSDG All safety groups	July 2010 and ongoing	Consistent attendance at meetings Opportunities for collaboration are identified and followed up on
4.2 Continue to build relationships with other safe communities in NZ and internationally to share experiences and information	TSDG Other safe communities, especially Rotorua and Tauranga SCFNZ	July 2010 and ongoing	Taupo shares information and experience with national and international safe communities

4.3 Engage with Iwi/Maori to be part of the TSD coalition and have an input to the direction of the TSD work.	TSD Coalition Iwi groups e.g. Ngati Tuwharetoa	January 2011 and ongoing	Local Iwi are aware of the project and its impacts for them and have input to the direction of its work.
Ensure that representatives from Turangi and Mangakino are on the TSD Coalition.	TSD Coalition	December 2010	Mangakino and Turangi have input and involvement in the direction of the work both in their communities and district wide.
Ensure the ongoing support for TDC, ACC, Police and Lakes DHB for the employment of a person to co-ordinate Taupo Safer Districts.	TSD Coalition and TDC	Ongoing	Person has responsibility for achieving the objectives in the Taupo Safer District Strategic Plan
4.6 Advocate for funding and other resources to ensure sustainability	TSDG All safety groups	July – Dec 2010 and ongoing	Funding is secured for identified safety projects

OBJECTIVE 5	LINK TO SAFE COMMUNITY CRITERIA	LINK TO NZIPS
Continue to raise awareness, commitment and motivation to improve safety throughout the District	Long-term, sustainable programmes covering both genders and all ages, environments and situations (2)	Raise awareness and commitment to injury prevention (1) Strengthen injury prevention capacity and capability (2)

ACTION	WHO IS INVOLVED?	TIMELINE	MEASURE(S) OF SUCCESS
5.1 Develop and implement a communication plan for the TSDG	TSDG	July 2010 onwards	Communications plan is implemented as intended. There is District awareness of Taupo Safer District and the work it does in the district.
5.4 Provide regular updates to the community on the work of the TSD and the projects which work to achieve its aims.	TSDG All safety groups Local media Other safe communities	Monthly, bimonthly or annually from July 2010 ongoing	Public awareness of the project is high
5.5 Use NZ Safety Week as a means to promote TSD and safety initiatives by running a local campaign alongside the national ACC-led campaign	TSDG All safety groups ACC	September 2010, 2011, 2012, 2013, 2014	Increased awareness of home safety issues
5.6 Maintain a website or web page for TSD to include: <ul style="list-style-type: none"> Information about Safe Communities relevant 'safety stats' Database of safety programmes in Taupo District Details of community consultations On-line feedback form Information on how people can get involved Showcase successful initiatives in Taupo 	TSDG All safety groups	Develop in July – Dec 2010 Update website 2011-2015	Public awareness of the project is high, as measure through: <ul style="list-style-type: none"> Number of visits to website Number of feedback forms completed Number of queries from website
5.7 Use community events to showcase safety projects in Taupo	TSDG All safety groups Community groups	Regularly from July 2010 ongoing	Public is aware of current safety projects and services in Taupo

	Schools NZ Fire Service		
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OBJECTIVE 6	LINK TO SAFE COMMUNITY CRITERIA	LINK TO NZIPS
Maintain International Safe Community designation for Taupo District	Ongoing participation in national and international Safe Communities networks (6)	Advance injury prevention knowledge and information (6) Foster leadership in injury prevention (10)

ACTION	WHO IS INVOLVED?	TIMELINE	MEASURE(S) OF SUCCESS
6.1 Maintain International Safe Community designation	TSDG	June 2010	Taupo is designated an International Safe Community in May 2010
6.2 Liaise with Safe Communities Foundation NZ (based in Auckland) post designation to keep up to date with national and international safety initiatives	TSDG SCFNZ	Regularly (at least bi-monthly)	Regular contact is maintained between Taupo and SCFNZ
6.4 Attend national/international SC conferences	TSDG SCFNZ Other safe communities	As required	TSDG is able to share national/ international experiences and information with local safety groups
6.5 Regular contact with regional safe communities (Rotorua and Tauranga) to share ideas and information	TSDG Coordinator Treasure Rotorua Safe Community Coordinator Tauranga Safe Community Coordinator	Monthly from July 2010 and ongoing	Regular contact is maintained between Taupo and other safe communities and information is shared
6.7 Identify opportunities to share information about Taupo safety initiatives with regional, national and international networks	TSDG SCFNZ Other safe communities Sister cities	Ongoing from July 2010	TSDG shares challenges and successes with other networks

Terms of Reference

Taupo Safe District Coalition

The following terms of reference were updated at the Taupo Safe District Steering Group Meeting on the 17 June 2010 at Taupo:

1. Purpose

The Taupo Safe District Coalition is a cross-sector group that will contribute to the planning and implementation of injury prevention, crime prevention and safety promotion projects within the Taupo TLA area, which includes Turangi and Mangakino.

The group aims to improve the quality of life of local residents and visitors to the district through its actions.

2. Vision, Mission, Values

Vision Taupo District is a safe and caring community where people and the Environment, are valued and respected

Mission Planned approaches towards achieving sustainable improvements in safety in our community

Values Transparency of systems and processes
People focused – respectful, holistic

Partnership
Community focused

3. Function

The Taupo Safe District Coalition provides guidance, information, specialist advice, support and governance to

(A) **Responsibilities – Strategic**

The Taupo Safe District Coalition is responsible for providing support to the Project Manager – specifically:

- Input to projects within Safe Communities boundaries
- Receiving and considering reports submitted by Project Manager advising of project progress, issues and concerns, including data gathering
- Facilitating the flow of information with regard to the project with partners and key stakeholders
- Make decisions by general consensus on issues to progress the project
- Contribute to local, regional and national discussions about community safety injury and crime prevention needs and sharing best practise
- Provide liaison opportunities between agencies

(B) **Responsibilities – Operational**



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Support Project Manager to:

- Build on existing services and networks in the manner that meets local needs and progresses activities to achieve re-designation in 2015
- Promotion of Taupo Safe District activities at a national level
- Develop resources needed by project.
- Contribute to the development of opportunities for collaborative projects under the umbrella of the Taupo Safe District.

(C) Conflict of Interest

- A conflict of interest could arise if a member's duties or responsibilities to the Taupo Safe District Steering Group were affected by some other entity or duty, which the member may have.
- The member with the conflict of interest is obliged to identify it, and disclose it to the relevant people in a timely and effective manner.

4. Membership

The Taupo Safe District Coalition comprises of representatives from organisations with an interest in improving the health and wellbeing of local residents. Membership in the group is voluntary. The group may also draw upon other appropriate organisations for membership when need indicates, if agreed by all members.

Core Members: (To be confirmed on 17/6/10)

Lakes District Health Board
Accident Compensation Corporation
Taupo District Council
New Zealand Police
Neighbourhood Support
Iwi Representation
Turangi and Mangakino Community Reps
New Zealand Fire Service
Land Transport
And others as appropriate to the TSD direction

Terms and Appointment

Membership will be reviewed annually at the same time as the TOR review,

Quorum

This will consist of 5 members

Meetings

The Taupo Safe District Coalition will meet no less than 4 times a year. Regularity of meetings will be set at the beginning of each year by the Coalition.



*Taupo Safe District:
Our Journey to a Safer Community*

Minutes and Documentation

- Will be the responsibility of the Taupo District Council.
- Agenda Items will be sought a week prior to the meeting.
- Agenda will be circulated at least 3 clear days before meeting
- Reports to be considered at meetings also to be sent out.
- Minutes will be circulated within 2 weeks of meeting.

Procedures of the meetings

- Apologies.
- Minutes of Previous Meeting.
- Matters arising.
- Project Manager's report.
- Presentations if required.
- Current Projects
- General Business.

Accountability and Reporting

- The activities of the group will be reported in accordance with the requirements of each of the participating organisations.

Annual Review TOR

- To be completed by Mid-June of each year.



*Taupo Safe District:
Our Journey to a Safer Community*

Appendix E: Taupo District Suicide Statistics





SUICIDE PREVENTION

**Christine Priestley
Lakes DHB
Suicide Prevention Coordinator
February 2013**

Healthy Communities – Mauriora!

Content of this presentation:

- DHB governance
- General overview of suicide and self harm
- Youth and risk
- Self harm
- Hope.

Self harm presentations to Lakes Emergency Depts



2009 – 2010

All EDs = 192

46 from Taupo area

2010 – 2011

All EDs = 152

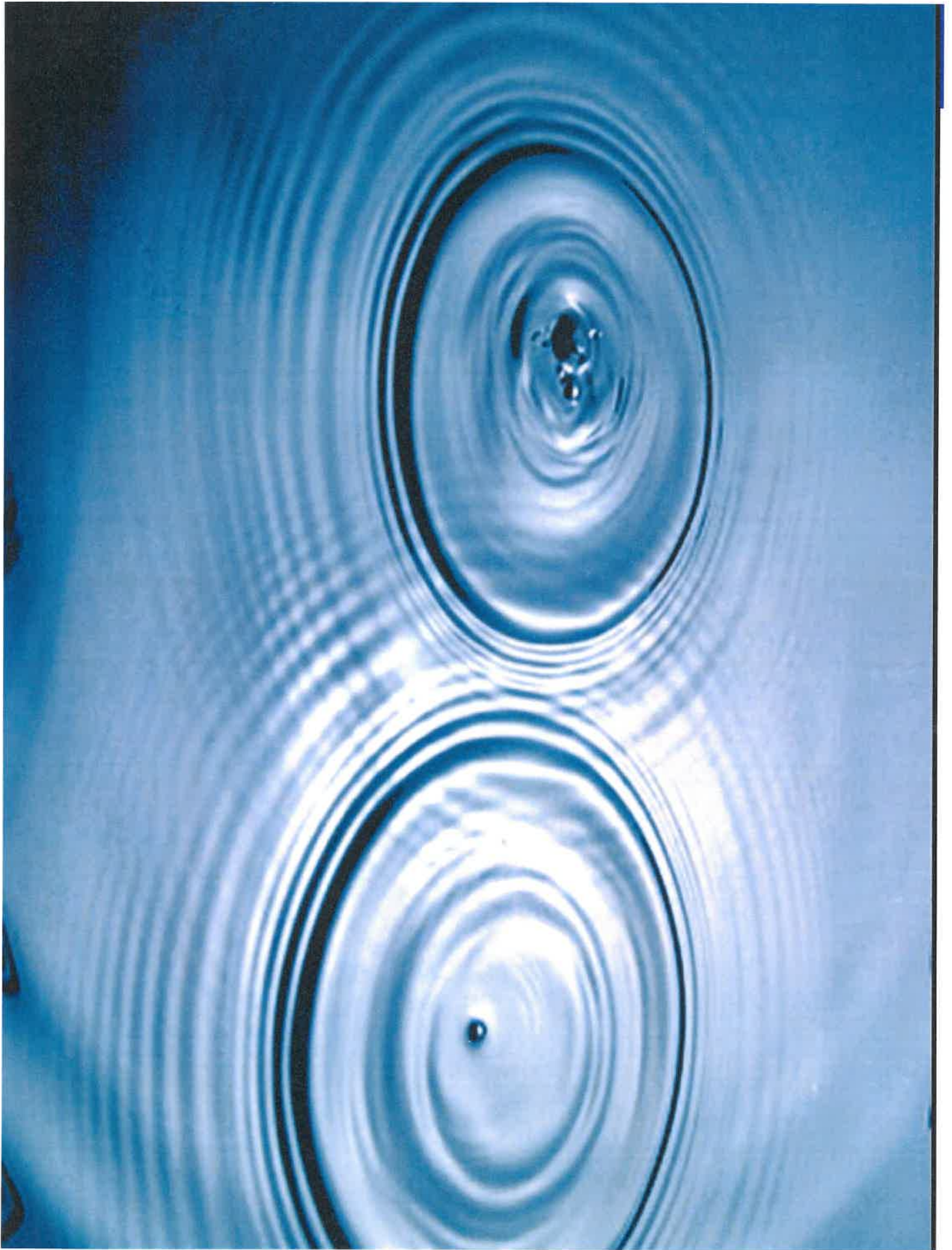
26 of these from Taupo area

2011 – 2012

All EDs = 146

34 of these from Taupo area

Most non - Maori



Suicide Lakes DHB

Lakes DHB 2010

- Total = 14

Lakes DHB 2011

- Total = 17 suicides (5 of them in Taupo/Turangi)

Lakes DHB 2012

- Total = 11 (8 Turangi, Taupo, Mangakino)

Most male, most Maori

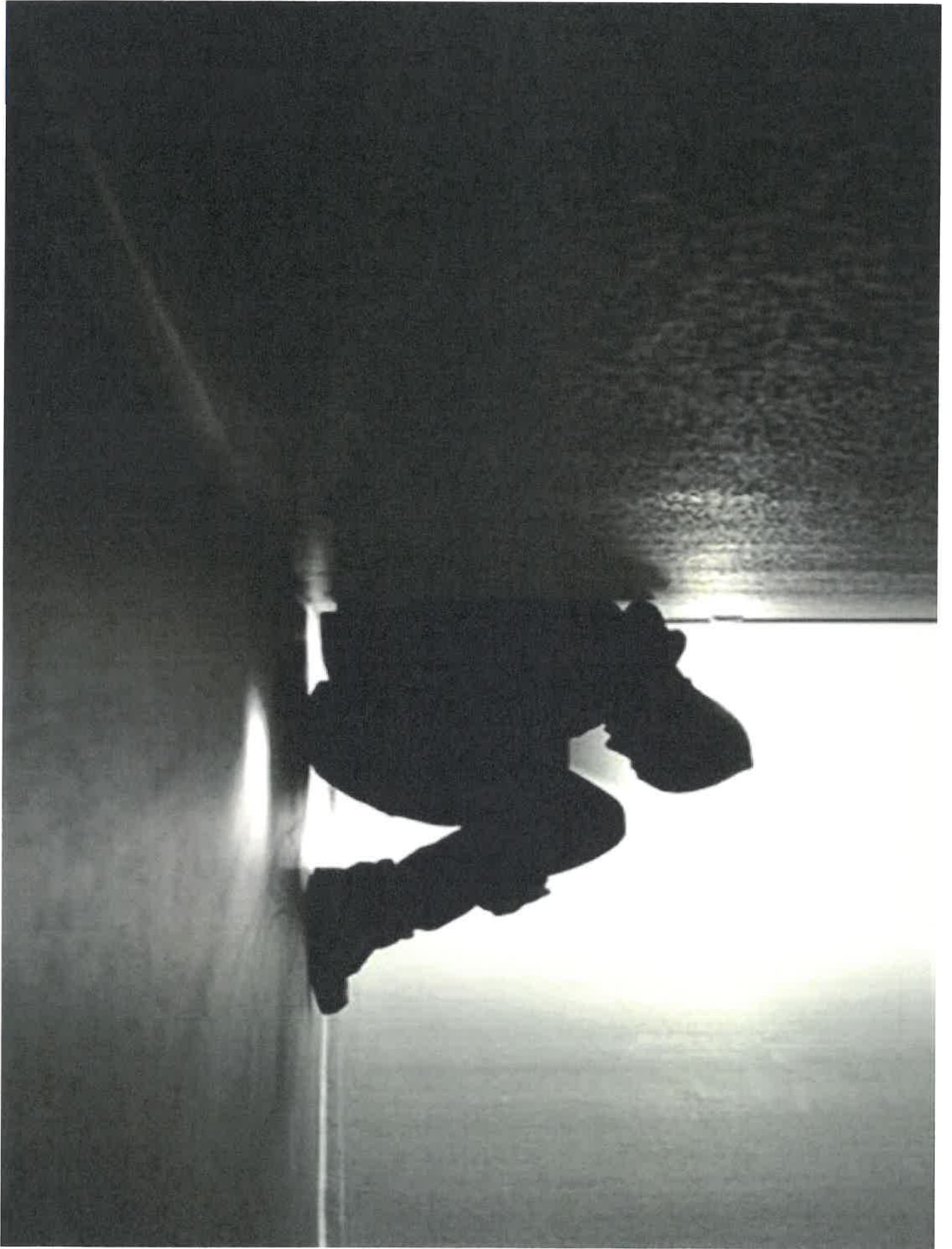


Self Harm - precipitating factors

MaSH 2010



- Relationship problems
- Family problems
- Alcohol abuse
- Employment / study problem
- Financial



Factors that increase risk for youth

- Mental illness - depression
- Regularly drug use / alcohol – or dependency
- High levels of family or personal stress
- Situational crisis:
 - Broken relationship
 - Bullying
 - Abuse – physical or verbal
 - Violence
 - Death of someone close
 - Significant disappointment
 - Isolation
- Previous suicide attempt/s or self harm
- Dealing with gender issues without support
- Available means – i.e. firearms or prescription drugs
- Brain maturation / impulse control

Depression

- Depressive disorder is common, affecting at least a fifth of young people by the age of 18 years
- Three quarters of young people with depression get no treatment
- Need to (i) increase recognition of depression and (ii) provide greater access to evidence-based interventions

(Gluckman Report 2011)

Why?

Acute psychological pain, from problems they perceive they can't solve, and want the pain to end

Many do not want to die, but to stop the pain they feel



Normal reactions after a suicide:

- Shock, numbness
- Disbelief, confusion
- Anger, blaming
- Guilt, shame, whakama
- Distress, fear
- Panic, helplessness
- Feeling faint or sick
- Not wanting to talk or wanting to talk

So what are we doing about it in Taupo?



- MoH 2013 Suicide Prevention Action Plan
- DHB lead
- Taupo Community Suicide prevention plan
 - Collaboration
 - Improved communication
 - DHB, council, police, NGOs, CYF, MSD others as needed
 - Response plan - to activate if cluster is likely



Content of Taupo Community Suicide prevention plan



- *One : Preparedness*
 - Actions to be taken by the community prior to the onset of a cluster - if possible – or as soon as there is any indication that a cluster may be occurring
- *Two: Intervention / postvention*
 - These actions should be taken as soon as the community perceives there is indication a cluster may be forming. These actions should, continue as long as the community feels there is a heightened suicide risk.
- *Three: Suicide Prevention Activities*
 - Actions in this phase relate more to the longer term healing and risk reduction needs of the community.

Turangi

- Strong iwi input
- Postvention working group to work out how postvention can be provided in Turangi
- Community response & peer support in development

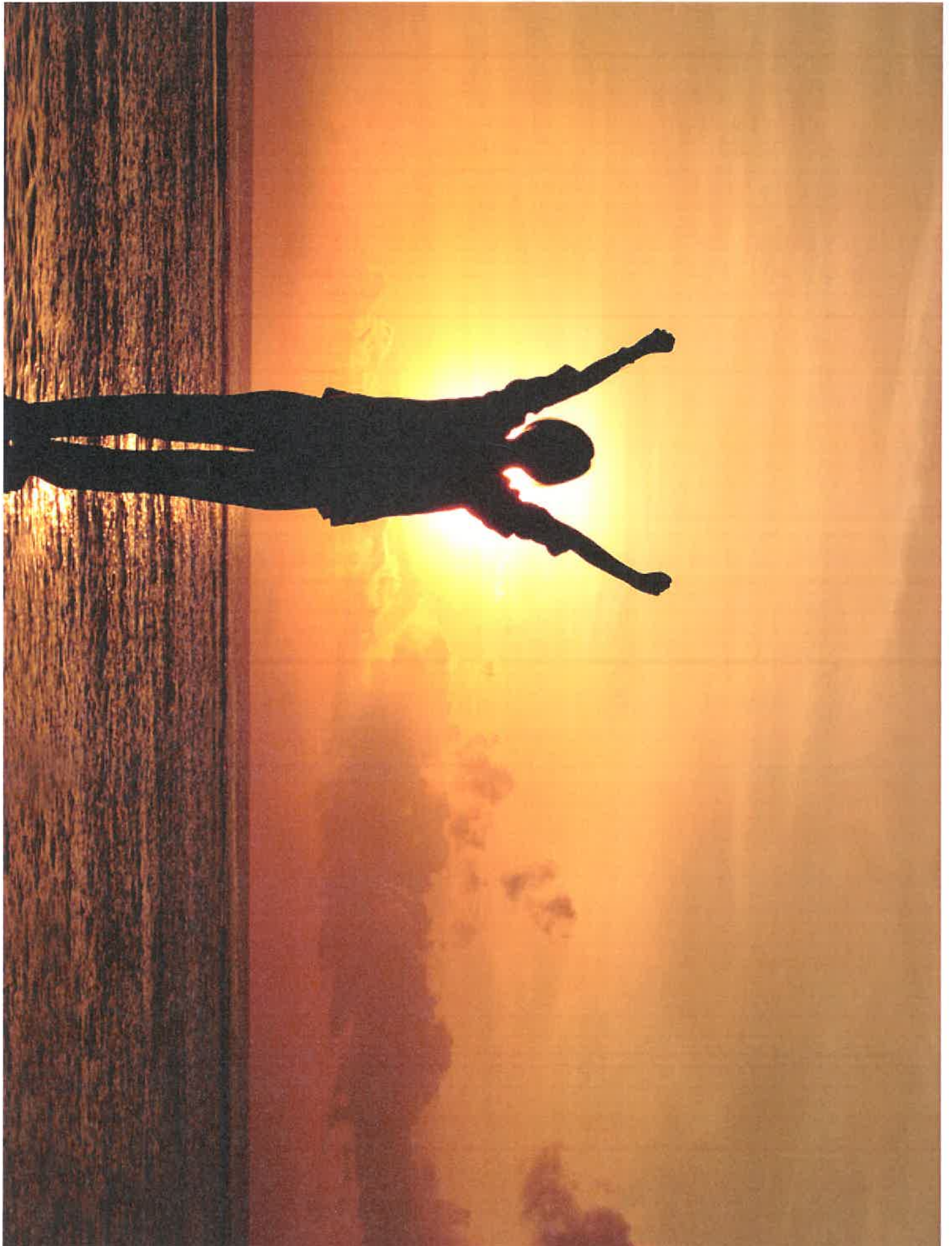
Five ways to well being

(Centre for Well being at NEF, UK)



Connect
Be active
Take notice
Keep learning
Give

'Acceptance, openness & helpfulness should replace denial, secrecy and avoidance' — Lifeline



Suicide in NZ

- 522 people died by suicide in NZ in 2010
- Equates to 11.5 deaths per 100,000 population (age-standardised)
- 380 male & 142 female
- Rate is going down overall
- 15 – 24 yrs, male Maori highest rate (35.3 per 100,000 pop)
- Higher rate in rural areas, male
- Lakes DHB rate about 13.2 per 100,00

Cluster – Contagion?

- Cluster: Multiple suicides, often adolescents, defined period and area and contagious elements
- Contagion – imitative behaviour via local or direct knowledge or depictions of suicide in media
- Contagious elements: same method, or school, or friendship group, same age, gender etc

Definitions

- Suicide
 - Suicide attempts
 - Suicide ideation
 - Self harm
-
- Suicide is a learned behaviour
 - Is a permanent solution to a temporary problem
 - Complex reasons
 - Not always easy to ID risk – but most often indications
 - People can be helped and do recover
 - 30% higher for Maori

Postvention Governance Group Composition



- Chair Lakes DHB Suicide Prevention Coordinator
- General Manager Maori Health Services
- Professional Advisor MH Nursing
- Kia Piki Te Ora Coordinator
- Professional Advisor Psychology
- MSD Rep
- CYF / DHB Liaison
- Whanau Ora rep
- Others as required

Resources and links

John Kirwan – The lowdown website - pick a navigator (inc Maori) to take you through the site. www.thelowdown.co.nz

Programme for schools: <http://travellers.org.nz/>

Beating the Blues website: www.beatingtheblues.co.nz

Suicide Prevention Information NZ: www.spinz.org.nz

Skylight – information for youth, grief, trauma: www.skylight.org.nz

Mauriora!

Christine Priestley
Suicide Prevention Coordinator
Planning and Funding
Lakes DHB

Tel: 07 349 7955 – ext 8637

Christine.Priestley@lakesdhb.govt.nz

July 2011

Appendix F: Taupo District Suicide Prevention Plan





Purpose of this Taupo Suicide Prevention Plan

Background

NZ Suicide Prevention Action plan 2013 – 2016.

A total of 522 people died by suicide in New Zealand in 2010 - that is 11.5 deaths per 100,000 population (age-standardised). The rates as provided by the Coroner are described in the table below.

Suicide in Lakes DHB (includes Rotorua, Taupo, Mangakino and Turangi. This data includes those people who died by suicide in Lakes DHB area, but did not reside there).

	2008	2009	2010	2011	2012	2013 (to 12 June only)
Number	13	19	15	19	14	7

The reasons for suicide are complex. There are multiple risk factors involved and these include mental illness, exposure to trauma, a lack of social support, poor family relationships and difficult economic circumstances and the effects of alcohol and drugs.

The recent release of the NZ Suicide Prevention Action plan 2013 – 2016 suggests ...The prevention of suicide is both complex and challenging, and no single initiative or organisation can prevent suicide on its own. A comprehensive and coordinated approach is required across government and non-governmental organisations, and in partnership with the community.

The New Zealand Suicide Prevention Action Plan 2013–2016 continues to work toward the goals of the Strategy and sets clear objectives to:

- support families, whānau, hapū, iwi and communities to prevent suicide
- reduce the impact of suicide
- improve the range, coverage and targeting of suicide prevention services
- lift the quality of information and evidence for effective suicide prevention.

The action plan also has a clear focus on suicide prevention for Māori and Pasifika. The plan includes actions to build the capacity of Māori whānau, hapū and iwi, Pasifika families and communities to prevent suicide, supported by stronger leadership and culturally relevant education and training. All agencies will design and implement initiatives in a manner that will be effective for Māori and Pasifika, and adopt an approach that empowers people and builds their resilience. Several other work programmes across government that share a focus on the risk and protective factors for suicide. These include:

- Better Public Services – improving support for vulnerable children
- Boosting skills and employment and reducing crime and long-term welfare dependency
- Prime Minister's Youth Mental Health Project – acting early to address mild to moderate mental health problems among young people
- Whānau Ora – building whānau resilience and developing whānau solutions to whānau problems
- Addressing the Drivers of Crime – reducing offending, victimisation, and harmful drinking
- Social Sector Trials – focusing on positive social outcomes for young people aged 12–18 years
- Children's Action Plan – identifying, supporting and protecting vulnerable children
- Legislative reviews, including the Coroners Act 2006, the Harassment Act 1997 and the Local Government (Alcohol Reform) Amendment Act 2012
- Government's response to the Law Commission's recommendations on Harmful Digital Communication
- the Mental Health and Addiction Service Development Plan 2012–2017 –improving New Zealanders' mental health and wellbeing and addressing addiction
- The education sector's Positive Behaviour for Learning – intervening early to address behavioural problems among school-aged children.

Taupo District Plan for Suicide Prevention

This plan has been developed in order to support the community of Taupo District Council following seven suicides of young people from Taupo/Tongariro area from January 2012 to July 2012. There is evidence that this was a cluster of suicides. This document outlines the actions that may be required should circumstances again result in a situation of high risk of suicide cluster. In liaison with Lakes DHB and other key agencies the Taupo District Council will be supported to take actions to manage the situation and to try to prevent any further suicide.

Research shows us that there are three phases of managing a suicide cluster, so these phases are described in this response plan. In the event a cluster is likely, this plan would be activated.

The plan has been developed with support from Lakes District Health Board and the Taupo District Safer Communities Coalition who support well being of residents. The plan should be implemented by Taupo District Council in liaison with relevant Taupo agencies and the community, with guidance and support of Lakes District Health Board and other key government agencies. A Taupo Suicide Prevention Working Group made up of representatives from key organisation in the community have given their expertise and time to develop this plan. Included are representatives from Child youth and Family Services, Ministry of Social Development, Ministry of Education, Police, Lakes District Health Board, NGO providers, iwi, Victim Support, Community Youth Workers etc.

The plan has three sections:

One: Preparedness

This means the beginning to develop the community so that they are prepared to take actions prior to the onset of a suicide cluster. Most actions for this part of this plan are already completed or in process so that there are processes already in place if needed.

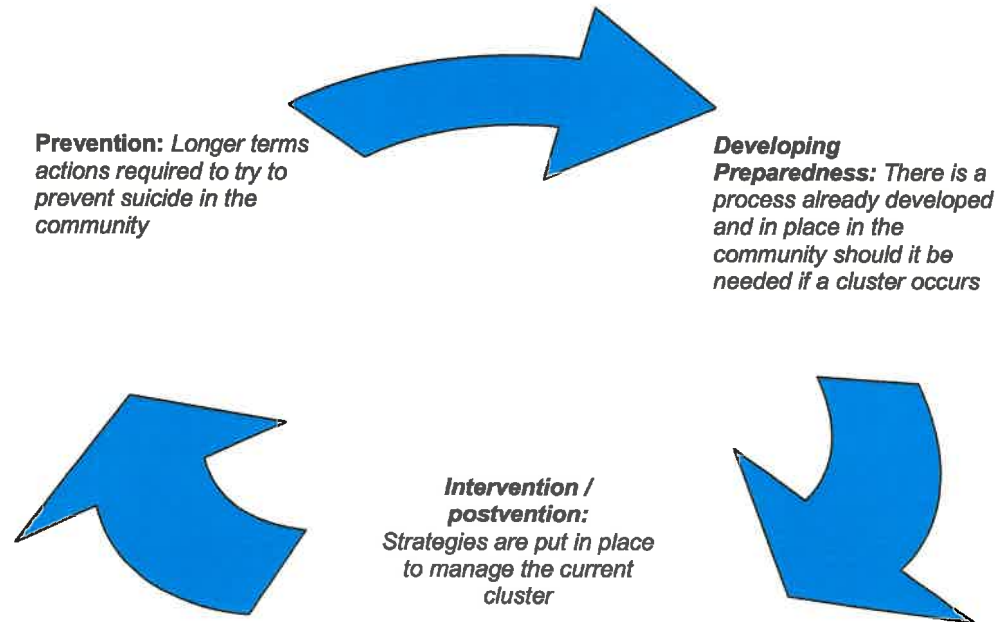
Two: Intervention / postvention

These actions should be taken as soon as the community perceives there is indication a cluster may be forming. These actions should, continue as long as the community feels there is a heightened suicide risk.

Three: Future Suicide Prevention Activities

Actions in this phase relate more to the longer term healing and suicide prevention activities to ensure reduction of risk of suicide in the community.

The following diagram shows how the phases of the plan work together:



Contents

Page 6: Developing preparedness by community of Taupo to enact a cluster management plan if required

Page 12: Intervention by the Taupo cluster management group if cluster is identified

Page 14: Future and ongoing Suicide Prevention Activities

References

- NZ Suicide Prevention Strategy 2006 - 2016
- NZ Suicide Prevention Action plan 2013 - 2016
- Lakes DHB SP Action Plan 2013 - 2014
- Te Whakaruruora: Restoration of Health: Maori Suicide Prevention Resource 2009
- Rising to the Challenge: Mental Health and Addictions Service Development Plan 2012 - 2017
- Improving the Transition: Reducing Social and Psychological Morbidity During Adolescence. A report from the Prime Minister's Chief Science Advisor. May 2011
- Developing a community plan for preventing and responding to suicide clusters; Jane Pirkis 28 September 2012. University of Melbourne.

Developing Preparedness by Community of Taupo to enact a Cluster Management Plan if Required

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
Relationship development	<ul style="list-style-type: none"> • Meet with service providers, community groups, District council • Discuss DHB leadership for suicide prevention • Gain community views on need and possible SP activities Community in general have awareness knowledge of DHB suicide prevention strategies 	<p>Community become more aware of the facts and evidence about suicide and suicide prevention</p> <p>Leadership has input into identifying the activities, processes and structures required for suicide prevention in their community</p>	<p>June 2012 to October 2012 ongoing</p> <p>Leadership develops a view on how they may contribute</p> <p>Service providers are engaged and collaborative</p> <p>Community has a higher percentage of people who can notice at an early stage when someone is at risk and take appropriate actions.</p> <p>Community leadership support activities for suicide prevention</p>	<ul style="list-style-type: none"> • Lakes DHB Suicide Prevention Coordinator • Leadership in Taupo Community • Community in general
Education – Schools and alternative education providers	<p>Schools have new guideline and toolkit to enable them to implement the guideline in schools. This is a Ministry of Education responsibility.</p> <p>Need to ensure there is an Education representative on the Cluster Management Group</p>	<p>School staff more aware of their responsibility for suicide prevention</p>	<ul style="list-style-type: none"> • Higher percentage of people in schools who can notice at an early stage when someone is at risk and take appropriate actions • Reduced suicide and self harm 	<ul style="list-style-type: none"> • Regional MoEd

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
Police	Police implement Action 3.2 of the national Suicide prevention action plan 2013 - 2016: <i>Train relevant frontline police officers on how to appropriately respond to people in the community who are at risk of suicide and/or are experiencing poor mental health.</i>	Police are aware of Taupo suicide prevention strategy and work accordingly	Early intervention of self harm or suicidal behaviour with those at risk	<ul style="list-style-type: none"> Police
Community Awareness Raising	Hold small meetings with a wide range community groups to help raise awareness and de bunk the myths around suicide and explain the suicide postvention community support plan.	<p>People are less fearful and hence may be reduced stigma about dealing with the often those who are most vulnerable</p> <p>People are supportive of community leadership suicide prevention initiatives</p>	<p>June to November 2012 and ongoing</p> <p>Community has a higher percentage of people who can notice at an early stage when someone is at risk and take appropriate actions</p> <p>Reduction in numbers of attempted suicide and suicide</p>	<ul style="list-style-type: none"> Leadership in Taupo Community Relevant Agencies
Establish a Cluster Management Group for Taupo	<p>Establish a Cluster Management Group to work with Lakes DHB to coordinate the response to prevent suicide cluster when needed. Membership must include:</p> <ul style="list-style-type: none"> Lakes DHB Victim Support Police CYF MSD Education Taupo District council rep 	Community owns and steers the cluster mgt plan (developed as a response to each event if it is high risk of cluster or if it deemed a cluster is occurring) in liaison with the Lakes DHB and other relevant agencies.	Response group established by August 2013.	<ul style="list-style-type: none"> Lakes DHB Suicide Prevention Coordinator Leadership in Taupo Community

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
	<ul style="list-style-type: none"> Iwi representatives Service Manager MH Taupo 			
Implementation of postvention process	<ul style="list-style-type: none"> Confirm use of the DHBs postvention process for Taupo and Turangi Develop the process (i.e. pathway, and guidelines) 	<ul style="list-style-type: none"> Family and whanau have available to them support as required for a period of one year following a suicide death 	<p>Implemented by June 2014</p> <ul style="list-style-type: none"> Family and whanau, and close others at increased risk due to the impact of the suicide of someone close have access to bereavement support for one year. Others who may be at risk are identified and offered services 	<ul style="list-style-type: none"> Lakes DHB Suicide Prevention Coordinator Iwi leadership Lead Agency/s
Strengthening and empowering the workforce and Community	<ul style="list-style-type: none"> As required by NZ Suicide Prevention Action plan 2013 -2016. Range of training initiatives already in place 	<p>Raising skill level and knowledge amongst the workforce and general community on how to behave when faced with someone at risk of self harm</p> <p>Community has a higher percentage of people who can notice at an early stage when someone is at risk and take appropriate actions</p>	<p>June 2012 – February 2013</p> <p>Instances of early intervention increase</p> <p>Suicide attempts and suicide numbers decrease</p>	<ul style="list-style-type: none"> Lakes DHB Suicide Prevention Coordinator Community leadership

Intervention by Taupo Cluster Management Group if Cluster is Identified

Tasks

- Establish the facts
- Provide accurate and ongoing information
- Identify those at greater risk
- Responding to those at great risk and provide support for immediate needs

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
Establish facts – Lakes DHB Suicide Prevention Coordinator	<p>Lakes DHB will receive monitor information from Coronial Services – daily.</p> <p>Victim Support volunteer who is dealing with the case will provide information to DHB to enable a risk assessment to be completed for every suicide.</p> <p>If risk assessment indicates a cluster is likely the Taupo Cluster Mgt Group will be activated to help develop preventative strategies.</p>	<p>Information suggests a cluster or contagion suicide is likely</p> <p>Community is group is activated to help develop and implement preventative strategies</p>	DHB and Taupo DC are informed about the situation	<ul style="list-style-type: none"> • Lakes DHB SP • Lakes DHB Postvention Governance Group • Victim Support • Police • Coroner
Activate Taupo Cluster Management Group – call meeting to decide on strategy	Taupo DC in liaison with Lakes DHB calls the Cluster Management Group together	Community taking a leadership role to protect local community	Cluster Management Group meets to form a local action plan	<ul style="list-style-type: none"> • Lakes DHB • Taupo Safe District Coalition
Cluster Management Group activated	<p>Cluster Mgt Group follow the processes as described below:</p> <ul style="list-style-type: none"> • Immediate support to bereaved 	Risk of cluster suicide or future suicides reduces	Reduced impact on community of further suicides	<ul style="list-style-type: none"> • DHB SP • Cluster management group

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
	<ul style="list-style-type: none"> • Info about suicide & risk and where to go for services • Identification of those at greater risk • Increase for short term the access to counselling, mental health services etc • Establish support networks for bereaved family/whanau • Monitor content of social media • Encourage social contact • Reduce access to means 			

Future and Ongoing Suicide Prevention Activities

Tasks

- Link to longer term suicide prevention work by all agencies with responsibilities as identified in the 2013-16 National Suicide Prevention Action Plan.
- Revise and update this community plan

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
Bereavement peer support groups	<ul style="list-style-type: none"> • Establish bereavement peer support groups in Taupo and Turangi 	Peer support is shown to be more effective support for those impacted on by suicide. Emotional distress from grieving is lessened and people can problem solve and cope	<p>By May 2013</p> <p>Affected family and whanau are supported to a health recovery post suicide</p>	Lakes DHB Suicide Prevention Coordinator
Community Development	<p>Jointly access funds to ensure continual suicide intervention training</p> <p>Ensure this plan is incorporated into the TDC and iwi strategic plans</p> <p>Have community days so agencies and community can network</p>	Community is aware and empowered re suicide	Reduced self harm and suicide	<ul style="list-style-type: none"> • Taupo Safe District Coalition • Lakes DHB • Local iwi and hapu
<p>Youth</p> <ul style="list-style-type: none"> • Support existing youth leadership in community to: • Work with youth and youth community workers to develop a strategy for youth around suicide prevention 	<ul style="list-style-type: none"> • Community youth workers meet to network • Set up youth advisory group • Development of education sessions for youth around suicide prevention 	<ul style="list-style-type: none"> • Local youth have input into suicide prevention strategy • Youth are exposed to safe discussion on affects of social media, bullying, risk taking behaviours, protective factors, risk indicators and what to do to keep friends safe 	Youth are able to input into peer groups and achieve early intervention	<ul style="list-style-type: none"> • Lakes DHB SP • Café for Youth Health - Health Promoter • Community youth workers • Community leadership

Inputs/Activities	Processes and Structures	Impacts	Expected Outcomes	Responsibility
Youth Development of community youth workers	<ul style="list-style-type: none"> • Ongoing training on suicide intervention and prevention for community youth workers 	<ul style="list-style-type: none"> • Community youth workers better able to intervene and have a safe conversation with young people about self harm behaviour and suicide 	At risk young people referred for help quicker	<ul style="list-style-type: none"> • Lakes DHB SPC • Community youth workers • Agencies
Youth Develop defined pathways for youth at risk of self harm/ suicide	Taupo agencies involved in identification and referral of at risk youth	At risk youth have quick and effective responses from services with low or no wait time	Reduction in self harm or suicide	<ul style="list-style-type: none"> • Relevant Taupo agencies • Lakes DHB
Adult and Aged Suicide Prevention	Existing groups: <ul style="list-style-type: none"> • Age concern • Age Friendly • Grey Power 	Raise awareness of caregivers of potential risk of suicide	Depression in aged and/or ailing people is recognised and people are supported	<ul style="list-style-type: none"> • Relevant agencies • Lakes DHB SPC

Appendix G: Safe Turangi Constitution



Safe Turangi Incorporated

Constitution 2013

1. Name of the Organisation

The name of the organisation shall be known as the Safe Turangi Incorporated (the Society) established to act upon the requirements of the Local Government Act 2002 and its amendments for local authorities to play a role in promoting the social, economic, environmental and cultural well-being of their communities.

2. Aims

In particular the Society will act strategically and accountably in implementing the policies and initiatives that have been put in place by Safe District Taupo, an agency accredited to the International Safe Community Organisation, on behalf of the Taupo District Council, within the sub-district managed by the Turangi-Tongariro Community Board. The scope of Safe District Taupo is outlined on its website, www.safecomunities.org.nz/sc/taupo

2.1 The Society will carry out its strategic duties by:

- i. recognising safety issues confronting children, youths, adults and senior citizens in their homes, schools, occupations, transport, sports and other leisure activities,
- ii. advocating violence prevention, and identifying at-risk groups,
- iii. taking an active role in crime prevention projects and especially the antecedents of crimes amongst young people,
- iv. providing guidance and support for initiatives involving individuals and groups seeking to build a safer community.

- 2.2 The Society will carry out its accountability actions by reporting to the Turangi-Tongariro Community Board and the Charities Commission annually.

3. Membership

- 3.1 The Society's membership will be open to representatives of:
- i. Government agencies
District Council, Community Board, NZ Police, NZ Fire Service, Health and Social Services & Agencies, Education (including Boards of Trustees)
 - ii. Community Organisations
Sports clubs, service clubs
 - iii. Tangata Whenua
 - iv. Business sector
 - v. Citizens
- 3.2 A list of members shall be compiled by the Secretary. Members so listed are eligible to attend and vote at all meetings.

4. Management of the Society

4.1 Meetings

The Society will conduct its business at meetings which will be held monthly.

4.2 Annual General Meeting

In July each year, members of the Society will come together in an Annual General Meeting at which officers will be elected, reports presented and motions considered. This will be advertised and give at least 14 days' notice

4.3 Officers

The Officers of the Society will be:

- i. a chairperson
- ii. a deputy chairperson
- iii. a secretary
- iv. a treasurer or a secretary-treasurer

These officers will be elected from nominations made at the Annual General Meeting, and any elections conducted by voice or, if the Chairperson so directs, by a show of hands.

4.4 Duties of Officers

4.4.1 The Chairperson

- i. is responsible for ensuring that all meetings are conducted in an orderly fashion
- ii. is the official spokesperson for the Society
- iii. is empowered to delegate such duties as he or she sees fit
- iv. presents, in conjunction with the Secretary and Treasurer, an annual report.

4.4.2 The Deputy Chairperson

- i. undertakes such duties and roles as the chairperson delegates
- ii. acts in place of the chairperson when necessary.

4.4.3 The Secretary

- i. Administers all documents necessary for the smooth running of the Society including
 - publication of agendas for meetings
 - recording minutes
 - keeping a minute book
 - writing of correspondence
 - reporting all documents relating to the Charities Commission, the Community Board and the District Council

- Filing all relevant records and documentation
- ii. Further, the secretary and or treasurer may be called upon to make applications for grants and other funds in accordance with the Society's decisions.

4.4.4 The Treasurer

- i. Manages all accounting functions which are part of the Society's business, including:
 - the Society's bank account
 - the payment of grants and disbursements
 - the presentation of financial records and transactions at all meetings of the Society
 - prepare accounts for auditing

4.4.5 The Secretary-Treasurer

Should a Secretary-Treasurer be elected then the duties shall be those of the Secretary and the Treasurer.

5. Members

All members listed on the register may attend and vote at any meeting. If three consecutive meetings are missed without apology, then the member is deemed to have resigned.

6. Quorum

The quorum at any meeting of the Society shall be the chairperson or Deputy Chairperson and seven other members. If a quorum is not reached the meeting may decide to (1) adjourn the meeting, or (2) proceed to deal with urgent business which is to be confirmed at the meeting's resumption.

7. Voting

- i. Members whose names are on the register may vote on any motion at any meeting. The

Chairperson shall have a deliberative vote and if needed, a casting vote.

- ii. Voting shall be determined by resolution of a mover and a seconder for the motion that can be first deliberated on and then put to a vote by the Chairman.
- iii. Members may vote for and against the motion and a decision shall be determined by highest number of votes for or against either by a show of hands or paper ballot. Members have the right on request, to have recorded their dissenting vote.
- iv. Members have the right to abstain from voting and can request to have their position noted and recorded in the minutes.

8. Bank account

- i. The Society shall operate a bank account at a trading bank
- ii. the signatories to its transactions shall be any two of the chairperson, secretary and treasurer
- iii. The financial year shall be 1 April to 31 March

9. General

9.1 Amendments to the constitution

Amendments may be made at any Annual General Meeting or Special General Meeting convened for this purpose provided that full notification of the motion or motions has been presented to all listed members at least thirty (30) clear days before the date of the meeting. A majority vote of two-thirds of those present is required to amend the constitution.

10. Winding up

The Society may decide to wind up. The procedure for this is by way of amendment to the constitution. Any of

the Society's funds remaining are to be transferred to the Turangi-Tongariro Community Board for disbursement to any organisation with a similar function or charitable organisation in that Board's district.

This 2013 Constitution replaces that dated 2004.

Chairman _____

Deputy
Chairman _____

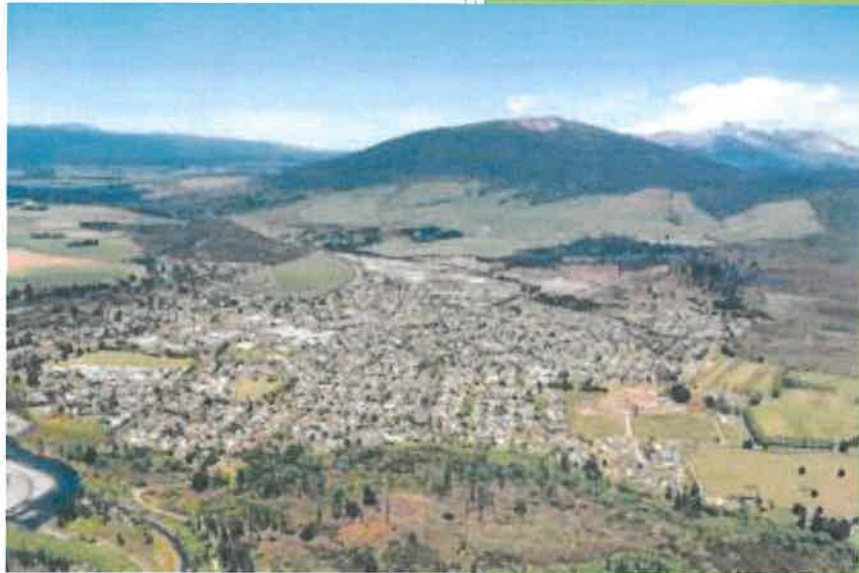
Solicitor _____

Appendix H: Safe Turangi Annual Report



2014

Safe Turangi Annual Report



8/1/2014



CHAIRMAN'S REPORT

ANNUAL REPORT 2014

There has been a whirlwind of activity this past year for the Safe Turangi Team and there are a number of highlights that indicate the progress achieved since severing the umbilical cord with the Turangi Tongariro Community Board who have been the sponsor since 1994.

Continuing with previous objectives to build capacity commenced in the 2012 – 13 period was the follow through with an initiative to change the former name, Turangi Tongariro Safer Community Council and adopt a new title Safe Turangi as the preferred option. Further to that it was decided that we brand Safe Turangi and develop an appropriate logo that will head all correspondence, documentation and for use on advertorial paraphernalia.

Under this newly adopted guise the organisation is instantly identifiable with Safe Taupo District who has been awarded the World Health Organization's International Safe Community Accreditation and with this, the ability to access project funding to provide for a district wide focus. Safe Turangi's preferred position is to achieve their independence but realise the importance of having a strong relationship with Safe Taupo District. In this role they are able to concentrate their efforts locally and work in tandem with Safe Taupo District to achieve the objectives of the Taupo Safe District Strategy and Project Plan.

This year Safe Turangi became a legal entity as a charitable trust providing the means for independence and the ability to determine actions needed to bring about a safe Turangi environment. The move forward for Safe Turangi remains reliant on those community groups and organisations who share a similar responsibility and desire to safeguard their community and therefore membership is made up from such representation.

Management for the affairs of the organisation is through an executive committee elected at an Annual General Meeting. The organisation employs a Coordinator who is responsible for the day to day operations and ensuring tasks are completed.

I have enjoyed a continued involvement with Turangi Tongariro Safer Community Council/Safe Turangi since its inception in 1994, and I am thrilled to be here to witness this coming of age and believe that under

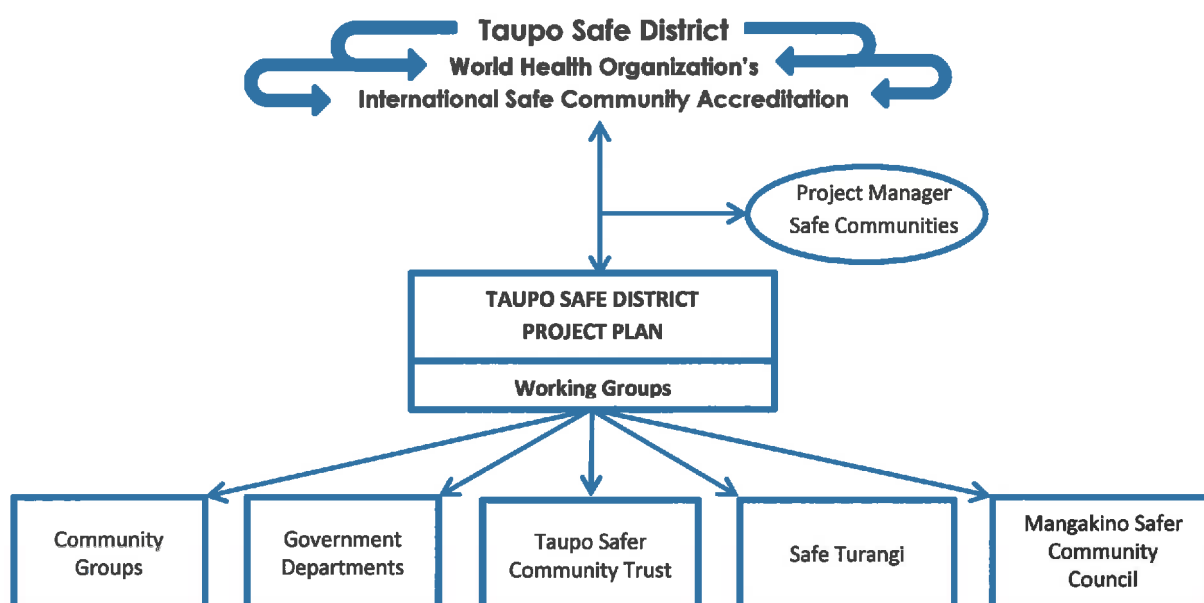
a strong leadership this organisation will go from strength to strength and remain a significant forum for the Turangi community.

In closing I would like to thank the members who volunteered much of their time to undertake the work of Safe Turangi. It has been a lot to ask of you considering that most are already engaged in other occupation and lead busy lives. I acknowledge that it is through your hard work and valued contributions that we have realised our outcomes and I am grateful for the opportunity to have worked alongside of you for this 2013 -14 year.

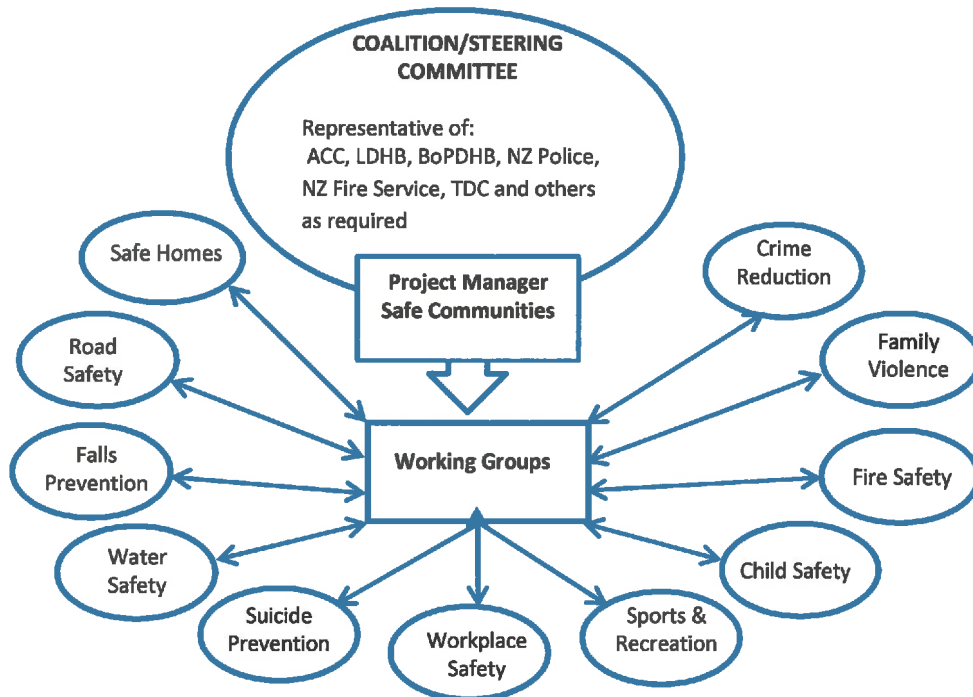
Chairman

WHAT WE DO AND HOW?

Taupo Safe District so how does it work?



Taupo Safe District Coalition Organisational Structure



Safe Turangi is guided by the Taupo Safe District process and as seen in the model Safe Turangi has the ability to interact on the Taupo Safe District committee to discuss emerging community issues and to provide information for local happenings. This opportunity also enables participation in the decision making process and we are able to remain current on studies, impact reports and statistics from around the district. The Taupo Safe District Project Manager may attend Safe Turangi meetings to report on progress of the project plan.

The move to establish Safe Turangi as a legal entity ends their dependency on Taupo District Council who have provided secretarial support and financial management since the Turangi Tongariro Community Board accepted the role as sponsor, firstly under the auspices of the Crime Prevention Unit (CPU) a government initiative 1993 and then opting to maintain sponsorship following the Ministry of Justice's devolvement of CPU to local government control and the establishment of Taupo Safe District.

The New Zealand Crime Prevention Unit (CPU), located within the Ministry of Justice takes the lead in crime prevention policy. It was created in 1993 to help co-ordinate the government's crime prevention strategy and facilitate partnerships between government and the community. The main functions of the CPU are:

- i) Providing evidence-based advice about what works in crime prevention;
- ii) Developing and supporting effective crime prevention initiatives;
- iii) Supporting community partnerships and initiatives (www.justice.govt.nz).

A YEAR IN REFLECTION

Membership 2013 - 14

Members:	Community/Group/Organisation:
Mary Smallman, Chair	Turangi/Tongariro Community Board, Te Kura o Hirangi Chair
Tangonui Kingi, Vice Chair	Turangi/Tongariro Community Board, Turangi Fire Service, Chief fire Officer
Te Amo Kingi	Turangi Fire Service
Edie Wilton	Turangi Tongariro Sports Foundation
Mike Trueman	Turangi Night Owls
Hira Haenga	Senjo Security, Freedom Youth
Gloria Eves	Violence Intervention Network (VIN) Tpo/Tgi
Johnette Callaghan	HCNZ
Janine O'Conner	Youth Aid Officer – Police
Dave Wells	Community Constable – Police
Hellmuth Hartung	Taupo Safe District - Taupo District Council
Cornelia Dempsey	Our Neighbourhood - Taupo District Council
Te Takinga New	Safe Turangi Coordinator
Kathy Smallman, Secretary	Turangi Neighbourhood Support
Lorraine Waru	Community Law
Rina Crowther	ARC Counselling Services - Tpo/Tgi
Pura Currin	Te Korowai Roopu Tautoko (24 hr Service) - Tpo/Tgi
Dion Nurse or Raewyn Anderson	Literacy Turangi
Ruth Hartley	CYFs
Debbie Rewiri or Felice Patena	Parent Support
Herena Te Wano	Tuwharetoa Maori Trust Board – Community Liasion
Steve Lynch	St Johns – Territory Manager
Jo Ann Mc Dowell	NZ Police – Child Case Manager
Waitapu Beech	Tongariro School - Representative

1. Goals and Objectives 2013 -14:

- i. Generate interest by keeping the community informed on projects and activities being promoted by the TTSCC through:
 - Engagement
 - Support and advocacy
 - Promotion and sharing of information

2. Maintain operational capability through:

- ii. Strengthening relationship with key community partners i.e. Turangi Community Board and Taupo District Council, Taupo District Safe Community, Police including Turangi Bluelight, Fire Services, Private Security Providers, Neighbourhood Support, Turangi Tongariro Sports Foundation, Prison Services and Health and Social Service Providers
 - Delegate responsibility for project coordination
 - Funding

OUTCOMES ACHIEVED

- Changed name from Turangi Tongariro Safer Community Council and adopted Safe Turangi
- Adopted a new constitution
- Registered Safe Turangi for Charitable status and as a legal entity
- Youth Network Action Plan
- Youth Centre/Hub established and launched
- Safe Homes project Street party
- Safe Homes project initiated
- Assisted in developing updated Community Card for Turangi
- Provided a submission opposing the establishment of a new liquor outlet in Turangi
- Supported the DHB in developing the Suicide Prevention strategy for the Taupo District
- Supported representation at the Suicide Prevention Training sending 3 reps
- Supported and promoted the Violence Intervention Network's (VIN) Mana Tane and Mana Wahine programmes
- 2013 Christmas in the Park





YOUTH FOCUS

OBJECTIVE 1) Interact with community to establish a centre for youth activity exploring the hub centred concept where the centre for youth is an already existing activity i.e. after school activities, sports clubs, arts and craft and outdoor pursuits.

OBJECTIVE 2) Encourage community wide ownership and collaboration for the provision of meaningful youth activities in Turangi

OBJECTIVE 3) Promote and advocate for youth engagement and participation in local decision making processes and

OBJECTIVE 4) Investigate and pursue options regarding the sustainability of this project



(YES) Youth In Emergency Services – Fire, Ambulance, Coastguard/Search and Rescue


YOUTH PROJECTS

- Youth Network Action Plan
- Youth Centre and Hub feasibility study and investigation completed
- Established the Annual a Youth Events Calendar
- Youth involvement with SPARX an interactive computer game, an online counselling tool treating Adolescent Depression
- Bluelight City Experience - Auckland
- Bullying programme commences in schools
- Participation in the (YES) Youth in Emergency Services
- Youth participation in the Local Council submissions
- Meeting and interacting with Community Board leaders
- Youth Week 2013 and 2014



The YES programme is designed to strengthen and encourage the connection of local teens with their community by engaging them with emergency

COMMUNITY RESPONSIVENESS

- Taupo District Council's threats to cut Genesis Energy Turangi Aquatic Centre's pool opening hours got a huge reaction from the community who fronted en masse to argue to support longer hours for pool users.
- 
- A synthetic drugs workshop that was held in Turangi resulted in a protest by concerned community and parents who gathered to pressure a local dairy to cease selling synthetic drugs. The protest yielded 600 signatures.
 - Anti-bullying programme initiated in schools
 - Lobbying local council to join protest over high Lines bills for electricity supply

GOING FORWARD?

- Development of MotorX in Turangi
- Turangi Mall revitalisation project
- Safe Homes project
- Christmas in the Park
- White Ribbon Day
- Advancing Youth Centre/Hub
- Retaining the Coordinators Position
- Setting a budget
- Applying for Funding





Taupo Safe District Information

World Health Organisation – (WHO) Safe Communities. What is it?

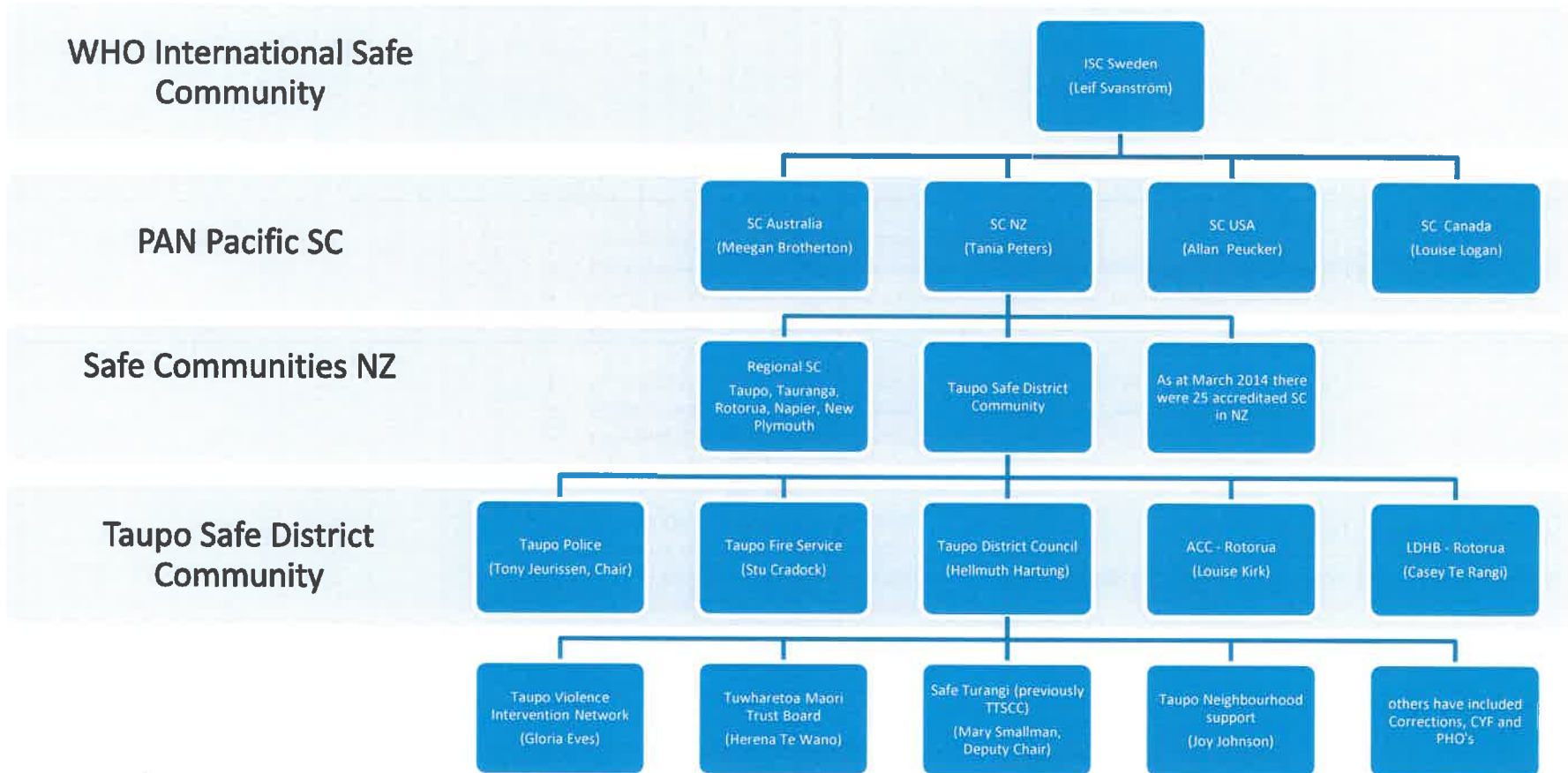
Safe Communities (SC) is not another project or a programme, it's an integrated way of doing business. Working towards the criteria for Safe Community Accreditation (SCA) is a call for action. Action is required to address the injury/violence burden but not all action is equal. The WHO model creates an infrastructure in local communities to increase action by building local partnerships and collaborative relationships. Since, 1989 over 270 communities have been accredited as International Safe Communities (ISC) which includes 25 in New Zealand with a further 5 awaiting accreditation. The Taupo District was successfully accredited in 2010 for 5 years, reaccreditation as a SC is required in 2015. Taupo is the 13th ISC in New Zealand and 186th in the world. The seven criteria for accreditation are:

1. An infrastructure based on partnerships and collaborations, governed by a cross-sectional group that is responsible for safety promotion in their community.
2. Long term, sustainable programmes covering both genders and all ages, environments and situations.
3. Programmes that target high-risk groups and environments, and programmes that promotes safety for vulnerable groups.
4. Programmes that are based on the available evidence.
5. Programmes that document the frequency and causes of injury(both intentional and unintentional)
6. Evaluation measures to assess their programmes, processes and the effects of change.
7. Ongoing participation in national and international SC Networks.

Reaccreditation Process. What is involved and how much?

- Contact SCNZ for guidance and support.
- Submit Letter of intent to SCNZ (signed by Coalition Chair and Mayor)
- SCNZ invoice the community for entire process and appoint a key contact person. \$NZ2,000 in total.
- Submit your draft documentation to SCNZ.
- Feedback provided on draft within 14 working days.
- Submit final application document.
- Receive feedback on your application from the SCNZ team of reviewers.
- Host a site visit to demonstrate community safety efforts for the Certifier/Review Team.
- Conduct a ceremony celebrating your official accreditation. At the accreditation ceremony, a certificate of agreement, plaque and flag will be provided, which is included in the \$NZ2,000 Accreditation fee.

WHO Criteria	Key actions
1. An infrastructure based on partnerships and collaborations, governed by a cross-sectional group that is responsible for safety promotion in their community.	<ul style="list-style-type: none"> • Taupo Safe District Coalition meetings and actions 9 active and regular agencies/stakeholders. • Safe Turangi Meeting and actions 8 active and regular agencies/stakeholders. • Coordinator Taupo District – ACC funded. • Coordinator Turangi – continued seeking of contestable funding grants. • Membership is inclusive of government and non government organisations, iwi and community groups. The coalition has a two year strategy and terms of reference. See structure on page 3
2. Long term, sustainable programmes covering both genders and all ages, environments and situations.	<ul style="list-style-type: none"> • See key result areas page 4
3. Programmes that target high-risk groups and environments, and programmes that promotes safety for vulnerable groups.	<ul style="list-style-type: none"> • See key result areas page 4
4. Programmes that are based on the available evidence.	<ul style="list-style-type: none"> • See key result areas page 4
5. Programmes that document the frequency and causes of injury(both intentional and unintentional)	<ul style="list-style-type: none"> • See key result areas page 4
6. Evaluation measures to assess their programmes, processes and the effects of change.	<p>Implementing the Results based accountability (RBA) framework.</p> <ol style="list-style-type: none"> 1. How much? Number of people reached, frequency of activity. 2. How well? Number of recipients and who, surveys, remarks. 3. Is anyone better off? What reported changes to behaviours, physical environment, perceptions and statistics etc.
7. Ongoing participation in national and international SC Networks.	<ul style="list-style-type: none"> • Annual Safe Communities NZ conference October 2013, October 2014 in Wellington • Regular regional meetings with Tauranga and Rotorua SC. Accreditation, share projects/initiatives and evaluations. • PAN Pacific Safe Communities webinar series 2013 and 2014, three topics/issues annually.



WHO SC Key result areas	Some of the projects and initiatives in the Taupo District
1. Alcohol related harm	<ul style="list-style-type: none"> • Alcohol related harm webinar 16th October 2013 • Turangi – Youth and alcohol project, DVD and resources, network and schools. • Bar Safe – visible security (high viz vests) equipped with radio communications at Licenced premises. • Alcohol Accord – support licenced premises, NGO's and agencies in promoting safe drinking practices, supporting alcohol policy and best practices.
2. Injury (intentional/unintentional)	<ul style="list-style-type: none"> • Suicide prevention plan • Injury data & your Safe Community webinar 21st August 2013 • White Ribbon – annual event at Pihanga reserve/South Domain • Child Safety webinar 19th June 2013 • Safe homes project – Safe homes assessment, Anti-slip bath mats, Carpet/Rug tape, medicine/cleaning cupboard security, driveway safety. • Turangi Christmas/Safety First expo
3. Road Safety	<ul style="list-style-type: none"> • Ripple effect – every November annually • Safe Kids Expo – every May annually • Driver directions – 3 to 4 programmes per year annually. Young and older person. • Speed trailer deployment – outside all school areas at the start of the term. Annually.
4. Crime Prevention	<ul style="list-style-type: none"> • Safe homes project – anti-theft invisible marker pens, sensor lights, CPTED information, security latches. • STOP Taupo Project – anti graffiti education, supervision (picnic tables, noise device) Taupo Skate park. • Crime prevention through environmental design workshops – Spa park crime prevention initiatives. • Crime prevention webinar – planned for November 2014.

Appendix I: ACC Taupo District Community Profile



Taupo District

Injury Comparison Report - Community Profile

Top Line Overview for 2012/2013¹

	Taupo District	NZ	5 YR TREND
Population	34,400	4,471,100	▲
ACC injury claim rate ²	3,925.00	3,901.15	▼
ACC moderate to serious cost injury claim rate ²	277.91	228.66	▼

¹ - TLA is allocated based on claimants residence at the time of accident

	Taupo District	NZ	5 YR TREND
Number of days lost productivity	89,538	8,963,941	▼
ACC catastrophic injury rate ²	0.87	0.47	▼
ACC fatal injury rate ²	5.23	2.54	▲






² - per 10,000 of population

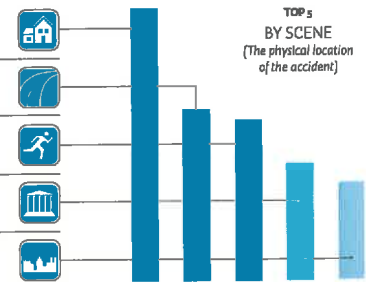
NEW CLAIMS LOGGED 2012/2013

Top 5 Injury Sources¹

COST (EXCL. GST) OF ALL CLAIMS PAID OUT IN 2012/2013






TOP 5 BY SCENE
(The physical location of the accident)

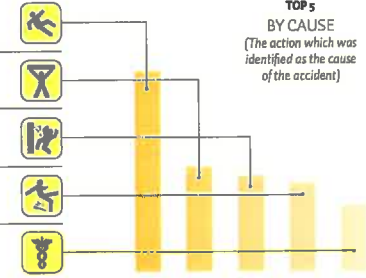
	51.5%	Home	Home	\$5,296,153
	20.6%	Sport and Recreation	Road or Street	\$3,325,247
	8.1%	Commercial/Service Location	Sport and Recreation	\$3,126,144
	6.1%	Road or Street	Commercial/Service Location	\$2,266,384
	5.6%	School	Industrial Location	\$1,899,184



TOP 5 BY SCENE
(The physical location of the accident)






TOP 5 BY CAUSE
(The action which was identified as the cause of the accident)

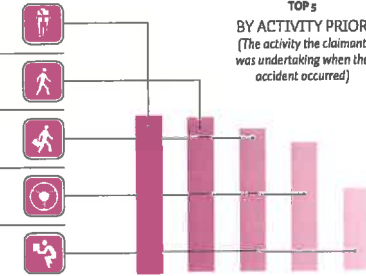
	22.5%	Loss of Balance	Loss of Balance	\$3,939,576
	12.9%	Collision/Knocked Over by Object	Lifting/Carrying/Strain	\$2,061,723
	10.9%	Lifting/Carrying/Strain	Collision/Knocked Over by Object	\$1,885,483
	9.0%	Tripping or Stumbling	Slipping, Skidding on Feet	\$1,735,616
	7.7%	Slipping, Skidding on Feet	Medical Treatment	\$1,314,261



TOP 5 BY CAUSE
(The action which was identified as the cause of the accident)






TOP 5 BY ACTIVITY PRIOR
(The activity the claimant was undertaking when the accident occurred)

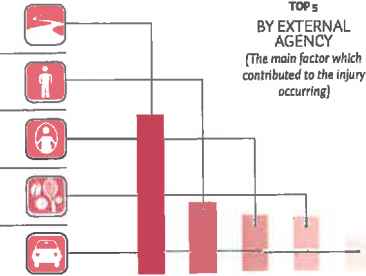
	26.7%	Recreation/Sporting Activity	Recreation/Sporting Activity	\$3,072,373
	25.2%	Walking or Running	Walking or Running	\$3,043,267
	11.5%	Lifting/Lowering/Loading	Employment Tasks	\$2,806,905
	9.0%	Employment Tasks	Driving or Riding	\$2,539,794
	6.1%	Getting On/Off or In/Out of	Lifting/Lowering/Loading	\$1,642,076



TOP 5 BY ACTIVITY PRIOR
(The activity the claimant was undertaking when the accident occurred)

TOP 5 BY EXTERNAL AGENCY
(The main factor which contributed to the injury occurring)

	25.6%	Ground/Path	Ground/Path	\$3,110,136
	11.1%	Person	Person	\$1,377,200
	10.0%	Sport/Recreation Equipment	Self	\$1,124,405
	7.8%	Self	Sport/Recreation Equipment	\$1,085,393
	4.7%	Stairs/Steps	Vehicle	\$718,707



TOP 5 BY EXTERNAL AGENCY
(The main factor which contributed to the injury occurring)

¹ - TLA is allocated based on claimants residence at the time of accident

¹ - TLA is allocated based on claimants residence at the time of accident

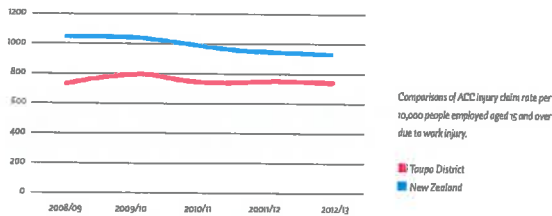
Taupo District and New Zealand Injury Report Comparisons - Community Profile

WORK

	Taupo District	NZ	5 YR TREND
ACC injury claim rate ²	749.60	930.25	▲
ACC moderate to serious cost injury claim rate ²	121.60	123.46	▲
Number of days lost productivity	45,461	3,655,738	▼
ACC catastrophic injury rate ²	0.40	0.05	▲
ACC fatal injury rate ²	0.40	0.38	▲

1 = TLA is allocated based on claimants residence at the time of accident
2 = per 10,000 of people employed aged 15 and over sourced from Statistics New Zealand

WORK INJURY COMPARISONS

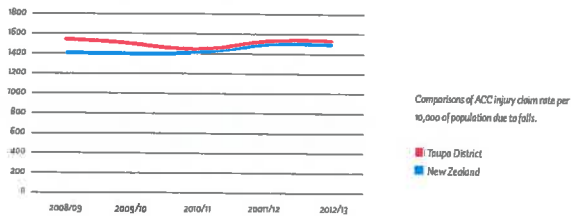


FALLS

	Taupo District	NZ	5 YR TREND
ACC injury claim rate ²	1,533.14	1,501.04	▲
ACC moderate to serious cost injury claim rate ²	120.06	97.78	▲
Number of days lost productivity	31,736	2,934,013	▼
ACC catastrophic injury rate ²	0.58	0.17	▼
ACC fatal injury rate ²	0.87	0.80	▲

1 = TLA is allocated based on claimants residence at the time of accident
2 = per 10,000 of population

FALLS INJURY COMPARISONS

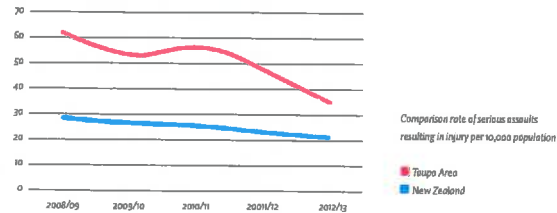


ASSAULTS

	Taupo District	NZ	5 YR TREND
Serious assaults resulting in injury rate ^{1,2}	35.33	21.56	▼
Public place assault rate ^{1,2}	30.76	25.18	▼
Dwelling assault rate ^{1,2}	85.76	56.29	▼
ACC injury claim rate ^{2,3}	66.07	59.55	▼
ACC moderate to serious cost injury claim rate ^{2,3}	6.55	4.35	▼
Number of days lost productivity ³	763	193,742	▼

1 = New Zealand Police recorded offences for Taupo Area based on the location of the assault
2 = per 10,000 of population
3 = TLA is allocated based on claimants residence at the time of accident

ASSAULT INJURY COMPARISONS

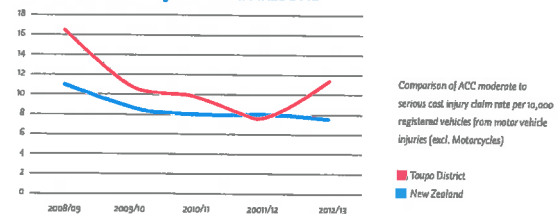


MOTOR VEHICLES

	Taupo District	NZ	5 YR TREND
ACC moderate to serious cost injury claim rate (excl. Motorcycles) ²	11.49	7.72	▼
ACC moderate to serious cost injury claim rate (Motorcycles only) ²	66.67	76.76	▼
Number of roads costing ACC over \$1m in claims ^{3,4,5}	6	158	NA
ACC claims per kilometre of road ⁶	0.24	0.31	▼
Number of days lost productivity	14,857	1,307,638	▼

1 = TLA is allocated based on accident location
2 = per 10,000 registered vehicles as at 31 December 2013 provided by NZTA
3 = Total cost (excl. GST) over the past 10 calendar years (2003-2012) greater than \$1 million, excluding Catastrophic injuries
4 = Uses ACC data matched to NZTA Crash Analysis System. Motorway, Urban and Open Road sections of State Highways are counted separately.
5 = Data for Auckland, Manukau, Waitakere, North Shore, Papakura, Rodney, and Franklin is unavailable separately.
6 = Rate of new motor vehicle claims per km of State Highway and Local Authority Road in 2012/13

MOTOR VEHICLE INJURY COMPARISONS

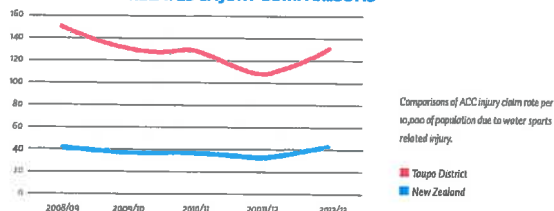


WATER SPORTS RELATED

	Taupo District	NZ	5 YR TREND
ACC injury claim rate ²	130.23	42.06	▼
ACC moderate to serious cost injury claim rate ²	6.69	1.85	▲
Number of days lost productivity	1,146	63,168	▼

1 = TLA is allocated based on accident location
2 = per 10,000 of population

WATER SPORTS RELATED INJURY COMPARISONS



Notes

- Data relating to suicide has not been included in this community profile. Suicide data can be accessed from the Suicide Facts publication found at www.moh.govt.nz
- This community profile should be used in conjunction with the User Guide. Detailed Technical Notes are available upon request
- Please direct any questions you may have to your local ACC Community Injury Prevention Consultant.

Appendix J: NZ Police, Bay of Plenty Crime Statistics



**BAY OF PLENTY DISTRICT
CRIME STATISTICS
2014**



**A Summary of
Recorded and Resolved Offence
Statistics**

**POLICE NATIONAL HEADQUARTERS
April 2015**

ISSN 1178 - 1580

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REPORT NOTES:

Statistics reported in this document are derived from the Police National Intelligence Application (NIA). These Official Statistics for Recorded and Resolved Offences present a snapshot of data in NIA relating to offences that occur within a given year, as at the date 14 days following the end of that year.

Unless the matter is minor where Police attendance is sufficient, a matter that is reported to or discovered by Police where Police believe an offence is likely to have been committed is counted as a recorded offence.

A recorded offence is counted as resolved when Police apprehend an offender and decide how to deal with him/her. (E.g. warn, prosecute, etc.)

Resolution rate is the percentage of recorded offences that are resolved within 14 days of the end of the year being reported on.

If an offence is resolved 15 days or more after the end of the year it will not appear in the Official Crime Statistics for that or any other year. Resolution Rate therefore undercounts the number of cases that Police have resolved. This phenomenon has a more marked impact for some types of offences than others, such as offences that require long investigations (E.g. many serial crimes, burglaries and murders).

Several offences have been reclassified into different ANZSOC groups. This has resulted in changes to subtotals for Groups and Sub-divisions within Divisions 10, 15 and 16, compared to previously reported data. Generally, this occurred within the same Division.

Note that the Population Estimates have been revised for 2007 to 2013 as a result of the 2013 Census. In previous reports population estimates were based on the 2006 Census. Crime rates reported in this report for those years may differ from those previously reported as a result.

When comparing 2014 Statistics with previous years, the reader should also refer to "Report Notes" published in previous years' reports, as previous changes significantly affect year on year trends.

SUMMARY OF DISTRICT RECORDED AND RESOLVED CRIME, BY DIVISION
Years ending 31 December

HOMICIDE AND RELATED OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
ATTEMPTED MURDER	0	1	0	0.0 %	-100.0 %	0	0	0	0.0 %	0.0 %	0.0 %
HOMICIDE AND RELATED OFFENCES NOT FURTHER DEFINED	0	1	1	0.0 %	0.0 %	0	0	1	0.0 %	0.0 %	100.0 %
MANSLAUGHTER AND DRIVING CAUSING DEATH	2	1	1	-50.0 %	0.0 %	2	1	1	100.0 %	100.0 %	100.0 %
MURDER	4	3	2	-25.0 %	-33.3 %	4	2	2	100.0 %	66.7 %	100.0 %
	6	6	4	0.0 %	-33.3 %	6	3	4	100.0 %	50.0 %	100.0 %

ACTS INTENDED TO CAUSE INJURY

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
ASSAULT	3,807	3,515	3,639	-7.7 %	3.5 %	3,259	2,959	2,949	85.6 %	84.2 %	81.0 %
OTHER ACTS INTENDED TO CAUSE INJURY	1	2	2	100.0 %	0.0 %	1	0	1	100.0 %	0.0 %	50.0 %
	3,808	3,517	3,641	-7.6 %	3.5 %	3,260	2,959	2,950	85.6 %	84.1 %	81.0 %

SEXUAL ASSAULT AND RELATED OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
NON-ASSAULTIVE SEXUAL OFFENCES	8	11	10	37.5 %	-9.1 %	7	8	8	87.5 %	72.7 %	80.0 %
SEXUAL ASSAULT	309	233	344	-24.6 %	47.6 %	195	136	226	63.1 %	58.4 %	65.7 %
	317	244	354	-23.0 %	45.1 %	202	144	234	63.7 %	59.0 %	66.1 %

DANGEROUS OR NEGLIGENT ACTS ENDANGERING PERSONS

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
OTHER DANGEROUS OR NEGLIGENT ACTS ENDANGERING PERSONS	96	62	55	-35.4 %	-11.3 %	78	49	44	81.3 %	79.0 %	80.0 %
	96	62	55	-35.4 %	-11.3 %	78	49	44	81.3 %	79.0 %	80.0 %

ABDUCTION, HARASSMENT AND OTHER RELATED OFFENCES AGAINST A PERSON

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
ABDUCTION AND KIDNAPPING	24	14	15	-41.7 %	7.1 %	21	12	12	87.5 %	85.7 %	80.0 %
DEPRIVATION OF LIBERTY/FALSE IMPRISONMENT	0	0	1	0.0 %	0.0 %	0	0	1	0.0 %	0.0 %	100.0 %
HARASSMENT AND THREATENING BEHAVIOUR	856	1,044	1,147	22.0 %	9.9 %	662	795	834	77.3 %	76.1 %	72.7 %
	880	1,058	1,163	20.2 %	9.9 %	683	807	847	77.6 %	76.3 %	72.8 %

ROBBERY, EXTORTION AND RELATED OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
BLACKMAIL AND EXTORTION	7	11	12	57.1 %	9.1 %	3	6	11	42.9 %	54.5 %	91.7 %
ROBBERY	144	145	115	0.7 %	-20.7 %	86	76	59	59.7 %	52.4 %	51.3 %
	151	156	127	3.3 %	-18.6 %	89	82	70	58.9 %	52.6 %	55.1 %

UNLAWFUL ENTRY WITH INTENT/BURGLARY, BREAK AND ENTER

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
UNLAWFUL ENTRY WITH INTENT/BURGLARY, BREAK AND ENTER	4,865	4,602	4,238	-5.4 %	-7.9 %	921	936	834	18.9 %	20.3 %	19.7 %
	4,865	4,602	4,238	-5.4 %	-7.9 %	921	936	834	18.9 %	20.3 %	19.7 %

SUMMARY OF DISTRICT RECORDED AND RESOLVED CRIME, BY DIVISION
Years ending 31 December

THEFT AND RELATED OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
ILLEGAL USE OF PROPERTY (EXCEPT MOTOR VEHICLES)	183	224	251	22.4 %	12.1 %	22	19	24	12.0 %	8.5 %	9.6 %
MOTOR VEHICLE THEFT AND RELATED OFFENCES	3,497	3,088	2,733	-11.7 %	-11.5 %	605	550	478	17.3 %	17.8 %	17.5 %
RECEIVE OR HANDLE PROCEEDS OF CRIME	223	235	233	5.4 %	-0.9 %	221	229	229	99.1 %	97.4 %	98.3 %
THEFT (EXCEPT MOTOR VEHICLES)	8,527	6,482	6,449	-0.5 %	-0.7 %	2,265	2,161	2,254	34.7 %	33.3 %	35.0 %
	10,430	10,039	9,666	-3.7 %	-3.7 %	3,113	2,959	2,985	29.8 %	29.5 %	30.9 %

FRAUD, DECEPTION AND RELATED OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
DECEPTIVE BUSINESS/GOVERNMENT PRACTICES	3	5	3	66.7 %	-40.0 %	2	4	1	66.7 %	80.0 %	33.3 %
FORGERY AND COUNTERFEITING	30	22	23	-26.7 %	4.5 %	14	9	13	46.7 %	40.9 %	56.5 %
OBTAIN BENEFIT BY DECEPTION	626	470	698	-24.9 %	48.5 %	431	279	464	68.8 %	59.4 %	66.5 %
OTHER FRAUD AND DECEPTION OFFENCES	33	33	22	0.0 %	-33.3 %	18	12	8	54.5 %	36.4 %	36.4 %
	692	530	746	-23.4 %	40.8 %	465	304	486	67.2 %	57.4 %	65.1 %

ILLCIT DRUG OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
DEAL OR TRAFFIC IN ILLICIT DRUGS	452	432	434	-4.4 %	0.5 %	441	419	415	97.6 %	97.0 %	95.6 %
IMPORT OR EXPORT ILLICIT DRUGS	1	9	4	800.0 %	-55.6 %	1	7	2	100.0 %	77.8 %	50.0 %
MANUFACTURE OR CULTIVATE ILLICIT DRUGS	325	307	239	-5.5 %	-22.1 %	295	270	201	90.8 %	87.9 %	84.1 %
OTHER ILLICIT DRUG OFFENCES	509	323	328	-36.5 %	1.5 %	503	321	324	98.8 %	99.4 %	98.8 %
POSSESS AND/OR USE ILLICIT DRUGS	907	728	687	-19.7 %	-5.6 %	892	710	665	98.3 %	97.5 %	96.8 %
	2,194	1,799	1,692	-18.0 %	-5.9 %	2,132	1,727	1,607	97.2 %	96.0 %	95.0 %

PROHIBITED AND REGULATED WEAPONS AND EXPLOSIVES OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
REGULATED WEAPONS/EXPLOSIVES OFFENCES	596	574	630	-3.7 %	9.8 %	548	548	584	91.9 %	95.5 %	92.7 %
	596	574	630	-3.7 %	9.8 %	548	548	584	91.9 %	95.5 %	92.7 %

PROPERTY DAMAGE AND ENVIRONMENTAL POLLUTION

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
ENVIRONMENTAL POLLUTION	11	12	10	9.1 %	-16.7 %	9	8	7	81.8 %	66.7 %	70.0 %
PROPERTY DAMAGE	4,548	4,078	3,413	-10.4 %	-16.3 %	1,525	1,526	1,263	33.5 %	37.4 %	37.0 %
	4,559	4,088	3,423	-10.3 %	-16.3 %	1,534	1,534	1,270	33.6 %	37.5 %	37.1 %

PUBLIC ORDER OFFENCES

ASOC Subdivision Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
DISORDERLY CONDUCT	3,134	2,797	2,779	-10.8 %	-0.6 %	2,895	2,609	2,490	92.4 %	93.3 %	89.6 %
OFFENSIVE CONDUCT	114	82	68	-28.1 %	-17.1 %	86	58	52	75.4 %	70.7 %	76.5 %
PUBLIC ORDER OFFENCES NOT FURTHER DEFINED	0	0	0	0.0 %	0.0 %	0	0	0	0.0 %	0.0 %	0.0 %
REGULATED PUBLIC ORDER OFFENCES	475	463	55	-2.5 %	-88.1 %	449	450	36	94.5 %	97.2 %	65.5 %
	3,723	3,342	2,902	-10.2 %	-13.2 %	3,430	3,117	2,578	92.1 %	93.3 %	88.8 %

SUMMARY OF DISTRICT RECORDED AND RESOLVED CRIME, BY DIVISION
Years ending 31 December

OFFENCES AGAINST JUSTICE PROCEDURES, GOVERNMENT SECURITY AND GOVERNMENT OPERATIONS

ASOC Subdivision	Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
	BREACH OF COMMUNITY-BASED ORDER	306	227	245	-25.8 %	7.9 %	303	211	215	99.0 %	93.0 %	87.8 %
	BREACH OF CUSTODIAL ORDER OFFENCES	56	65	52	16.1 %	-20.0 %	53	64	46	94.6 %	98.5 %	88.5 %
	BREACH OF VIOLENCE AND NON-VIOLENCE RESTRAINING ORDERS	639	543	758	-15.0 %	39.6 %	597	500	680	93.4 %	92.1 %	89.7 %
	OFFENCES AGAINST GOVERNMENT OPERATIONS	12	19	30	58.3 %	57.9 %	8	11	4	66.7 %	57.9 %	13.3 %
	OFFENCES AGAINST GOVERNMENT SECURITY	0	0	0	0.0 %	0.0 %	0	0	0	0.0 %	0.0 %	0.0 %
	OFFENCES AGAINST JUSTICE PROCEDURES	490	444	437	-9.4 %	-1.6 %	483	440	428	98.6 %	99.1 %	87.9 %
	OFFENCES AGAINST JUSTICE PROCEDURES, GOVERNMENT SECURITY AND GOVERNMENT OPERATIONS NOT FURTHER DEFINED	1	0	2	-100.0 %	0.0 %	1	0	2	100.0 %	0.0 %	100.0 %
		1,504	1,298	1,524	-13.7 %	17.4 %	1,445	1,226	1,375	96.1 %	94.5 %	90.2 %

MISCELLANEOUS OFFENCES

ASOC Subdivision	Description	Recorded 2012	Recorded 2013	Recorded 2014	Variance 2012-2013	Variance 2013-2014	Resolved 2012	Resolved 2013	Resolved 2014	Resolution Rate 2012	Resolution Rate 2013	Resolution Rate 2014
	COMMERCIAL/INDUSTRY/FINANCIAL REGULATION	1	4	1	300.0 %	-75.0 %	1	2	0	100.0 %	50.0 %	0.0 %
	DEFAMATION, LIBEL AND PRIVACY OFFENCES	2	2	2	0.0 %	0.0 %	1	1	1	50.0 %	50.0 %	50.0 %
	OTHER MISCELLANEOUS OFFENCES	99	98	105	-1.0 %	7.1 %	74	66	74	74.7 %	67.3 %	70.5 %
	PUBLIC HEALTH AND SAFETY OFFENCES	12	14	15	16.7 %	7.1 %	10	10	11	83.3 %	71.4 %	73.3 %
		114	118	123	3.5 %	4.2 %	86	79	86	75.4 %	66.9 %	69.9 %
	TOTAL	33,935	31,433	30,288	-7.4 %	-3.6 %	17,992	16,474	15,954	53.0 %	52.4 %	52.7 %

PROPORTIONS OF RECORDED CRIME BY DIVISION
Years ending 31 December

ASOC Division Description	Proportions Recorded 2012	Recorded 2012	Proportions Recorded 2013	Recorded 2013	Proportions Recorded 2014	Recorded 2014
HOMICIDE AND RELATED OFFENCES	0.02 %	6	0.02 %	6	0.01 %	4
ACTS INTENDED TO CAUSE INJURY	11.22 %	3,808	11.19 %	3,517	12.02 %	3,641
SEXUAL ASSAULT AND RELATED OFFENCES	0.93 %	317	0.78 %	244	1.17 %	354
DANGEROUS OR NEGLIGENT ACTS ENDANGERING PERSONS	0.28 %	96	0.20 %	62	0.18 %	55
ABDUCTION, HARASSMENT AND OTHER RELATED OFFENCES AGAINST A PERSON	2.59 %	880	3.37 %	1,058	3.84 %	1,163
ROBBERY, EXTORTION AND RELATED OFFENCES	0.44 %	151	0.50 %	156	0.42 %	127
UNLAWFUL ENTRY WITH INTENT/BURGLARY, BREAK AND ENTER	14.34 %	4,865	14.64 %	4,602	13.99 %	4,238
THEFT AND RELATED OFFENCES	30.74 %	10,430	31.94 %	10,039	31.91 %	9,666
FRAUD, DECEPTION AND RELATED OFFENCES	2.04 %	692	1.69 %	530	2.46 %	746
ILLICIT DRUG OFFENCES	6.47 %	2,194	5.72 %	1,799	5.59 %	1,692
PROHIBITED AND REGULATED WEAPONS AND EXPLOSIVES OFFENCES	1.76 %	596	1.83 %	574	2.08 %	630
PROPERTY DAMAGE AND ENVIRONMENTAL POLLUTION	13.43 %	4,559	13.01 %	4,088	11.30 %	3,423
PUBLIC ORDER OFFENCES	10.97 %	3,723	10.63 %	3,342	9.58 %	2,902
OFFENCES AGAINST JUSTICE PROCEDURES, GOVERNMENT SECURITY AND GOVERNMENT OPERATIONS	4.43 %	1,504	4.13 %	1,298	5.03 %	1,524
MISCELLANEOUS OFFENCES	0.34 %	114	0.38 %	118	0.41 %	123
	100.00 %	33,935	100.00 %	31,433	100.00 %	30,288

SUMMARY OF RECORDED OFFENCES, RATE PER 10,000 POPULATION AND RESOLVED OFFENCES, BY AREA
years ending 31 December

TOTAL CRIME

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	5,559	5,041	-9.3 %	1,187.1	1,075.8	-9.4 %	2,882	2,780	51.8 %	55.1 %
Rotorua	8,854	8,440	-4.7 %	1,243.9	1,183.4	-4.9 %	4,540	3,856	51.3 %	45.7 %
Taupo	5,797	5,628	-2.9 %	1,000.9	963.4	-3.7 %	2,921	2,966	50.4 %	52.7 %
Western Bay of Plenty	11,223	11,179	-0.4 %	692.8	680.2	-1.8 %	6,131	6,352	54.6 %	56.8 %
	31,433	30,288	-3.6 %	930.2	888.3	-4.5 %	16,474	15,954	52.4 %	52.7 %

SUMMARY OF RECORDED OFFENCES, RATE PER 10,000 POPULATION AND RESOLVED OFFENCES, BY DIVISION

Years ending 31 December

HOMICIDE AND RELATED OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	1	1	0.0 %	0.2	0.2	-0.1 %	0	1	0.0 %	100.0 %
Rotorua	0	0	0.0 %	0.0	0.0	0.0 %	0	0	0.0 %	0.0 %
Taupo	2	1	-50.0 %	0.3	0.2	-50.4 %	1	1	50.0 %	100.0 %
Western Bay of Plenty	3	2	-33.3 %	0.2	0.1	-34.3 %	2	2	66.7 %	100.0 %
	6	4	-33.3 %	0.2	0.1	-33.9 %	3	4	50.0 %	100.0 %

ACTS INTENDED TO CAUSE INJURY

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	664	698	5.1 %	141.8	149.0	5.1 %	587	609	88.4 %	87.2 %
Rotorua	1,092	1,029	-5.8 %	153.4	144.3	-8.0 %	858	703	78.6 %	68.3 %
Taupo	670	703	4.9 %	115.7	120.3	4.0 %	578	584	86.3 %	83.1 %
Western Bay of Plenty	1,091	1,211	11.0 %	87.3	73.7	9.4 %	936	1,054	85.8 %	87.0 %
	3,517	3,641	3.5 %	104.1	106.8	2.6 %	2,959	2,950	84.1 %	81.0 %

SEXUAL ASSAULT AND RELATED OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	48	62	29.2 %	10.2	13.2	29.1 %	34	40	70.8 %	64.5 %
Rotorua	60	69	15.0 %	8.4	9.7	14.8 %	35	32	58.3 %	46.4 %
Taupo	62	60	-3.2 %	10.7	10.3	-4.1 %	30	32	48.4 %	53.3 %
Western Bay of Plenty	74	163	120.3 %	4.6	9.9	117.1 %	45	130	60.8 %	79.8 %
	244	354	45.1 %	7.2	10.4	43.8 %	144	234	59.0 %	66.1 %

DANGEROUS OR NEGLIGENT ACTS ENDANGERING PERSONS

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	12	7	-41.7 %	2.6	1.5	-41.7 %	10	5	83.3 %	71.4 %
Rotorua	10	19	90.0 %	1.4	2.7	89.6 %	8	14	80.0 %	73.7 %
Taupo	7	5	-28.6 %	1.2	0.9	-29.2 %	5	3	71.4 %	60.0 %
Western Bay of Plenty	33	24	-27.3 %	2.0	1.5	-28.3 %	26	22	78.8 %	91.7 %
	62	55	-11.3 %	1.8	1.6	-12.1 %	49	44	79.0 %	80.0 %

ABDUCTION, HARASSMENT AND OTHER RELATED OFFENCES AGAINST A PERSON

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	159	185	16.4 %	34.0	39.5	16.3 %	122	147	76.7 %	79.5 %
Rotorua	311	339	9.0 %	43.7	47.5	8.8 %	216	194	69.5 %	57.2 %
Taupo	198	206	4.0 %	34.2	35.3	3.1 %	162	171	81.8 %	83.0 %
Western Bay of Plenty	390	433	11.0 %	24.1	26.3	9.4 %	307	335	78.7 %	77.4 %
	1,058	1,163	9.9 %	31.3	34.1	9.0 %	807	847	76.3 %	72.8 %

SUMMARY OF RECORDED OFFENCES, RATE PER 10,000 POPULATION AND RESOLVED OFFENCES, BY DIVISION

Years ending 31 December

ROBBERY, EXTORTION AND RELATED OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	29	21	-27.6 %	6.2	4.5	-27.6 %	16	9	55.2 %	42.9 %
Rotorua	41	43	4.9 %	5.8	6.0	4.7 %	23	19	56.1 %	44.2 %
Taupo	21	15	-28.6 %	3.6	2.6	-29.2 %	9	10	42.9 %	66.7 %
Western Bay of Plenty	65	48	-26.2 %	4.0	2.9	-27.2 %	34	32	52.3 %	66.7 %
	166	127	-18.6 %	4.6	3.7	-19.3 %	82	70	52.6 %	55.1 %

UNLAWFUL ENTRY WITH INTENT/BURGLARY, BREAK AND ENTER

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	993	813	-18.1 %	212.0	173.5	-18.2 %	181	174	18.2 %	21.4 %
Rotorua	1,331	1,378	3.5 %	187.0	193.2	3.3 %	252	215	18.9 %	15.6 %
Taupo	945	842	-10.9 %	163.2	144.1	-11.7 %	210	174	22.2 %	20.7 %
Western Bay of Plenty	1,333	1,205	-9.6 %	82.3	73.3	-10.9 %	293	271	22.0 %	22.5 %
	4,602	4,238	-7.9 %	136.2	124.3	-8.7 %	936	834	20.3 %	19.7 %

THEFT AND RELATED OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	1,537	1,408	-8.4 %	328.2	300.5	-8.5 %	405	449	26.4 %	31.9 %
Rotorua	2,861	2,777	-2.9 %	401.9	389.4	-3.1 %	807	764	28.2 %	27.5 %
Taupo	1,851	1,745	-5.7 %	319.6	298.7	-6.5 %	532	537	28.7 %	30.8 %
Western Bay of Plenty	3,790	3,736	-1.4 %	234.0	227.3	-2.8 %	1,215	1,235	32.1 %	33.1 %
	10,039	9,666	-3.7 %	297.1	283.5	-4.6 %	2,959	2,985	29.5 %	30.9 %

FRAUD, DECEPTION AND RELATED OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	57	68	19.3 %	12.2	14.5	19.2 %	34	47	59.6 %	69.1 %
Rotorua	160	152	-5.0 %	22.5	21.3	-5.2 %	87	80	54.4 %	52.6 %
Taupo	67	94	40.3 %	11.6	16.1	39.1 %	32	52	47.8 %	55.3 %
Western Bay of Plenty	246	432	75.6 %	15.2	26.3	73.1 %	151	307	61.4 %	71.1 %
	530	746	40.8 %	16.7	21.9	39.6 %	304	486	57.4 %	65.1 %

ILLICIT DRUG OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	317	318	-0.3 %	67.7	67.4	-0.4 %	305	303	96.2 %	95.9 %
Rotorua	423	417	-1.4 %	59.4	58.5	-1.6 %	410	396	96.9 %	95.0 %
Taupo	300	307	2.3 %	51.8	52.6	1.5 %	288	291	96.0 %	94.8 %
Western Bay of Plenty	759	652	-14.1 %	46.9	39.7	-15.3 %	724	617	95.4 %	94.6 %
	1,799	1,692	-6.9 %	53.2	49.6	-6.8 %	1,727	1,607	96.0 %	95.0 %

SUMMARY OF RECORDED OFFENCES, RATE PER 10,000 POPULATION AND RESOLVED OFFENCES, BY DIVISION

Years ending 31 December

PROHIBITED AND REGULATED WEAPONS AND EXPLOSIVES OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	113	137	21.2 %	24.1	29.2	21.2 %	110	131	97.3 %	95.6 %
Rotorua	163	137	-16.0 %	22.9	19.2	-16.1 %	159	118	97.5 %	86.1 %
Taupo	133	150	12.8 %	23.0	25.7	11.8 %	124	142	93.2 %	94.7 %
Western Bay of Plenty	165	206	24.8 %	10.2	12.5	23.1 %	155	193	93.9 %	93.7 %
	574	630	9.8 %	17.0	18.5	8.8 %	548	584	95.6 %	92.7 %

PROPERTY DAMAGE AND ENVIRONMENTAL POLLUTION

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	757	609	-19.6 %	161.6	130.0	-19.6 %	275	216	36.3 %	35.5 %
Rotorua	956	863	-9.7 %	134.3	121.0	-9.9 %	333	275	34.8 %	31.9 %
Taupo	808	719	-11.0 %	139.5	123.1	-11.8 %	282	274	34.9 %	38.1 %
Western Bay of Plenty	1,567	1,232	-21.4 %	96.7	75.0	-22.5 %	644	505	41.1 %	41.0 %
	4,088	3,423	-16.3 %	121.0	100.4	-17.0 %	1,534	1,270	37.5 %	37.1 %

PUBLIC ORDER OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	589	392	-33.4 %	125.8	83.7	-33.5 %	539	348	91.5 %	88.8 %
Rotorua	994	762	-23.3 %	139.6	106.8	-23.5 %	940	662	94.6 %	86.9 %
Taupo	482	458	-5.0 %	83.2	78.4	-5.8 %	443	413	91.9 %	90.2 %
Western Bay of Plenty	1,277	1,290	1.0 %	78.8	78.5	-0.4 %	1,195	1,155	93.6 %	89.5 %
	3,342	2,902	-13.2 %	98.9	85.1	-13.9 %	3,117	2,578	93.3 %	88.8 %

OFFENCES AGAINST JUSTICE PROCEDURES, GOVERNMENT SECURITY AND GOVERNMENT OPERATIONS

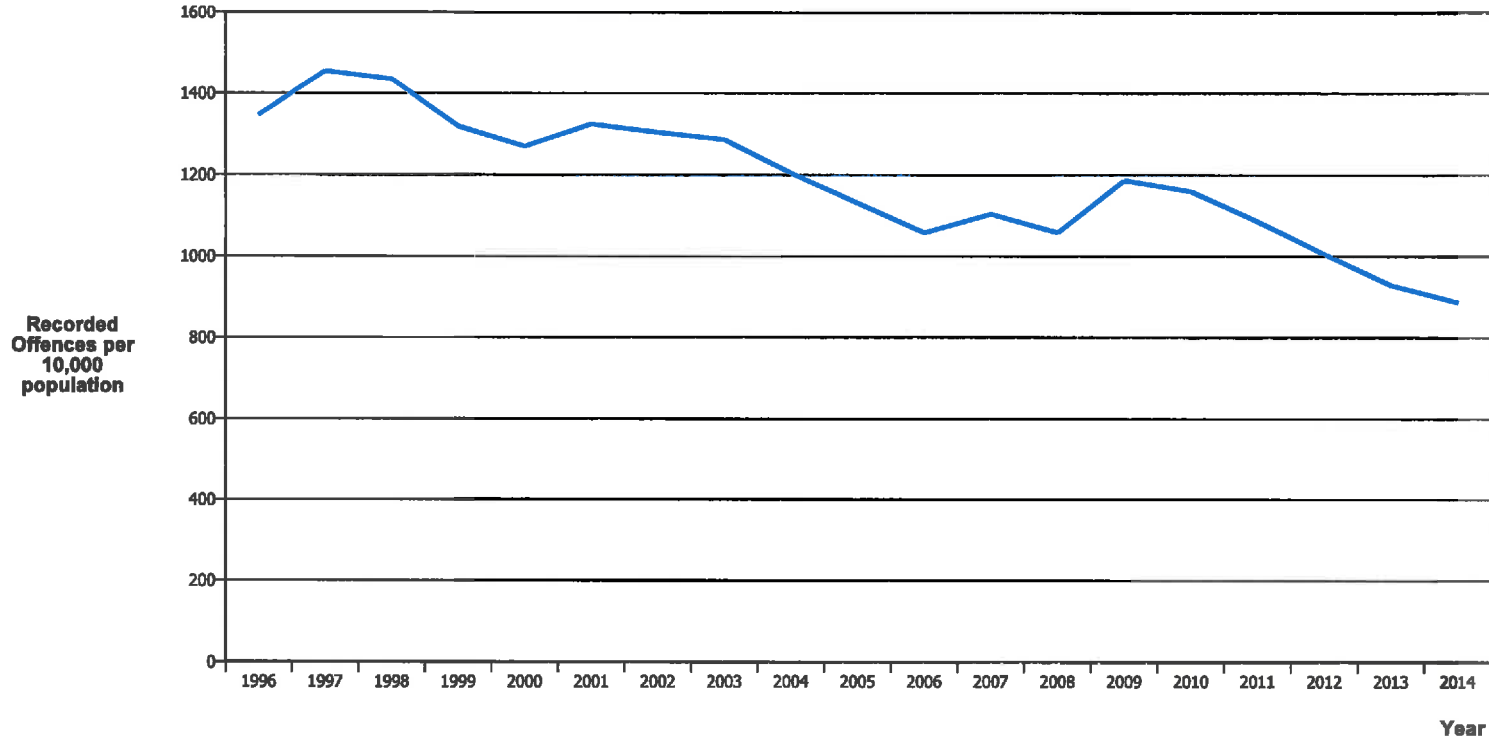
Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	261	310	18.8 %	55.7	66.2	18.7 %	255	292	97.7 %	94.2 %
Rotorua	422	423	0.2 %	59.3	59.3	0.0 %	393	363	93.1 %	85.8 %
Taupo	211	277	31.3 %	36.4	47.4	30.2 %	192	242	91.0 %	87.4 %
Western Bay of Plenty	404	514	27.2 %	24.9	31.3	25.4 %	386	478	95.5 %	93.0 %
	1,298	1,524	17.4 %	38.4	44.7	16.4 %	1,226	1,375	94.5 %	90.2 %

MISCELLANEOUS OFFENCES

Area Description	Recorded 2013	Recorded 2014	Variance 2013-2014	Recorded per 10,000 pop 2013	Recorded per 10,000 pop 2014	Per 10,000 pop % Variance 2013 to 2014	Resolved 2013	Resolved 2014	Resolution Rate 2013	Resolution Rate 2014
Eastern Bay of Plenty	22	14	-36.4 %	4.7	3.0	-36.4 %	9	9	40.9 %	64.3 %
Rotorua	30	32	6.7 %	4.2	4.5	6.5 %	19	21	63.3 %	65.6 %
Taupo	40	46	15.0 %	6.9	7.9	14.0 %	33	40	82.5 %	87.0 %
Western Bay of Plenty	26	31	19.2 %	1.6	1.9	17.5 %	18	16	69.2 %	51.6 %
	118	123	4.2 %	3.5	3.6	3.3 %	79	86	66.9 %	69.9 %

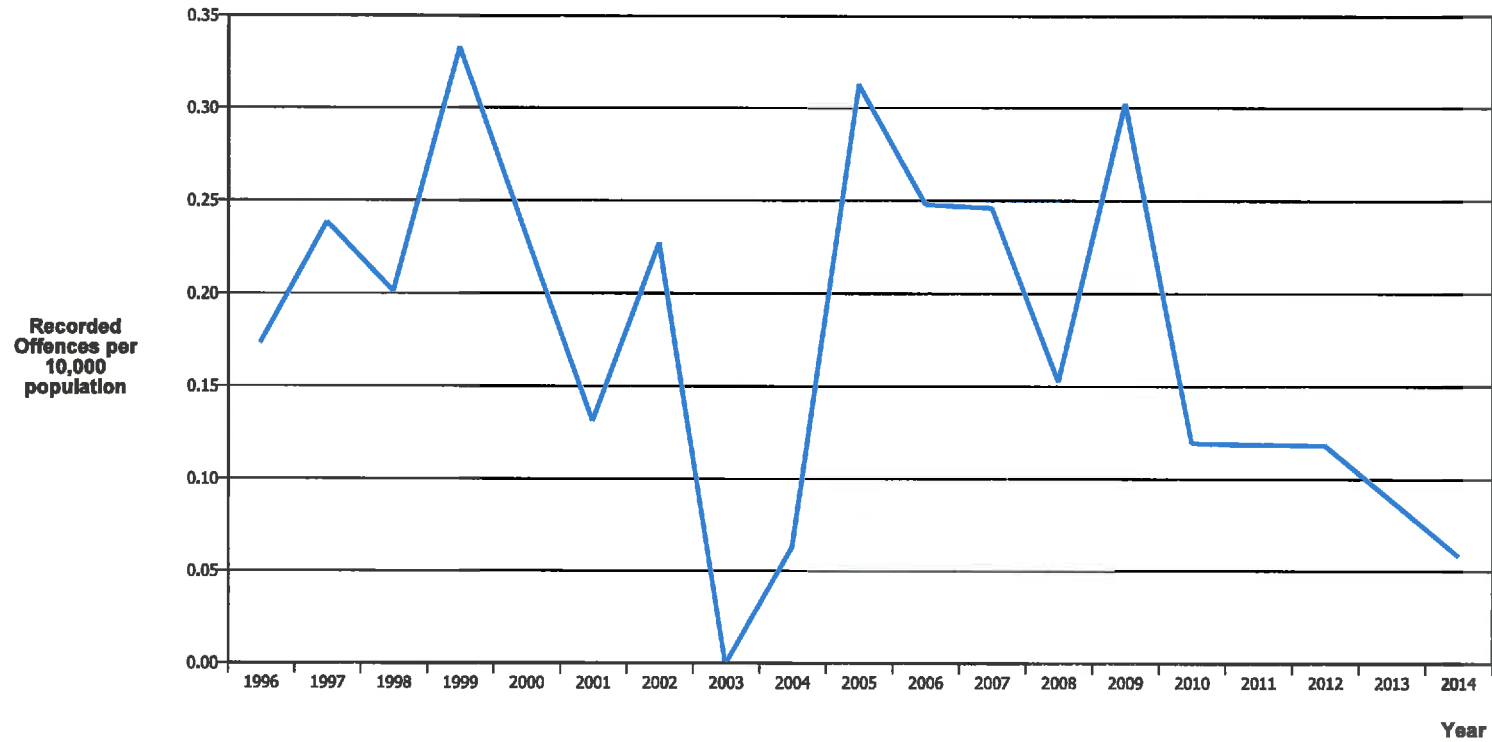
CRIME TRENDS

TOTAL CRIME



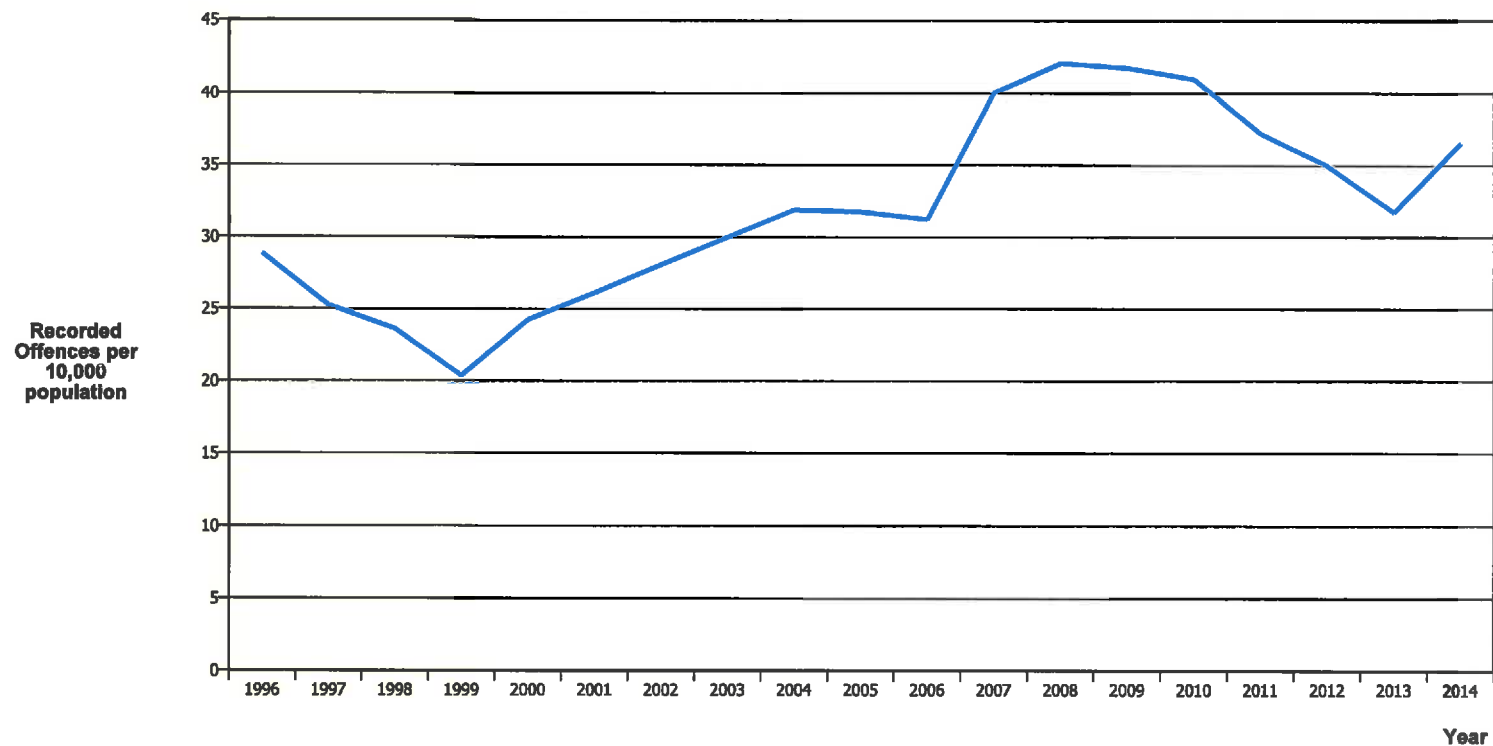
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	38,802	42,670	42,709	39,597	38,405	40,227	40,111	40,138	38,112	36,154	34,139	35,890	34,655	39,188	38,701	36,534	33,935	31,433	30,268
Recorded per 10,000 Population	1,345.4	1,454.3	1,434.5	1,318.4	1,269.2	1,323.3	1,303.3	1,285.6	1,204.2	1,130.9	1,058.6	1,104.5	1,058.9	1,186.6	1,159.6	1,086.1	1,006.2	930.2	888.3

MURDER



Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	5	7	6	10	7	4	7	0	2	10	8	8	5	10	4	4	4	3	2
Recorded per 10,000 Population	0.17	0.24	0.20	0.33	0.23	0.13	0.23	0.00	0.06	0.31	0.25	0.25	0.15	0.30	0.12	0.12	0.12	0.09	0.06

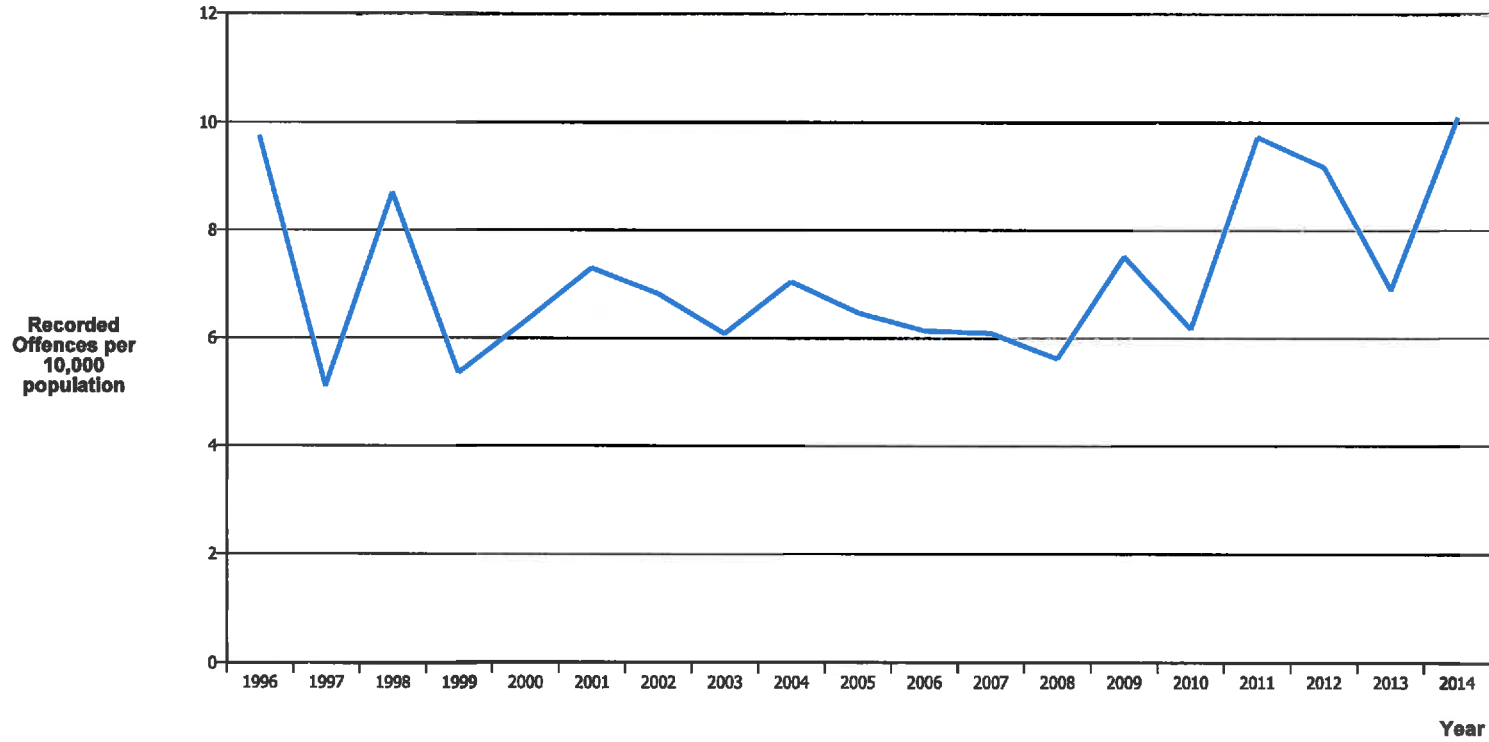
SERIOUS ASSAULTS RESULTING IN INJURY*



Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offence	834	743	705	614	735	795	865	937	1,010	1,016	1,008	1,301	1,377	1,379	1,368	1,252	1,180	1,073	1,247
Offence Rate per 10K Popn	28.9	25.3	23.7	20.4	24.3	26.2	28.1	30.0	31.9	31.8	31.3	40.0	42.1	41.8	41.0	37.2	35.0	31.8	36.6

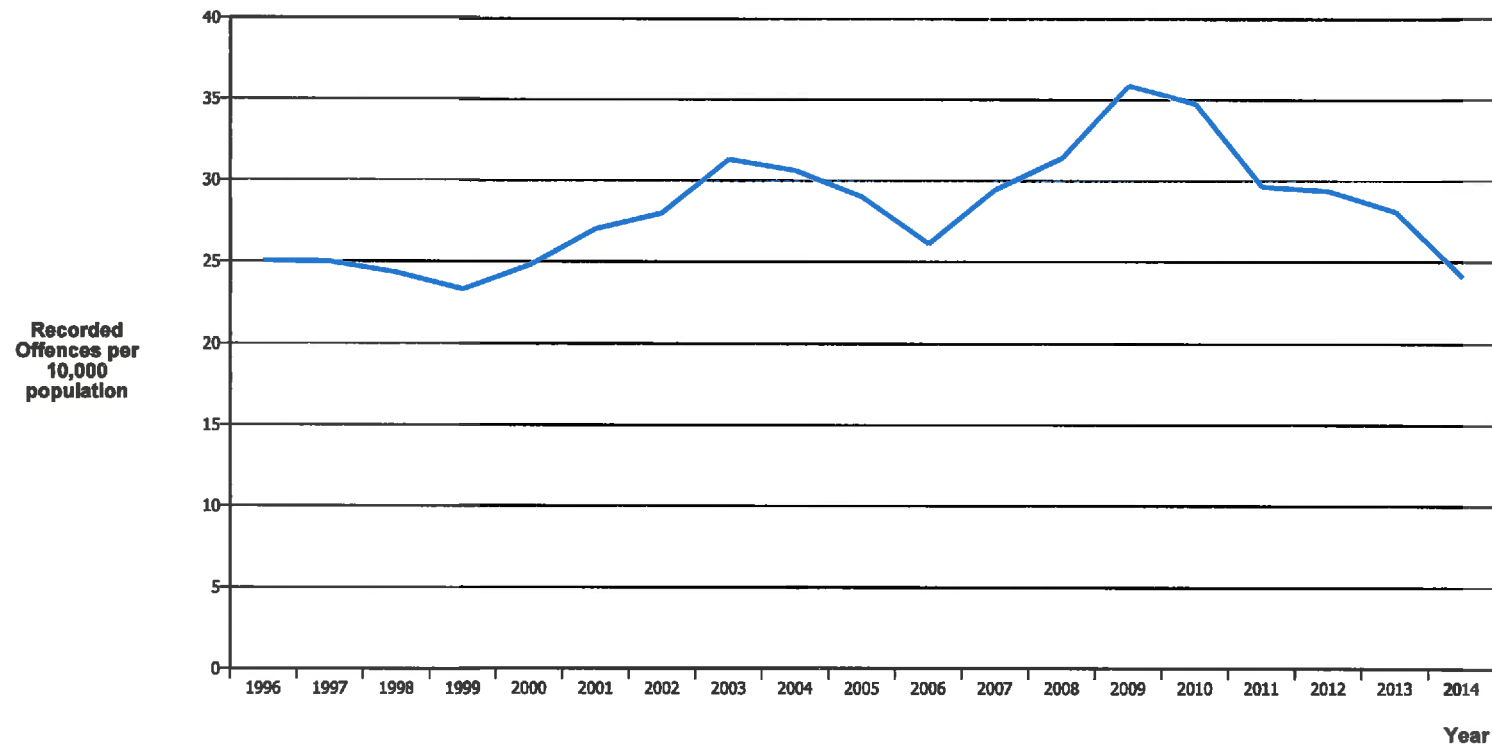
* This measure excludes common assaults

SEXUAL ASSAULTS



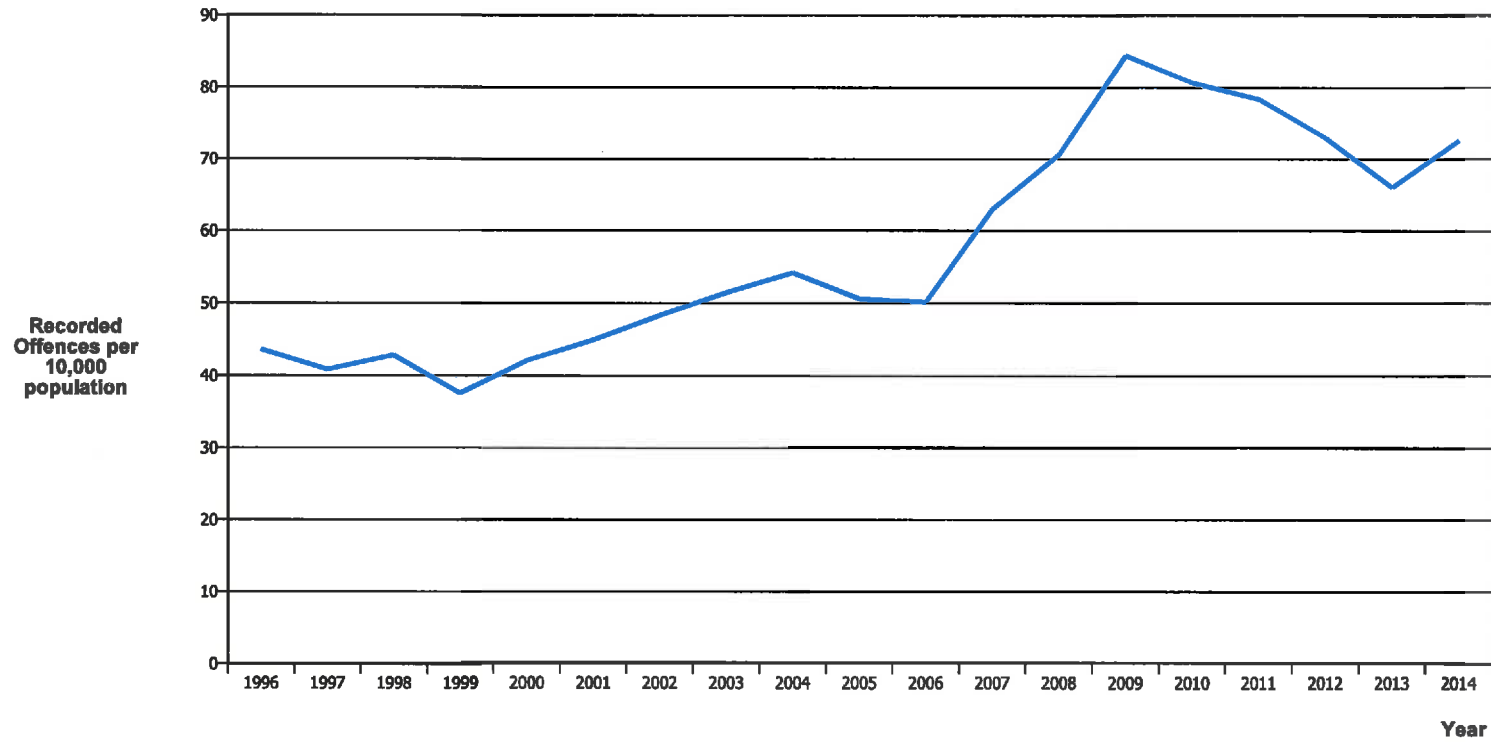
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	281	150	259	161	191	222	210	190	223	207	198	198	184	248	206	327	309	233	344
Recorded per 10,000 Population	9.7	5.1	8.7	5.4	6.3	7.3	6.8	6.1	7.0	6.5	6.1	6.1	5.6	7.5	6.2	9.7	9.2	6.9	10.1

PUBLIC PLACE ASSAULTS



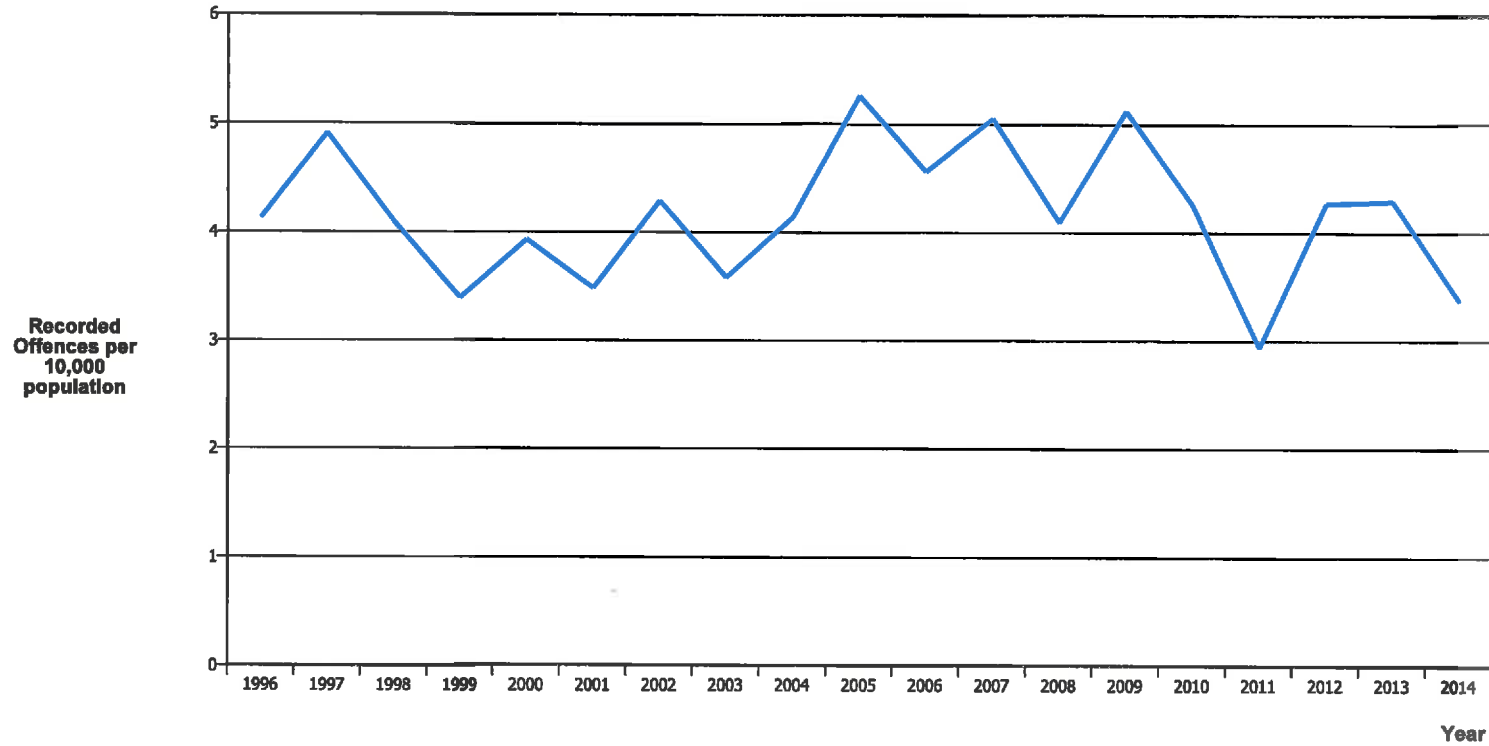
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	723	734	725	701	750	821	861	976	968	926	842	956	1,026	1,183	1,158	996	989	948	821
Recorded per 10,000 Population	25.1	25.0	24.4	23.3	24.8	27.0	28.0	31.3	30.8	29.0	26.1	29.4	31.4	35.8	34.7	29.6	29.3	28.1	24.1

DWELLING ASSAULTS



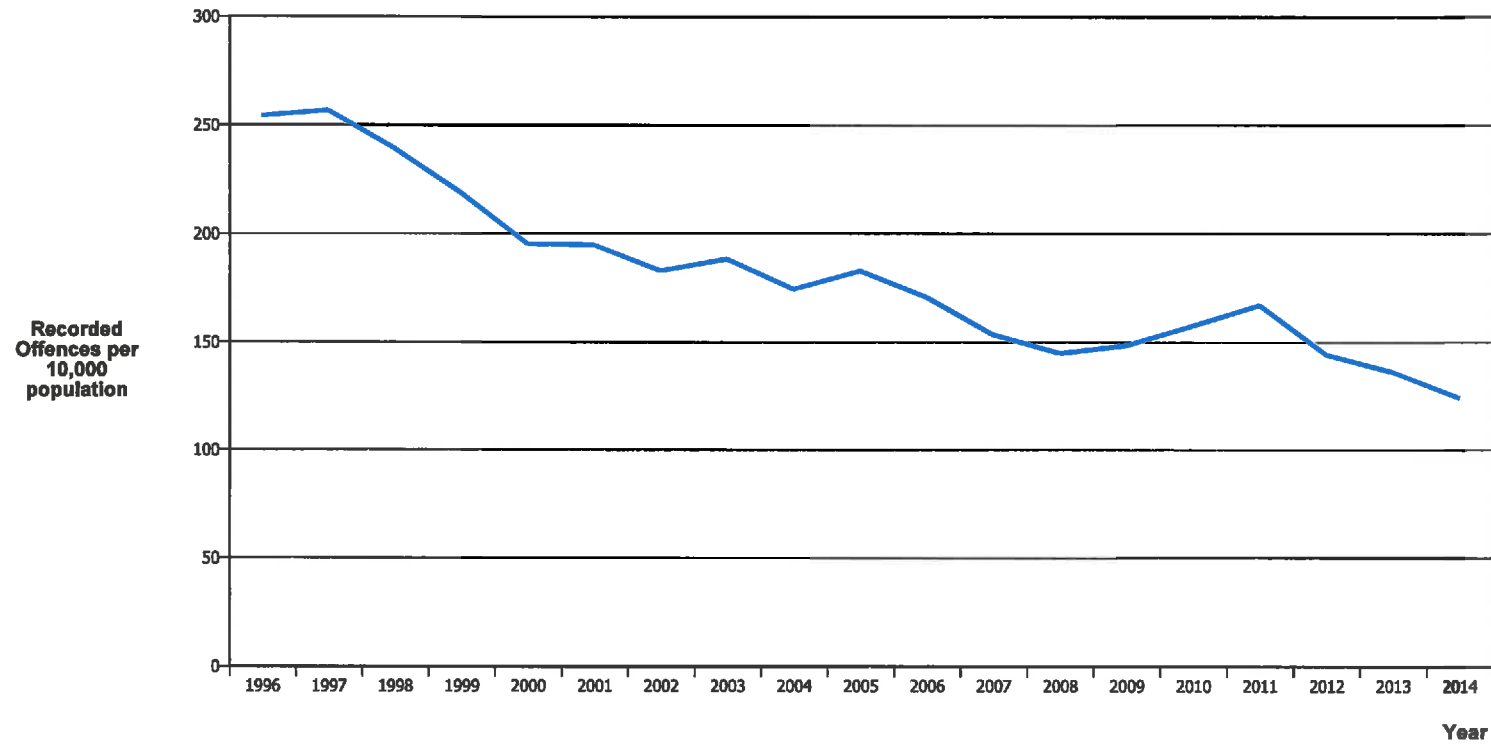
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	1,259	1,199	1,276	1,129	1,274	1,367	1,487	1,607	1,716	1,819	1,818	2,046	2,310	2,788	2,691	2,636	2,460	2,231	2,475
Recorded per 10,000 Population	43.7	40.9	42.9	37.6	42.1	45.0	48.3	51.5	54.2	50.6	50.2	63.0	70.8	84.4	80.6	78.4	72.9	66.0	72.6

ROBBERY



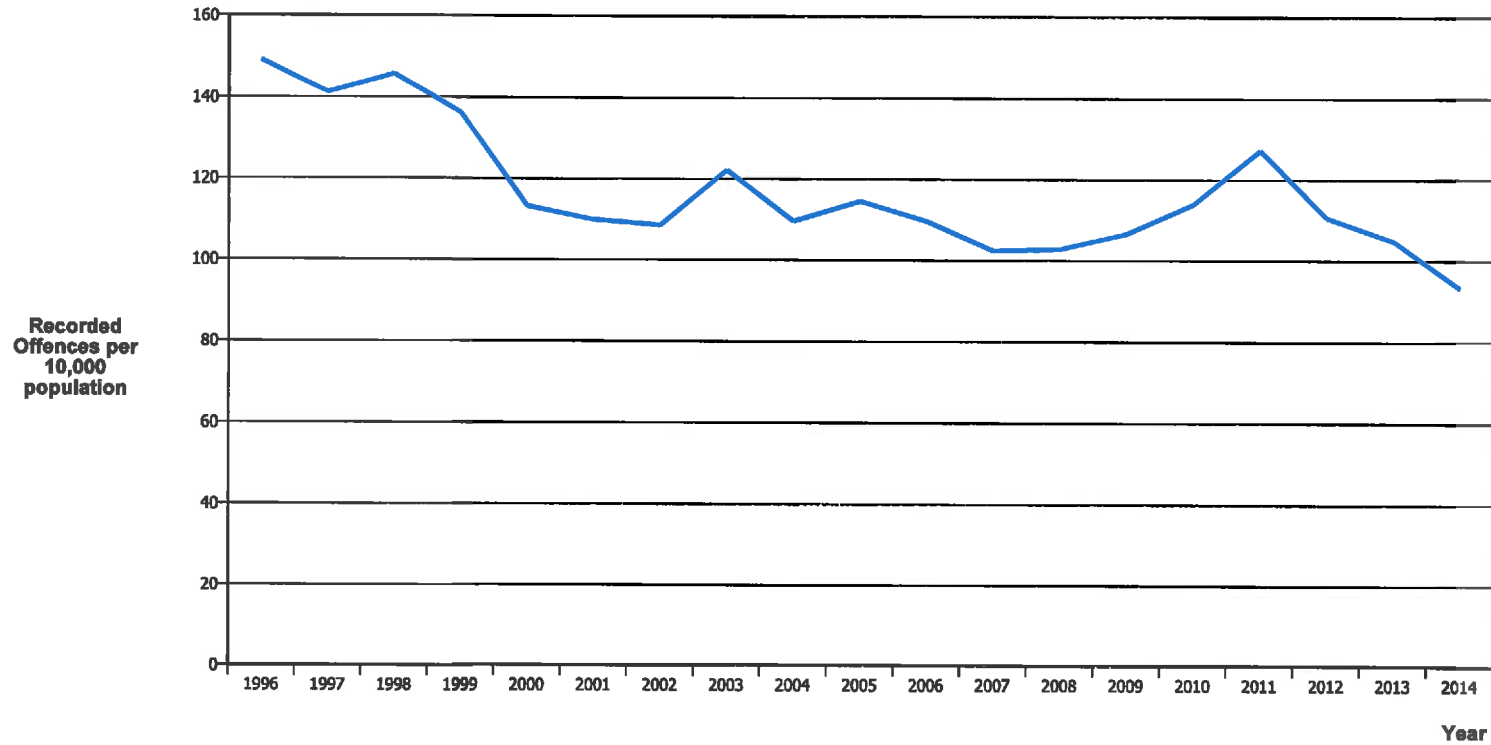
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	119	144	122	102	119	106	132	112	131	168	147	164	134	169	142	99	144	145	115
Recorded per 10,000 Population	4.1	4.9	4.1	3.4	3.9	3.5	4.3	3.6	4.1	5.3	4.6	5.0	4.1	5.1	4.3	2.9	4.3	4.3	3.4

BURGLARY (TOTAL)



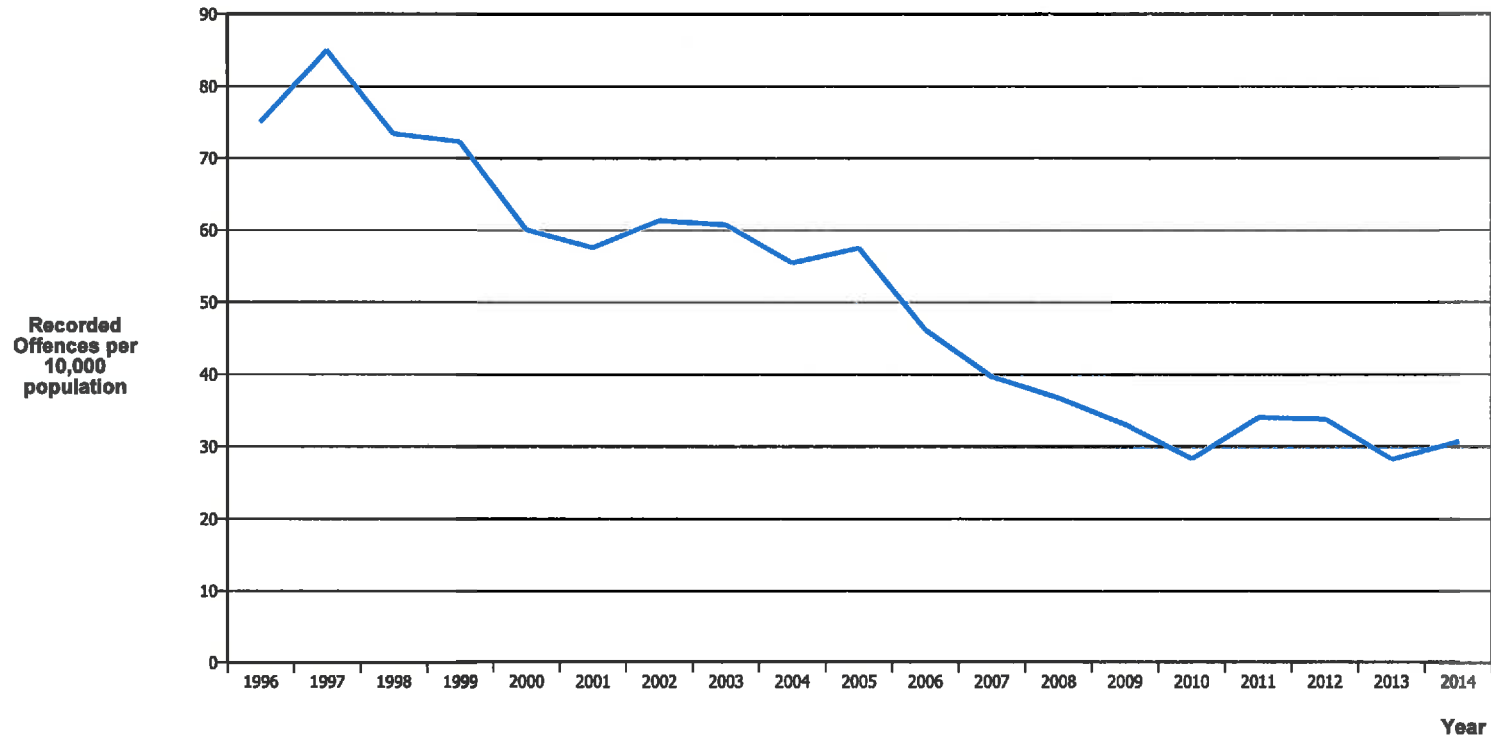
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	7,332	7,531	7,117	6,564	5,908	5,919	5,630	5,881	5,523	5,848	5,510	4,988	4,742	4,906	5,263	5,623	4,865	4,602	4,238
Recorded per 10,000 Population	254.2	256.7	239.1	218.5	195.2	194.7	182.9	188.4	174.5	182.9	170.9	153.5	144.9	148.5	157.7	167.2	144.3	136.2	124.3

BURGLARY (DWELLING)



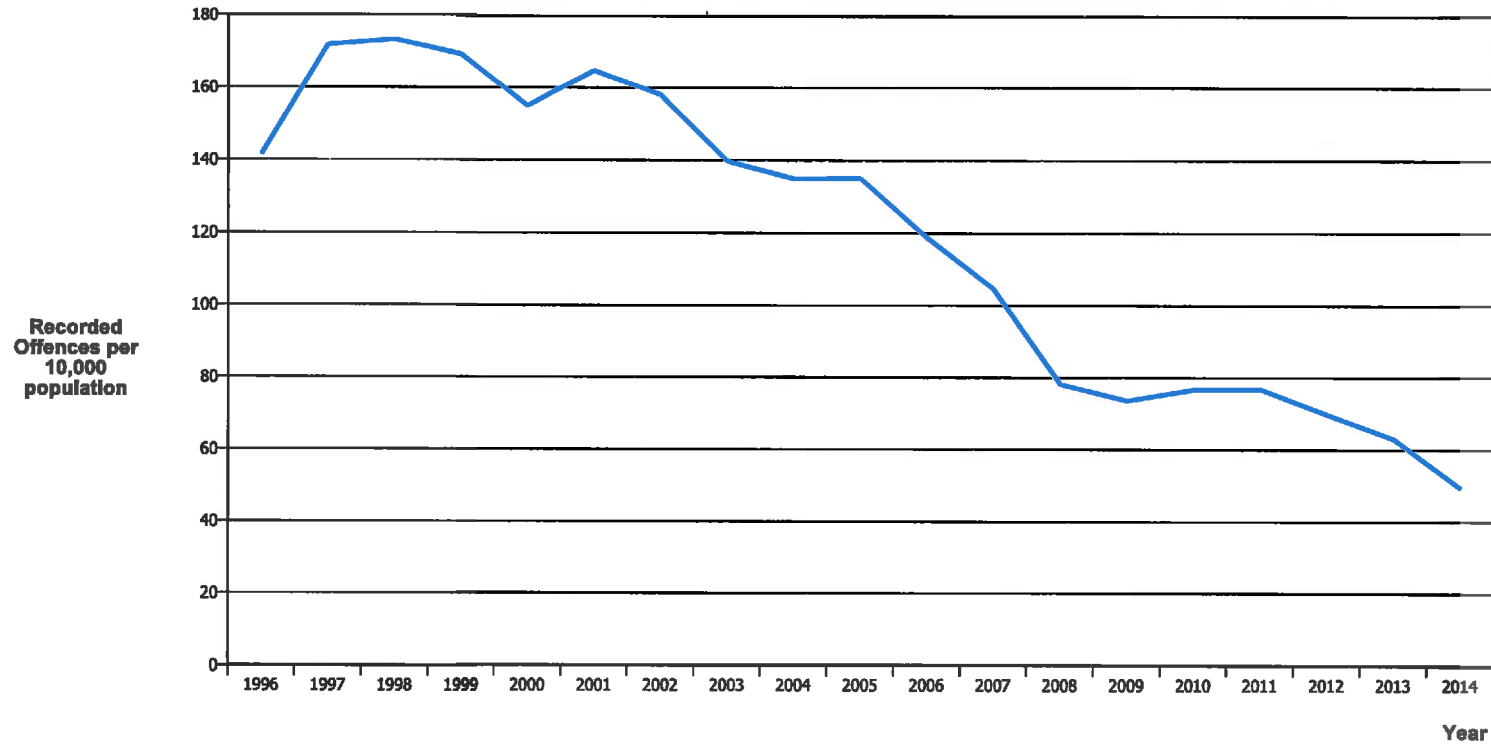
Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	4,304	4,145	4,342	4,094	3,428	3,343	3,343	3,816	3,471	3,663	3,539	3,332	3,368	3,525	3,803	4,280	3,732	3,547	3,188
Recorded per 10,000 Population	149.2	141.3	145.8	136.3	113.3	110.0	108.6	122.2	109.7	114.6	109.7	102.5	102.9	106.7	113.9	127.2	110.7	105.0	93.5

VEHICLES STOLEN



Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	2,164	2,495	2,186	2,172	1,818	1,751	1,888	1,897	1,756	1,840	1,489	1,290	1,204	1,094	948	1,148	1,143	957	1,049
Recorded per 10,000 Population	75.0	85.0	73.4	72.3	60.1	57.6	61.3	60.8	55.5	57.6	46.2	39.7	36.8	33.1	28.4	34.1	33.9	28.3	30.8

THEFT EX CAR



Calendar Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Recorded Offences	4,080	5,040	5,158	5,081	4,689	5,006	4,860	4,361	4,270	4,317	3,828	3,396	2,556	2,431	2,558	2,582	2,354	2,131	1,684
Recorded per 10,000 Population	141.5	171.8	173.3	169.2	155.0	164.7	157.9	139.7	134.9	135.0	118.7	104.5	78.1	73.6	76.6	76.8	69.8	63.1	49.4

Population Data

Population data is used in this release to calculate crime rates. They have been derived from population estimates as at 30 June each year that have been obtained from Statistics New Zealand.

The estimated resident population is based on the census usually resident population count, with adjustments for residents missed or counted more than once by the census (net census undercount), and for residents temporarily overseas on census night.

These population estimates exclude the number of international students who are studying in New Zealand for less than 12 months.

Year	Population
1996	288,410
1997	293,410
1998	297,720
1999	300,350
2000	302,600
2001	304,000
2002	307,760
2003	312,220
2004	316,480
2005	319,700
2006	322,490
2007	324,940
2008	327,260
2009	330,260
2010	333,750
2011	336,390
2012	337,260
2013	337,930
2014	340,950

General Definitions

Recorded Offences: the number of breaches of the New Zealand law recorded by Police. This includes offences specified in the Crimes Act and other legislations, such as the Summary Offences Act, Local Government Act, etc.

Resolved Offences: the number of recorded offences where an offender has been identified and dealt with (e.g. warned, cautioned, prosecuted, etc).

Resolution Rate: the proportion of recorded offences that have been resolved.

Recorded per 10,000 population: the number of recorded offences for every 10,000 people. This is also referred as the crime rate per 10,000 population.

ANZSOC: The Australian and New Zealand Standard Offence Classification. The offence classification is divided into 16 major offence divisions.

Definition of ANZSOC Divisions

1. **Homicide and related offences:** Unlawfully kill, attempt to unlawfully kill or conspiracy to kill another person.
2. **Acts intended to cause injury:** Acts, excluding attempted murder and those resulting in death, which are intended to cause non-fatal injury or harm to another person and where there is no sexual or acquisitive element.
3. **Sexual assault and related offences:** Acts, or intent of acts, of a sexual nature against another person, which are non-consensual or where consent is proscribed.
4. **Dangerous or negligent acts endangering persons:** Dangerous or negligent acts which, though not intended to cause harm, actually or potentially result in injury to oneself or another person.
5. **Abduction, harassment and other offences against person:** Acts intended to threaten or harass, or acts that unlawfully deprive another person of their freedom of movement, that are against that person's will or against the will of any parent, guardian or other person having lawful custody or care of that person.
6. **Robbery, extortion and related offences:** Acts intended to unlawfully gain money, property or other items of value from, or to cause detriment to, another person by using the threat of force or any other coercive measure.
7. **Unlawful entry with intent / burglary, break and enter:** The unlawful entry of a structure with the intent to commit an offence, where the entry is either forced or unforced.
8. **Theft and related and offences:** The unlawful taking or obtaining of money or goods, not involving the use of force or violence, coercion or deception, with intent to permanently or temporarily deprive the owner or possessor of the use of the money or goods, or the receiving or handling of money or goods obtained unlawfully.

9. **Fraud, deception and related offences:** Offences involving a dishonest act or omission carried out with the purpose of deceiving to obtain a benefit.

10. **Illicit drug offences:** The possessing, selling, dealing or trafficking, importing or exporting, manufacturing or cultivating of drugs or other substances prohibited under legislation.

11. **Prohibited and regulated weapons and explosives offences:** Offences involving prohibited or regulated weapons and explosives. Those offences also involving assault, sexual assault or robbery are coded to the relevant group within Assault, Sexual assaults and Robbery respectively.

12. **Property damage and environmental pollution:** The wilful and unlawful destruction, damage or defacement of public or private property, or the pollution of property or a definable entity held in common by the community.

13. **Public order offences:** Offences relating personal conduct that involves, or may lead to, a breach of public order or decency, or that is indicative of criminal intent, or that is otherwise regulated or prohibited on moral or ethical grounds. In general these offences do not involve a specific victim or victims; however some offences, such as offensive language and offensive behaviour, may be directed towards a single victim.

14. **Traffic and vehicle regulatory offences:** Offences relating to vehicles and most forms of traffic, including offences pertaining to the licensing, registration, roadworthiness, or use of vehicles, bicycle offences and pedestrian offences.

15. **Offences against justice procedures, government security and government operations:** An act or omission that is deemed to be prejudicial to the effective carrying out of justice procedures or any government operations. This includes general government operations as well as those specifically concerned with maintaining government security.

16. **Miscellaneous offences:** Offences involving the breach of statutory rules or regulations governing activities that are prima facie legal, where such offences are not explicitly dealt with under any other division. If an offence is specified under regulation and involves an act that would be illegal under common law or general criminal legislation, the offence is dealt with under the appropriate generic group.

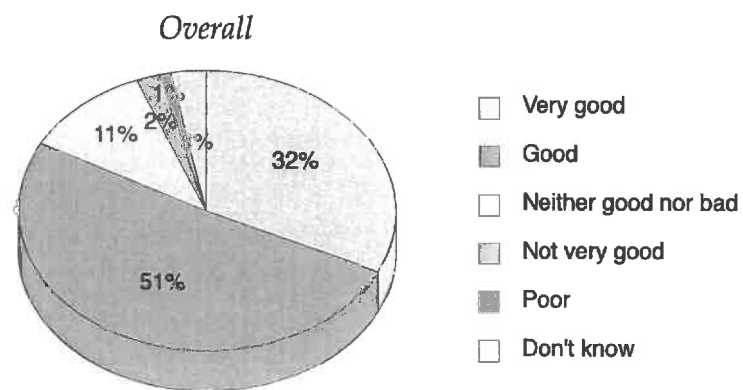
Appendix K: NRB Survey - Community Spirit 2015





6. Community Spirit

a. Community Spirit



83% of residents / non-resident ratepayers rate the community spirit in Taupo District as very good / good (78% in 2012), including 32% who feel it is very good (36% in 2012). 11% say the community spirit is neither good nor bad (14% in 2012), while 3% rate it not very good / poor.

Taupo District residents / non-resident ratepayers are slightly above Peer Group residents and above residents nationwide, in rating community spirit as **very good/good**.

Residents are more likely to rate the community spirit in Taupo District as very good / good, than non-resident ratepayers.

It also appears that the following residents are slightly more likely to feel this way ...

- residents aged 18 to 44 years,
- NZ Maori residents.

Rating Community Spirit In The District

	Very good/ good %	Neither good nor bad %	Not very good/ poor %	Don't know %
Overall*				
Total District 2014	83	11	3	3
2012	78	14	5	3
Comparison				
Peer Group Average	77	17	4	2
National Average	76	16	7	1
Residency				
Resident	87	10	3	-
Non-resident ratepayer	68	17	4	11
Ward				
Taupo-Kaingaroa [†]	85	10	3	1
Turangi-Tongariro	78	13	2	7
Mangakino-Pouakani [†]	75	17	4	3
Age				
18-44 years	90	9	1	-
45-64 years	78	13	6	3
65+ years [†]	81	12	2	6
Ethnicity				
NZ European	81	13	3	3
NZ Maori [†]	90	6	4	1

% read across

* not asked prior to 2012

[†] does not add to 100% due to rounding

